

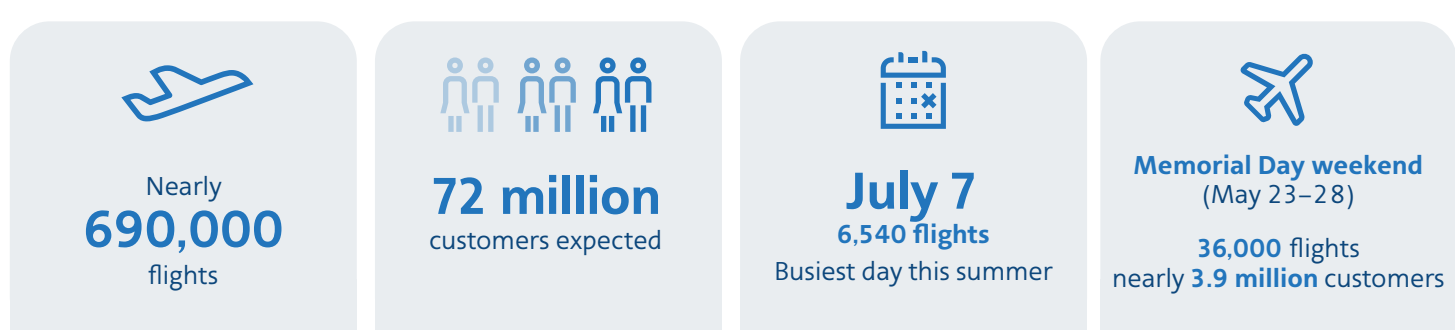
American is ready for summer 2024 travel

The summer travel season is about to arrive, and American and its more than **130,000 team members** are ready to care for customers during the peak travel period. Following strong operational performance over the winter holidays, American continues to deliver an industry-leading and safe operation for its customers. The airline is investing in new technology to get customers on their way faster and more efficiently. **Between May 17 and Sept. 3**, American expects to welcome more than **72 million customers**.



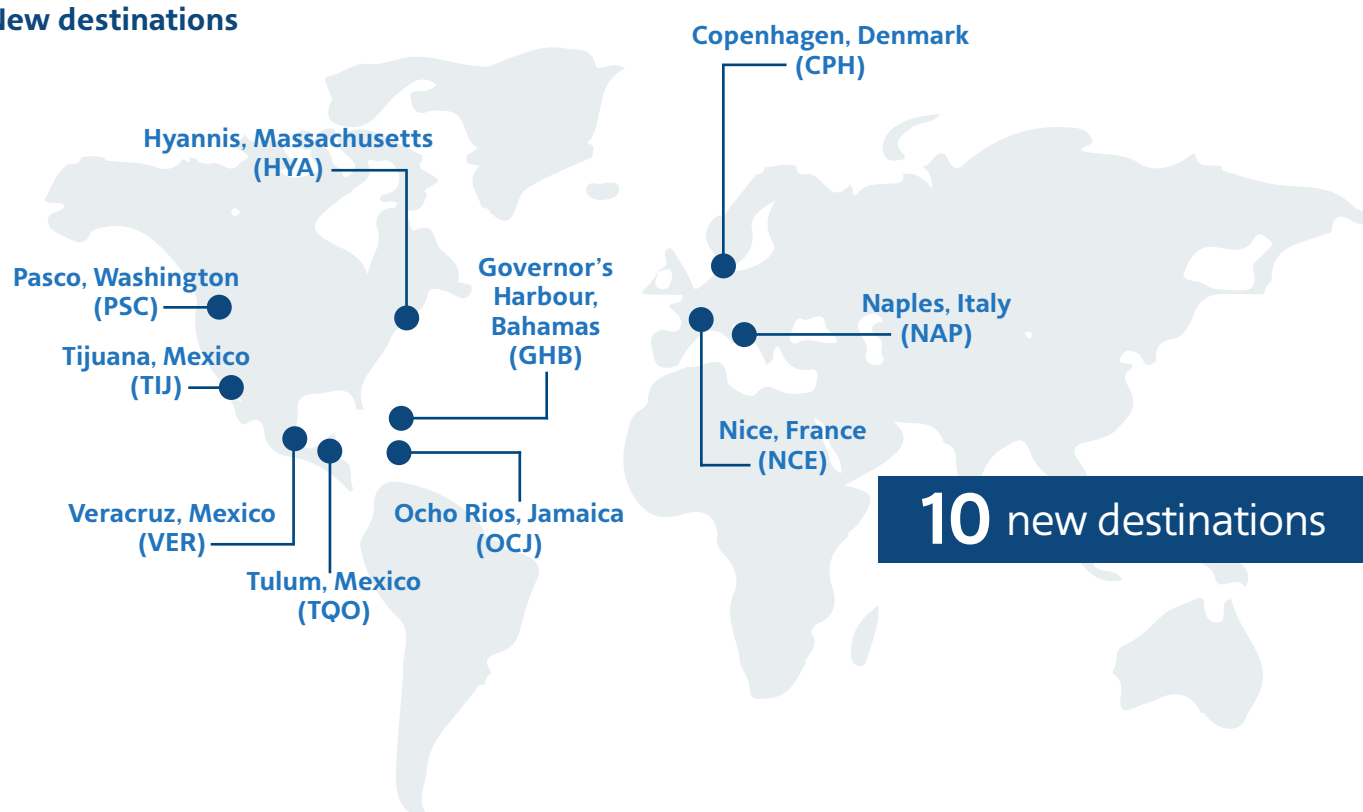
Summer 2024 peak travel period
May 17–Sept. 3

Summer by the numbers








American will fly **more seats than any other summer** and will have **10% more departures** than last summer.

New destinations



Getting ready

 <p>People</p> <p>The American team is ready to welcome millions of guests aboard its flights this summer. The airline has hired and trained new team members across the operation to ensure it has the right talent in the right place.</p>	 <p>Aircraft</p> <p>American's Tech Ops team has taken its fleet through proactive reliability visits during the off-season to reduce maintenance delays, and has been laser-focused on the systems that keep the aircraft cool.</p>	 <p>Facilities</p> <p>Facilities Maintenance teams have focused on air conditioning systems at airport terminals to ensure a comfortable experience for customers, crews and aircraft while on the ground. The airline's baggage handling systems are also ready.</p>	 <p>Technology</p> <p>A new electronic aircraft maintenance log system gets aircraft back in service faster, while the HEAT tool continues to help the airline manage through severe weather, minimizing disruptions and cancels for customers and team members.</p>	 <p>Partners</p> <p>Catering, cabin cleaning, wheelchair service and other vendors are also ready. The airline is closely coordinated with the Transportation Security Administration and U.S. Customs and Border Protection to prepare for peak volumes.</p>
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Thanks to the hard work of our team members, vendors and partners, American is ready for the summer travel season. We look forward to welcoming you aboard an American flight this summer.

— David Seymour, Chief Operating Officer



Tips for summer travel



Download the American Airlines app for the most seamless travel experience.

Check in before you get to the airport.



Join AAdvantage® for the most rewarding travel experience possible.



Arriving at the airport

2 hours before a domestic departure time

3 hours before an international flight

Relentlessly focused on running a reliable operation

Q1 2024

- Best-ever Q1 completion factor and controllable completion factor.
- Recovered from weather events better than anyone in the industry.
- 10% year-over-year improvement in bag handling.

2023

- Fewest canceled flights in our history.
- Best results for on-time departures and arrivals since 2017.
- Improved bag handling by 15% vs. 2022.