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Trimble Launches Major Enhancements to its Work Management Solution

SUNNYVALE, Calif., Oct. 21, 2014 /PRNewswire/ -- Trimble (NASDAQ: TRMB) introduced today a new, enhanced version of Trimble® Work Management, a cloud-based solution that improves the productivity of mobile workforces through intelligent scheduling tools, mobile apps and state-of-the-art performance analytics.

Following the recent announcement of Trimble Horizon, the new cloud-based platform for Field Service Management (FSM) solutions, Work Management 3.0 is the first in a line of new features and solutions announced this week as part of Trimble's spotlight on empowering mobile workers.

In addition to Work Management's best-in-class scheduling and performance management analytics capabilities already available, key enhancements added to Work Management 3.0 include:

- The ability to enable dispatchers to manage capacity by optimizing resources and routes for a day, week or even months in advance
- The ability to hard-set customer-agreed appointment windows and preferred workers into the schedule to ensure all future commitments are met
- The ability to plan preventative maintenance work around jobs in the same area to minimize travel and maximize productivity
- The ability to take advantage of a new mobile app - FieldMaster Technician. It allows mobile workers and depot based technicians to receive and update tasks on their smartphones as well as access and capture vital job information on the go

"For any organization that operates a mobile workforce there are multiple businesses challenges to manage. From scheduling and dispatching work and tracking its progress throughout the day to empowering workers in the field for resolving issues—it is all about ensuring that service commitments are met," said John Cameron, general manager of Trimble's Field Service Management Division. "Service excellence continues to be a priority for businesses as they recognize its importance in both maintaining and attracting customers."

"The latest enhancements to Work Management focus on eliminating these challenges to transform service delivery for all parties. Customers benefit from more choice and flexibility while the business has a heightened ability to manage capacity, empower technicians in the field and make decisions based on real-time visibility to ensure the promised service is delivered each and every time," said Cameron.

Trimble will be hosting a Webinar with Aberdeen Group on Thursday, Oct. 30. Aly Pinder, senior research analyst of the Aberdeen Group, will discuss the key emerging technologies empowering workers out in the field, including the use of mobility. To register for the Webinar or sign up for a recording, click here: <https://cc.readytalk.com/cc/s/registrations/new?cid=qhxelxfmvubx>.

Trimble's Work Management solution is available now through its Field Service Management Division. For more information about Work Management, visit: www.trimble.com/FSM/work_management or to watch the launch trailer, visit: <http://youtu.be/XZlpdcKqq2E>.

About Trimble Field Service Management

Trimble's Field Service Management Division provides visibility into field and fleet operations so businesses can streamline efficiency and increase productivity. The Field Service Management suite includes fleet management, work management and scheduling, worker safety and mobility solutions that transform the effectiveness of work, workers and assets in the field. The cloud-based portfolio allows Trimble to offer customers industry-specific, enterprise-level solutions for exceptional performance and ease of use.

For more information, visit: www.trimble.com/fsm.

About Trimble

Trimble applies technology to make field and mobile workers in businesses and government significantly more productive.

Solutions are focused on applications requiring position or location—including surveying, construction, agriculture, fleet and asset management, public safety and mapping. In addition to utilizing positioning technologies, such as GPS, lasers and optics, Trimble solutions may include software content specific to the needs of the user. Wireless technologies are utilized to deliver the solution to the user and to ensure a tight coupling of the field and the back office. Founded in 1978, Trimble is headquartered in Sunnyvale, Calif.

For more information, visit: www.trimble.com.

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