NEWS RELEASE

Travel Alert: Northeast and Upper Midwest Winter Weather

2/7/2017

Winter weather in the Northeast and Upper Midwest may impact our operations. In preparation for this storm, American Airlines has issued a travel alert, which includes our hubs in New York, Philadelphia and Washington, D.C.

Our **alert** allows customers, whose travel plans may be impacted by this inclement weather, to rebook without change fees. Customers can reschedule their travel on **aa.com** by **retrieving their reservation** or contact American reservations at +1-800-433-7300 in the U.S. or Canada. Customers calling from outside the U.S. or Canada should check aa.com for our **worldwide reservation phone numbers**. Customers are also encouraged to check the status of their flight on **aa.com**.

If an American flight has been canceled or delayed for more than 60 minutes, customers may also request a full refund by visiting our **website**. Customers who booked through a travel agent are requested to contact their agency directly.