NEWS RELEASE

Straight to the Gate: Tina Brewster

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Take one look at Tina Brewster and you can tell how much she enjoys working for American Airlines. Her beaming smile says it all as she talks about being a Phoenix-based flight attendant, a position she's held for five years.

"Tina is extremely passionate about her work. She is excited about the travel industry and is happy to share her fantastic travel experiences with her colleagues and customers. Her enthusiasm is contagious and it really elevates the customer experience for all of those in her care," said Barb Trella, Flight Service Base Manager, PHX.

Tina made the decision to apply for a position with American after her sports-playing son started getting calls from recruiters. She had the foresight to know that becoming a flight attendant would allow her to spend more time traveling with her son.

As it turned out, working for American also allowed for some mother-daughter bonding time. Tina and her "die-hard Cubs fan" mom travel to different ballparks each year to watch baseball games. "We've hit most of the stadiums now," Tina said.

But there's one particular trip that really meant a lot to them both. Tina and her mother took some extra time to

honor Tina's late father with a visit to the plant where he worked. "We were in Pittsburgh for the Cubs and Pirates game. My dad was a steelworker, so we went to his union office to release balloons," Tina says.

Traveling with her American Airlines family is also important to Tina. One of her most memorable vacations was with fellow team members — a "bike and barge" trip through Italy by water and bicycle. "It was the best trip ever," she said.

Whether she's traveling with her mom, son or her American Airlines "family," Tina knows that becoming a flight attendant was the right decision for her. "I love my job," she said. "It's the best thing I have ever done."