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Trimble Releases New Version of its Incident and Outage Management Solution for the Water and Wastewater Industry

SUNNYVALE, Calif., June 13, 2013 /PRNewswire/ -- Trimble (NASDAQ:TRMB) announced today the release of its Trimble® eRespond® version 2013 outage management solution for water and wastewater utilities. Trimble eRespond is a rich modular software solution for managing outages and incidents on water and wastewater networks. The solution allows utilities to proactively manage planned and unplanned incident identification and resolution while providing timely and relevant information to customers and stakeholders.

Trimble eRespond delivers an improved mapping user interface including GeoSchematic (graphical display of the network based on the location of the assets) and enhanced outage location capability using information from calls, smart metering/networks information and supervisory control and data acquisition (SCADA) solutions to identify outages on the network and customers affected. The solution has been specifically designed to aid utilities in reducing leakage and non-revenue water (NRW) and improving field and office worker productivity by identifying incidents on the network and shortening the repair time.

Trimble eRespond includes new functionality to aid water and wastewater utilities with incidents and planned work including:

- Redesigned spatial map based graphical user interface.
- Redesigned incident identification using specifically designed algorithm to meet clean water network requirements.
- Improved identification of customers affected using the spatial user interface. This can be used in the field or in the office to identify interruptions and restoration stages, update affected network devices such as fire hydrants, valves, and meters, and support regulatory reporting.
- New and improved standard interfaces to utility enterprise software and billing systems.
- Full resynchronization capability with source systems to support an organizations Disaster Recovery policy.

Trimble eRespond outage management solution enables utilities to manage the network operations and related field work to meet management, regulatory, and customer requirements. The solution has been designed from the ground up to enable cost savings and improvements in efficiency and performance on a daily basis. Built to support industry best practices and processes, Trimble eRespond places the right information in the hands of the user when and where it is needed to ensure better decision making.

Availability

The Trimble eRespond version 2013 is available now through Trimble's Water Business. Contact water@trimble.com to request a demo. For more information about the Trimble eRespond solution, visit: <http://www.trimble.com/eRespond.shtml>.

About Trimble's Water Business

Trimble's Water Business specializes in field and office solutions for GIS mapping and work management, field data collection, design and inspection, outage management, and vehicle tracking for water and wastewater utilities around the world. Trimble's solutions integrate advanced positioning and mapping technologies with software and hardware to automate utility mapping, design and operations, enabling increased field worker safety and productivity, enhanced regulatory compliance, and improved customer service and response.

For more information about Trimble's Water solutions, visit: www.trimble.com/ufs.

About Trimble

Trimble applies technology to make field and mobile workers in businesses and government significantly more productive. Solutions are focused on applications requiring position or location—including surveying, construction, agriculture, fleet and asset management, public safety and mapping. In addition to utilizing positioning technologies, such as GPS, lasers and optics, Trimble solutions may include software content specific to the needs of the user. Wireless technologies are utilized to deliver the solution to the user and to ensure a tight coupling of the field and the back office. Founded in 1978, Trimble is headquartered in Sunnyvale, Calif.

For more information, visit: www.trimble.com.

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