

PRESS RELEASE

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FOR RELEASE: Friday, Nov. 1, 2013

AMERICAN AIRLINES HONORS VETERANS AND TROOPS THROUGH ITS MILES IN SUPPORT OF ALL WHO SERVE PROGRAM

Customers Can Earn Miles for Donations to the USO beginning Nov. 1

FORT WORTH, Texas – American Airlines is inviting its customers to join American in supporting veterans and service members through a special AAdvantage® offer. From Nov. 1 through Nov. 15, AAdvantage members can earn 15 AAdvantage bonus miles – instead of the usual 10 miles – for each dollar donated to the USO (United Service Organizations) through American's Miles in Support of All Who Serve program. A minimum \$25 donation is required.

This donation incentive program helps the USO fulfill its mission to lift the spirits of troops and their families through a variety of morale-boosting services and programs that support deployed troops, military families, wounded, ill and injured troops and their caregivers, and families of the fallen.

"Giving back to the men and women who protect our freedom is a cause that is important to our people and our customers," said Capt. Jim Palmersheim, American's Director – Veterans Initiatives. "Caring for our troops and their families is a longtime commitment for us at American, as many of our own people are members of the military and veterans. We are proud to honor these heroes year-round and are grateful for the support of American's generous customers."

American Airlines, American Eagle and their people have a strong commitment to honoring the bravery and dedication of those who serve our country. This dedication is further strengthened through American's partnership with the USO, as American is the official airline of the nonprofit organization. The USO helps pay tribute to military heroes throughout the year by supporting a number of American Airlines programs, including A Salute to the Troops, Sky Ball and Snowball Express.

"Through the generosity of the American public and the support of our incredible corporate sponsors, like American Airlines, the USO is able to create special moments in the lives of our military members and their families," said USO Executive Vice President and Chief of Staff John I. Pray, Jr. "On average, we provide over 30,000 'thank you' moments a day to help those who are working tirelessly to protect the freedoms we enjoy daily feel appreciated for all they are doing on our behalf. American Airlines and its customers can take great pride in knowing they have helped make it possible for the USO to accomplish this absolutely vital mission."

For more information on American's Military and Veteran's initiatives or to donate, visit aa.com/joinus.



American Honors Veterans and Troops Through Its Miles in Support of All Who Serve Program

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About American Airlines

American Airlines focuses on providing an exceptional travel experience across the globe, serving more than 270 airports in nearly 50 countries and territories. American's fleet of nearly 900 aircraft fly an average of more than 3,500 daily flights worldwide from hubs in Chicago, Dallas/Fort Worth, Los Angeles, Miami and New York. American flies to nearly 100 international locations including important markets such as London, Madrid, Sao Paulo and Tokyo. With more than 500 new planes scheduled to join the fleet, including continued deliveries of the Boeing 737 family of aircraft and new additions such as the Boeing 777-300ER and the Airbus A320 family of aircraft. American is building toward the youngest and most modern fleet among major U.S. carriers. American's website, <u>aa.com</u>®, provides customers with easy access to check and book fares, and personalized news, information and travel offers. American's AAdvantage® program, voted Airline Program of the Year at the 2013 Freddie Awards, lets members earn miles for travel and everyday purchases and redeem miles for flights to almost 950 destinations worldwide, as well as flight upgrades, vacation packages, car rentals, hotel stays and other retail products. The airline also offers nearly 40 Admirals Club[®] locations worldwide providing comfort, convenience, and an environment with a full range of services making it easy for customers to stay productive without interruption. American is a founding member of the oneworld® alliance, which brings together some of the best and biggest airlines in the world, including global brands like British Airways, Cathay Pacific, Iberia Airlines, Japan Airlines, LAN and Qantas. Together, its members serve nearly 900 destinations served by more than 10,000 daily flights to more than 150 countries. Connect with American on Twitter @AmericanAir or Facebook.com/AmericanAirlines. American Airlines, Inc. and American Eagle Airlines, Inc. are subsidiaries of AMR Corporation. AMR Corporation common stock trades under the symbol "AAMRQ" on the OTCQB marketplace, operated by OTC Markets Group.

About the USO

The USO lifts the spirits of America's troops and their families millions of times each year at hundreds of places worldwide. We provide a touch of home through centers at airports and military bases in the U.S. and abroad, top quality entertainment and innovative programs and services. We also provide critical support to those who need us most, including forward-deployed troops, military families, wounded warriors and families of the fallen. The USO is a private, non-profit organization, not a government agency. Our programs and services are made possible by the American people, support of our corporate partners and the dedication of our volunteers and staff.

In addition to individual donors and corporate sponsors, the USO is supported by President's Circle Partners: American Airlines, AT&T, Clear Channel, The Coca-Cola Company, Grand Canyon University, jcpenney, Jeep, Kangaroo Express, Kroger, Lowe's, Northrop Grumman Corporation, Procter & Gamble and TriWest Healthcare Alliance and Worldwide Strategic Partners: BAE Systems, The Boeing Company, Lockheed Martin, Microsoft Corporation and TKS Telepost Kabel-Service Kaiserslautern GmbH & Co. KG. We are also supported through the United Way and Combined Federal Campaign (CFC-11381). To join us in this patriotic mission, and to learn more about the USO, please visit uso.org.

