

PRESS RELEASE

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**AMERICAN AIRLINES ASSISTS CUSTOMERS AFFECTED
BY SNOW IN THE NORTHEAST**

**American Waives Rebooking Charge for Customers Experiencing Travel Challenges
Because of Winter Weather**

FORT WORTH, Texas – American Airlines is offering customers flexibility to change their travel plans due to anticipated winter weather conditions in the Northeast during Thanksgiving week.

Customers ticketed on American Airlines, American Eagle or US Airways or US Airways Express flights on Nov. 26 to, from, or through the cities listed below may change flights without penalty, have the ticket-reissue charge waived for one ticket change, and begin travel as early as November 25 or as late as Nov. 27 under American's current travel waiver.

Here is the list of affected cities and airports:

- Albany, NY (ALB)
- Baltimore, MD (BWI)
- Boston, MA (BOS)
- Hartford, CT (BDL)
- Islip / Long Island/MacArthur, NY (ISP)
- Manchester, NH (MHT)
- New Haven, CT (HVN)
- New York Kennedy, NY (JFK)
- New York LaGuardia, NY (LGA)
- Newark, NJ (EWR)
- Philadelphia, PA (PHL)
- Portland, ME (PWM)
- Providence, RI (PVD)
- Salisbury, MD (SBY)
- Stewart / Newburgh, NY (SWF)
- Washington Dulles, VA (IAD)
- Washington Reagan Nat'l, DC (DCA)
- Westchester County / White Plains, NY (HPN)

American Airlines Assists Customers Affected By Snow in the Northeast

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To change travel dates on American Airlines flights, customers should contact American Airlines Reservations at 1-800-433-7300 in the U.S. or Canada. Customers calling from outside the U.S. or Canada should check American's Worldwide Reservations Numbers page on AA.com. For US Airways flights, customers can change their trip online at usairways.com/manageyourtrip. If further assistance is needed for US Airways flights, customers should call 800-428-4322.

About American Airlines Group

American Airlines Group (NASDAQ: AAL) is the holding company for American Airlines and US Airways. Together with wholly owned and third-party regional carriers operating as American Eagle and US Airways Express, the airlines operate an average of nearly 6,700 flights per day to 339 destinations in 54 countries from its hubs in Charlotte, Chicago, Dallas/Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix and Washington, D.C. The American Airlines AAdvantage and US Airways Dividend Miles programs allow members to earn miles for travel, vacation packages, car rentals, hotel stays and everyday purchases. Members of both programs can redeem miles for tickets as well as upgrades to First Class and Business Class. In addition, AAdvantage members can redeem miles for vacation packages, car rentals, hotel stays and retail products. American is a founding member of the oneworld alliance, whose members and members-elect serve nearly 1,000 destinations with 14,250 daily flights to 150 countries. Connect with American on Twitter @AmericanAir and Facebook.com/AmericanAirlines and follow US Airways on Twitter @USAirways.

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