PRESS RELEASE

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FLAGSHIP CHECK-IN ARRIVES AT CHICAGO O'HARE INTERNATIONAL AIRPORT, DELIVERING AMERICAN AIRLINES CUSTOMERS A PRIVATE AND EXPEDITED CHECK-IN EXPERIENCE

Chicago O'Hare Becomes American's Newest Airport to Offer Flagship Check-In

CHICAGO – Beginning today, American Airlines premium customers at Chicago O'Hare International Airport (ORD) can enjoy a more personalized and private check-in with Flagship℠ Check-In, designed to enhance their travel experience.

Flagship Check-In provides eligible customers with a separate entrance to an expedited security line, as well as a private check-in area staffed with customer service representatives dedicated to assisting with individual travel needs. This includes seat and itinerary changes, updated flight information, and baggage assistance.

Chicago O'Hare is American's latest airport to offer this exclusive service, following openings at Los Angeles International Airport (LAX), Miami International Airport (MIA) and New York's John F. Kennedy International Airport (JFK). Customers eligible for Flagship Check-In include:

- ConciergeKey℠ members
- First Class customers traveling onboard an American Airlines or **one**world® international flight with three-class service
- First Class customers traveling onboard an American Airlines three-class transcontinental aircraft departing from LAX, MIA or JFK
- Customers of American's Five-Star Service℠ – a personal one-on-one airport assistance program provided on the day of travel

"The new American is indeed arriving and the opening of the ORD Flagship Check-In is one more example of our progress," said Virasb Vahidi, American's Chief Commercial Officer. "We remain focused on modernizing and building an exceptional travel experience for our premium customers at every step of their journey. Our Flagship Check-In customers also enjoy easy access through security checkpoints so they can make their way to the Admirals Club, Flagship Lounge or their gate."

ORD Flagship Check-In is available daily between 4 a.m. and 9:30 p.m. and is located on the upper level in Terminal 3 near Checkpoint 8.

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American Launches Flagship Check-In at ORD
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In addition to ORD's new Flagship Check-In, American continues to provide an upgraded and modern experience that focuses on what American's customers value most. This includes world-class products and services, such as enhanced mobile apps, investing in international Wi-Fi and the choice to pre-reserve premium class meals.

For more information on how American is enhancing the travel experience for today's modern traveler, and to learn more about the progress of the new American, visit aa.com/newamerican.

About American Airlines
American Airlines focuses on providing an exceptional travel experience across the globe, serving more than 260 airports in more than 50 countries and territories. American's fleet of nearly 900 aircraft fly more than 3,500 daily flights worldwide from hubs in Chicago, Dallas/Fort Worth, Los Angeles, Miami and New York. American flies to nearly 100 international locations including important markets such as London, Madrid, Sao Paulo and Tokyo. With more than 500 new planes scheduled to join the fleet, including continued deliveries of the Boeing 737 family of aircraft and new additions such as the Boeing 777-300ER and the Airbus A320 family of aircraft, American is building toward the youngest and most modern fleet among major U.S. carriers. American's website, aa.com®, provides customers with easy access to check and book fares, and personalized news, information and travel offers. American's AAdvantage® program, voted Airline Program of the Year at the 2013 Freddie Awards, lets members earn miles for travel and everyday purchases and redeem miles for flights to almost 950 destinations worldwide, as well as flight upgrades, vacation packages, car rentals, hotel stays and other retail products. The airline also offers nearly 40 Admirals Club® locations worldwide providing comfort, convenience, and an environment with a full range of services making it easy for customers to stay productive without interruption. American is a founding member of the **one**world® alliance, which brings together some of the best and biggest airlines in the world, including global brands like British Airways, Cathay Pacific, Iberia Airlines, Japan Airlines, LAN and Qantas. Together, its members serve more than 840 destinations served by some 9,000 daily flights to nearly 160 countries and territories. Connect with American on Twitter @AmericanAir or Facebook.com/AmericanAirlines. American Airlines, Inc. and American Eagle Airlines, Inc. are subsidiaries of AMR Corporation. AMR Corporation common stock trades under the symbol "AAMRQ" on the OTCQB marketplace, operated by OTC Markets Group.

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