NEWS RELEASE

Real hero honored for life-saving service

4/11/2017

Every American Airlines frontline employee goes through extensive training. Part of that training includes life-saving skills. You never know when the incident may occur, but being prepared is important. Presad Rennie, a Lead Passenger Service Agent for American's regional carrier Envoy, drew on her training recently at Dallas/Fort Worth International Airport.

When Presad heard a toddler gasping for air and someone calling out, "Does anyone know the Heimlich maneuver?" she flew into action. Taking the choking child from his mother's arms, Presad flipped the 19-month-old toddler over face down and applied three sharp blows between the shoulder blades. Pieces of chocolate covered pretzel that were lodged in the tyke's throat came out and then he began to cry and cough.

Thanks to Presad's quick actions, little Noah's life was saved. His mother could not thank Presad enough, even telling the agent, "I see a halo now every time I look at you."

American Airlines honored Presad this month with the airline's Real American Hero award. Recipients of the award are recognized for exceptional acts of heroism, performing CPR or the Heimlich maneuver, applying first aid, utilizing AED machines or more to save someone's life.

This month marks the first anniversary of launching the Real American Hero award. In the past year, American has recognized 123 mainline team members for their exceptional acts of heroism. The award was recently expanded to American's wholly owned regional carriers — Envoy, PSA, Piedmont. Real American Heroes receive a commemorative cape and $1,000.

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