NEWS RELEASE

American Airlines Celebrates More Than 100 Team Members for Their Exceptional Service as Annual Chairman Winners

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FORT WORTH, Texas — Last night, at a black tie dinner in Dallas, American Airlines (Nasdaq:AAL) honored 103 team members at the 2016 Annual Chairman's Award celebration. The Chairman's award is the highest honor that American bestows upon its team members.

"In learning your stories, you all have given the same answer about why you are here tonight: 'I was just doing my job.' It's obvious you were doing so much more than that and you are here tonight because of the commitment to excellence you exhibit, day in and day out supporting our customers and fellow team members," said American's Chairman and CEO Doug Parker, during remarks at the evening event. "I couldn't be more proud of each of you. I care so much about what each of our honorees has done to restore American as the greatest airline in the world."

This year's honorees have created cabin repair kits to take care of common issues quickly and prevent unnecessary delays, made passengers feel comfortable and at ease, cared for their colleagues during terminal illnesses, and more.

"In August we had an emergency landing at Owen Roberts International Airport (GCM) in the Grand Cayman Islands. I thought I was just doing my job, taking care of our customers," remembered Nadine Jennings, general manager GCM. "The icing on the cake, was being named a quarterly winner, and the cherry on top has been being here tonight."

Team members, and their guests, attended the special event, with a Mid-summer Night's Dream theme, dinner and dancing.

“The whole experience was such a great surprise,” commented Dori Dempsey-Rieck a reservations representative in Raleigh-Durham, North Carolina. “I loved every minute of the celebration, from the first class seats to Dallas to the private tour of a brewery downtown, to the event. I am really humbled to be a Chairman’s honoree.”

“Getting to know the other honorees has been a highlight. I’ve met people from all around the world who are working to make American better with all they do each day,” said George Robinson, a lead aircraft maintenance technician at Ronald Regan National Airport.

About American Airlines Group

American Airlines and American Eagle offer an average of nearly 6,700 flights per day to nearly 350 destinations in more than 50 countries. American has hubs in Charlotte, Chicago, Dallas/Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix, and Washington, D.C. American is a founding member of the oneworld® alliance, whose members serve more than 1,000 destinations with about 14,250 daily flights to over 150 countries. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL. In 2015, its stock joined the S&P 500 index. Connect with American on Twitter **@AmericanAir** and at **Facebook.com/AmericanAirlines**.