Investor Presentation

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The information herein does not purport to be complete or to contain all relevant information. Statements contained herein are made as of the date of this presentation unless stated otherwise, and we undertake no obligation to update any statement after the date hereof, except as required by law.

Certain information contained in this presentation relates to or is based on market and industry data from publicly available industry publications, as well as the Company's own internal estimates and research. While the Company believes these third-party sources to be reliable as of the date of this presentation, it has not independently verified, and makes no representation as to the adequacy, fairness, accuracy or completeness of, any information obtained from third-party sources. In addition, all of the market data included in this presentation involves a number of assumptions and limitations and there can be no guarantee as to the accuracy or reliability of such assumptions. Finally, while we believe our own internal research is reliable, such research has not been verified by any independent source.

This presentation includes certain non-GAAP financial measures. These non-GAAP financial measures are in addition to, not a substitute for or superior to, measures of financial performance prepared in accordance with U.S. GAAP. See the Appendix for a reconciliation of non-GAAP financial measures to the most directly comparable GAAP measures.

ON24

Intelligent Engagement Platform

Total ARR (1)

\$127.1M

Cash Flow Positive

Positive Free Cash Flow For Past 6 Quarters

Non-GAAP Gross Margin

77%

Customers >\$100K ARR

304

Total Customers

1,566

Large TAM (2)

\$42B

FY 2024 Metrics

% of ARR in Multi-Year Agreements (3)

51%

% of ARR from Customers >\$100K (3)

66%

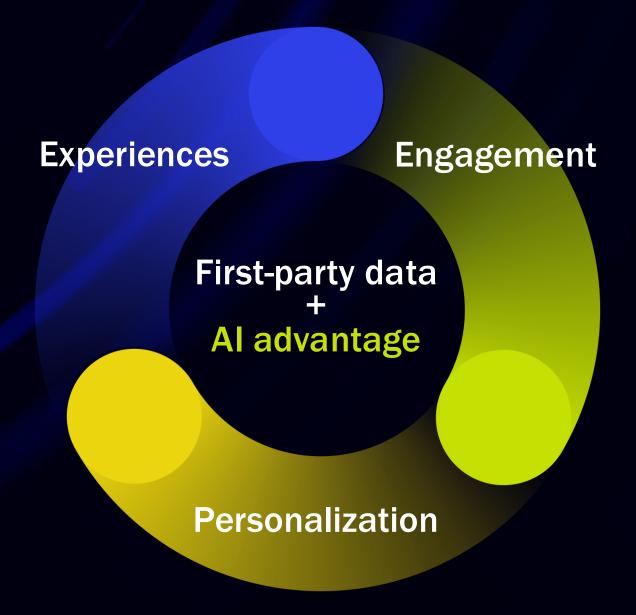
% of Customers with 2+ Products (3)

39%

Note: All figures as of June 30, 2025 unless otherwise noted. See appendix for GAAP financial measures and reconciliations. (1) ARR is calculated as the sum of the annualized value of our subscription contracts as of the measurement date, including existing customers with expired contracts that we expect to be renewed. Our ARR amounts exclude professional services, overages from subscription customers and Legacy revenue. (2) Estimated as of December 31, 2024; Source: 2021 US Census data for number of potentially addressable companies within each of the Enterprise, Mid-market and SMB categories in the United States. Includes Firms in Educational Services, Finance and Insurance, Health Care and Social Assistance, Information, Management of Companies and Enterprises, Manufacturing, Other Services (except Public Administration), Professional, Scientific, and Technical Services, Real Estate and Rental and Leasing. (3) For the fiscal year ending December 31, 2024.



ON24 Intelligent Engagement Platform for Sales & Marketing



Powering B2B engagement for industry leaders

Technology

4 of 6 Largest Global Software Companies















Manufacturing

3 of 5 Largest Global Industrial Companies















Financial Services

3 of 5 Top Global Asset Management Firms







Morgan Stanley







Life Sciences

3 of 6 Largest Global Pharmaceutical Companies















Professional Services















Media & Info Technology















Delivering tangible ROI to customers

#2

pipelinegenerating channel

servicenow.

200%

increase in engaged HCPs

abbvie

20%

increase in meetings

John Hancock

40%

more sales



15%

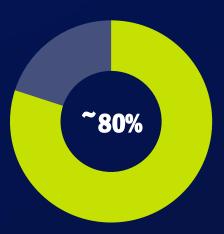
conversion to meeting

Vanguard°



Digital transformation is a business imperative

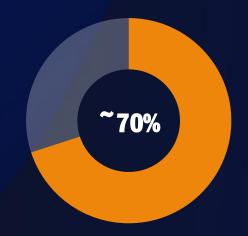
Go-To-Market



By 2025, almost 80% of B2B sales interactions between suppliers and buyers will occur in digital channels. (1)

Gartner

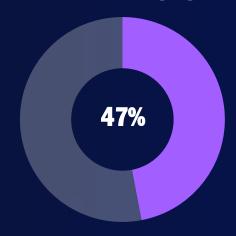
Self-Educated Buyer



Nearly 70% of B2B buyers prefer to research online **on their own**. (2)

FORRESTER®

Al Impact on Engagement



47% of marketing teams will use Al for customer engagement. (3)





ON24

A decade of innovation



2025

2013 Webinar Marketing

ON24 Webcast Elite

ON24 Virtual Conference

ON24 Forums
ON24 Target
ON24 Engagement Hub
ON24 Go Live
ON24 Breakouts

2024
Intelligent
Engagement
Platform

2018

Digital Engagement Platform



2025 FOCUS

Al-Enabled, Data-Rich, Engagement Platform

Marketing Engagement

Use cases:

- > Pipeline
- > Live Certification
- Event Marketing

HCP Education

Partner Engagement

Advisor/Client Engagement (FS)

Al-enabled Personalization, Content Creation/Nurture, Multilingual, Agents

1st Party Insights & 3rd Party Integrations



The ON24 multiplier effect

Engagement of Average ON24 Live Experience

~200 Attendees (1) 50+ Minutes (1)

20+ **Data points** per attendee (2)

Engagement Across ON24 Network

1B+

Annual Engagement Minutes (3)

2M+

Professionals Per Month (1)







ON24 Prospect Analytics



Name Paula Price

Company Metropolis Industry

Financial Services

Role

VP. Network Security

ON24 Data Advantage

Basic Data

Lead Qualification

 Engagement Score

Audience Data

- Registrants
- Attendees
- Demographics

Content Performance

 Resource Downloads

Engagement

- Durations
- Polls / Surveys
- Q&A / Chat
- Reactions

Enhanced Data

Calls to Action

- Book a Meeting
- Contact Us
- Request Demo
- Start a Trial
- CTA

Marketing Analytics

- Source Attribution
- Campaign Performance
- Conversion
- Email Statistics

Professional

Development

- Testing
- Certification

Advanced Data

Content Performance

- Key Moments
- Drop Off Points

Derivative Content

- Transcripts
- Key Takeaways
- Blog Post
- eBook
- Social Media Post
- Follow Up Email

Content Metadata

- Tags
- Category
- Application
- Language

Presenter Behavior

- Presenter Activity
- Feedback

Benchmarking

- Attendance Rates and Trends
- Event/Industry Engagement Metrics
- Account Metrics

The ON24 Intelligent Engagement Platform

Sales & marketing platform that combines best-in-class experiences, personalization and content, to capture and act on connected data and insights at scale

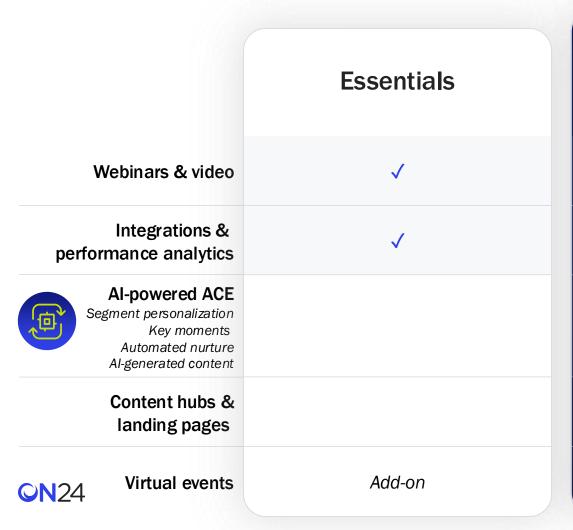


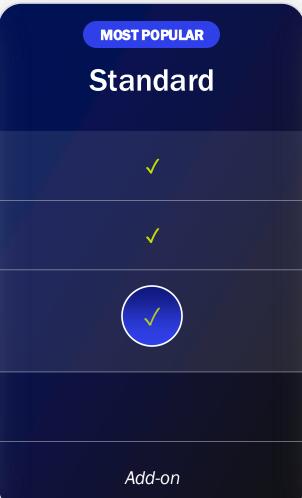
Third-Party Integrations

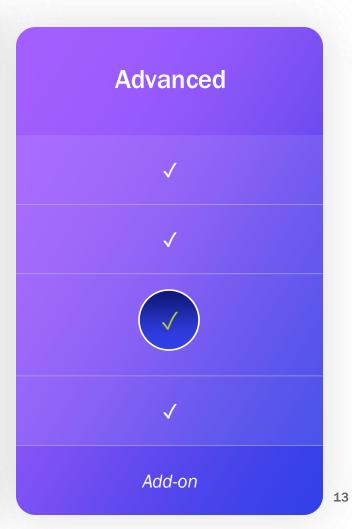


ON24 Intelligent Engagement Platform Packages

Find the right ON24 package for your business with the world's only platform for Al-powered webinars, virtual events and content marketing.







Turn engagement into actionable data with ON24

Target Persona

Paula Price

Company Metropolis

Vice President,
Network Security

Industry
Financial
Services



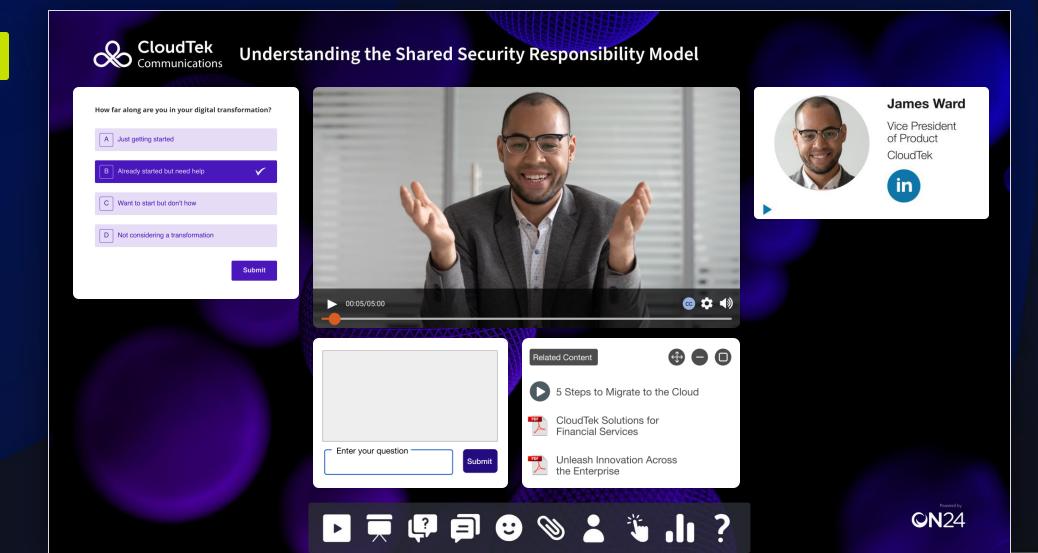


Personalized Experience

Always-on Experience

Live Experience

Engagement Tools



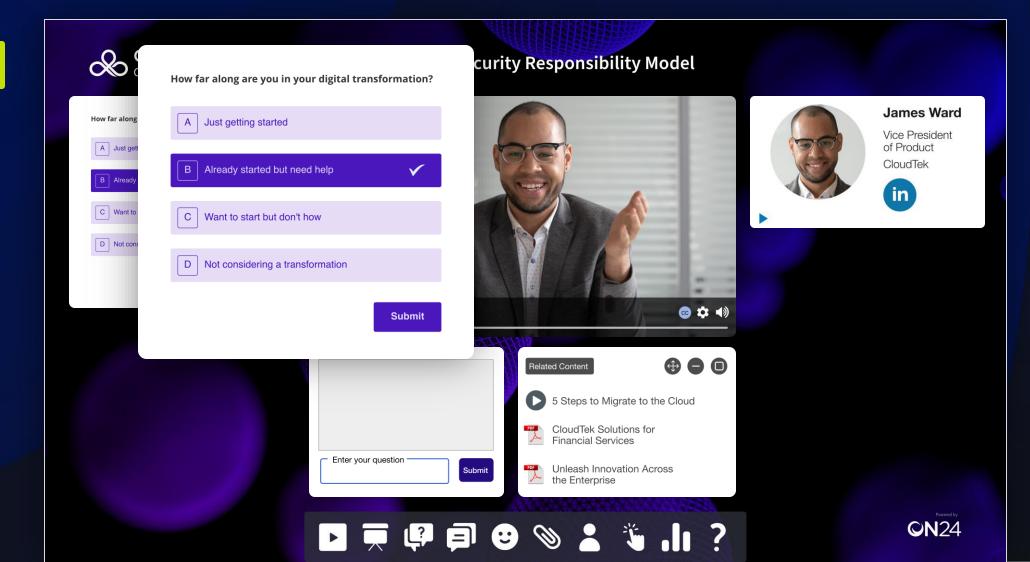


Personalized Experience

Always-on Experience

Live Experience

Engagement Tools





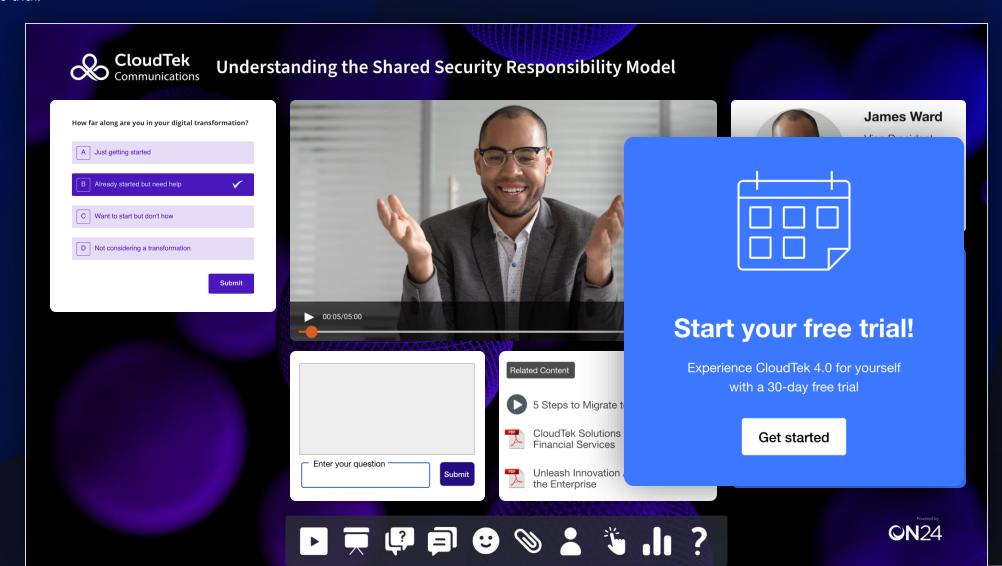
Personalized Experience

Always-on Experience

Live Experience

Engagement Tools

Buying Signals





Personalized Experience

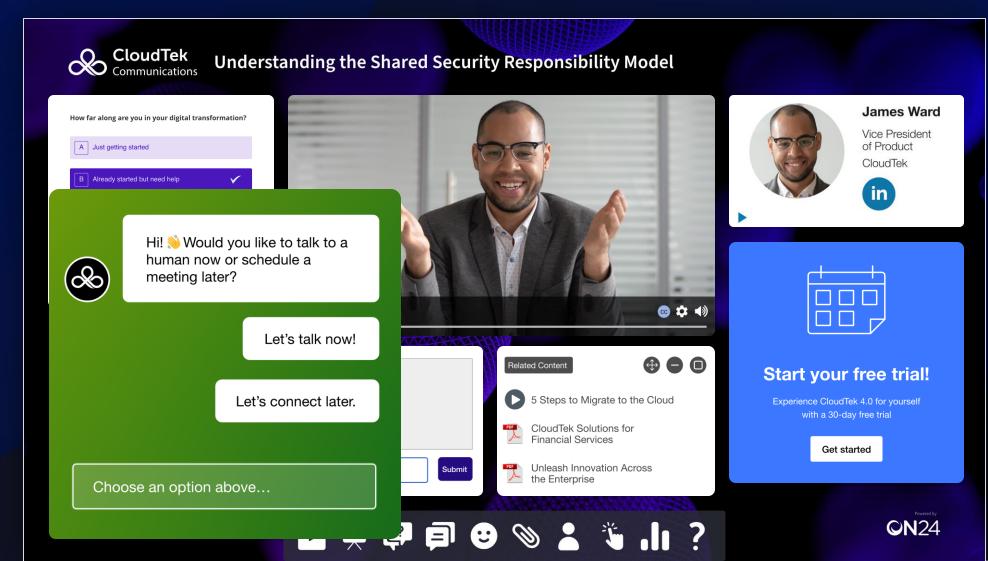
Always-on Experience

Live Experience

Engagement Tools

Buying Signals

Conversational Intelligence





Personalized Experience

Always-on Experience

Live Experience

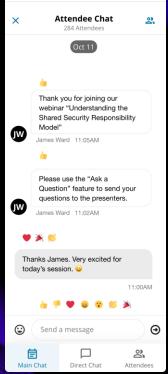
Engagement Tools

Buying Signals

Conversational Intelligence

Video Breakouts























Personalized Experience

Always-on Experience

Understanding the Shared Security Responsibility Model

Live Experience

Engagement Tools

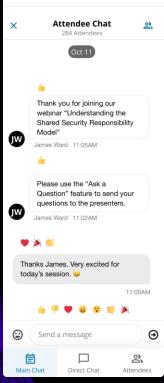
Buying Signals

Conversational Intelligence

Video Breakouts

1:1 Meetings





















Personalized Experience

Always-on Experience

Live Experience

Engagement Tools

Buying Signals

Conversational Intelligence

Video Breakouts

1:1 Meetings

Personalization

Your live experience has concluded

Explore recommended content:



Learn how Anchor National Bank increased transaction speeds by 300%

Read case study





Personalized Experience

Always-on Experience

Live Experience

Engagement Tools

Buying Signals

Conversational Intelligence

Video Breakouts

1:1 Meetings

Personalization

Automated Captioning

CloudTek
Communications **Understanding the Shared Security Responsibility Model James Ward** How far along are you in your d Vice President of Product A Just getting started CloudTek C Want to start but don't how D Not considering a transforr Hi! 👏 Would you human now or s **&** Thank you for joining our webinar today. our free trial! meeting later? CloudTek 4.0 for yourself **○ ◇ ◆** a 30-day free trial 00:05/05:00 Get started Unleash Innovation Across the Enterprise Choose an option above... **ON24 ₱ ♥ ७ よ ₺ .!!** ?





Personalized Experience
Visits page and
requests sales meeting

Always-on Experience

Live Experience

Minutes Engaged

Resources Downloaded

Videos Watched

Talk to Sales



Hi Paula, welcome to your free trial!

Checkout these resource below to get you started on the right foot. Have questions? Contact your Sales Rep. Marcus!

Learn how cloud solutions can modernize your programs





Hi Paula, I'm your sales rep, Marcus! Click here to schedule a 1:1 training with me.





Subscribe now

Personalized Experience



Always-on Experience
Visits CloudTek Learning Hub and registers
for upcoming user conference, TekNEXT

Live Experience

Minutes Engaged

Resources Downloaded

Videos Watched

Subscribe to Content

Event Registration



CloudTek for Financial Services







VIDEO

In today's rapidly evolving digital landscape, enterprises face an evergrowing array of cyber threats. To stay ahead, unleash security innovation across the entire operations.



Optimizing Your Cloud Utilization

VIDEO

One of the benefits of cloud computing is the flexibility of resources. But many companies are not realizing the cost benefits of cloud computing.



View More

ON24 Privacy Policy





Live Experience

Personalized Experience

Always-on Experience



Live Experience
Attends TekNEXT and meets with
Sales Rep to discuss pricing

Minutes Engaged

Resources Downloaded

Sessions Watched

Booths Visited

Polls Answered

Requests Pricing



Agenda

LIVE DAY

FAVORITES

MORE FILTERS

MY SESSIONS



Keynote: The Future of CloudTek AI

FEATURING

(3)



Panel: Al in Manufacturing

FEATURING

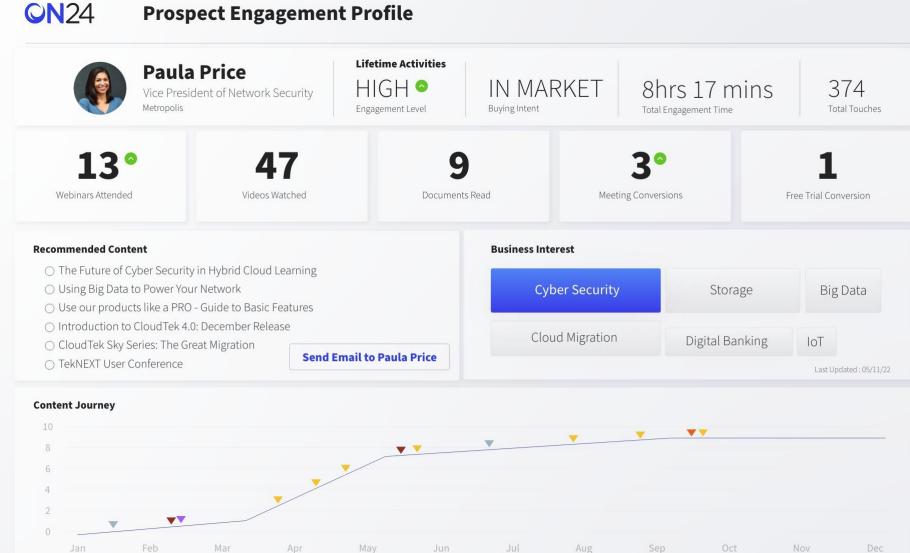




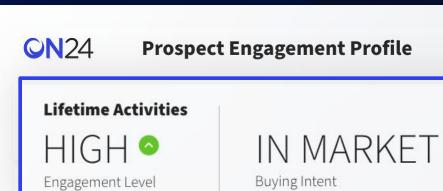








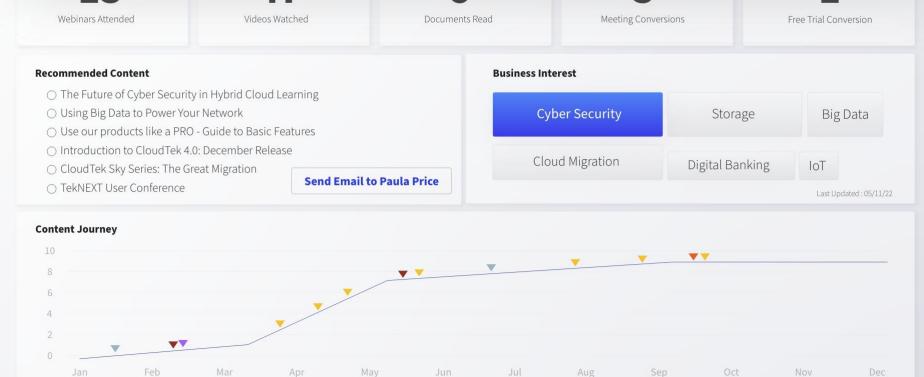




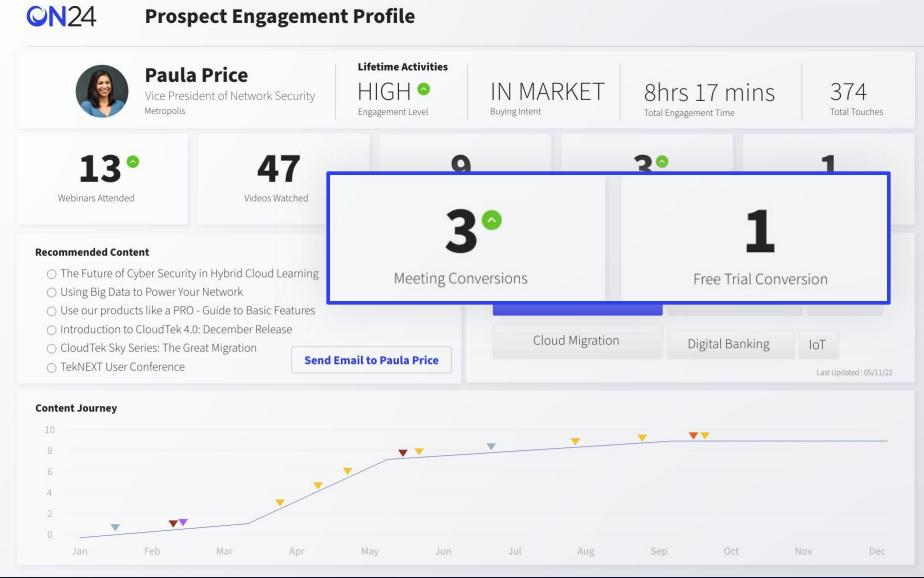
8hrs 17 mins Total Engagement Time

Total Touches

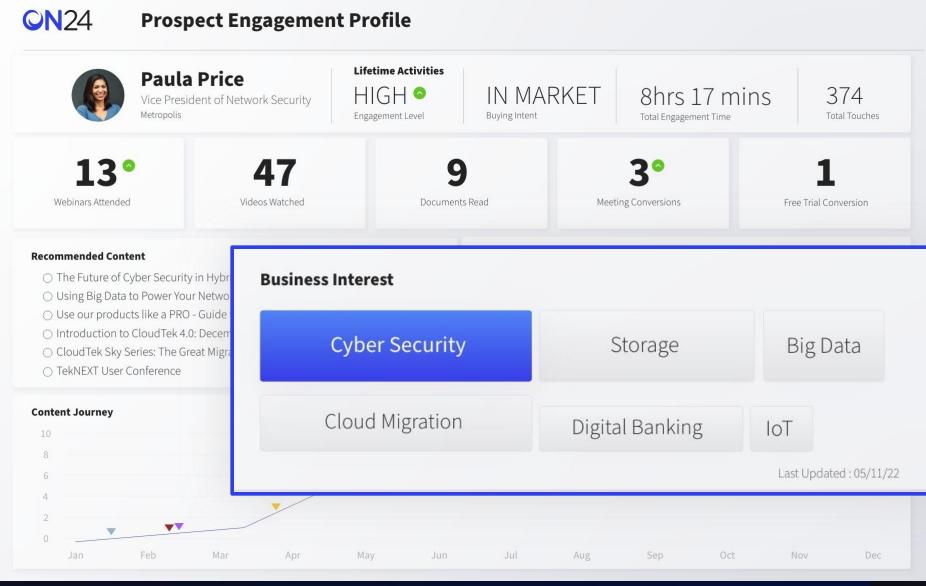
374



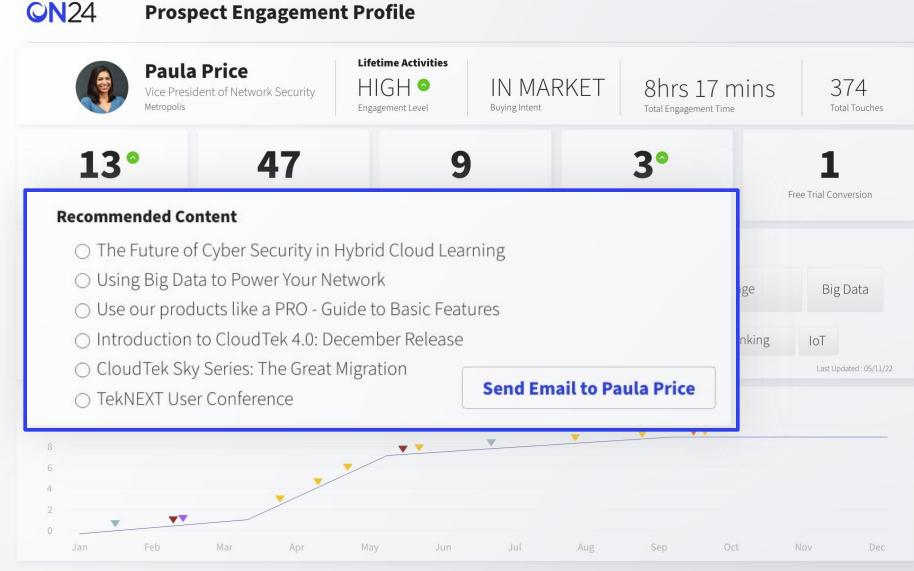






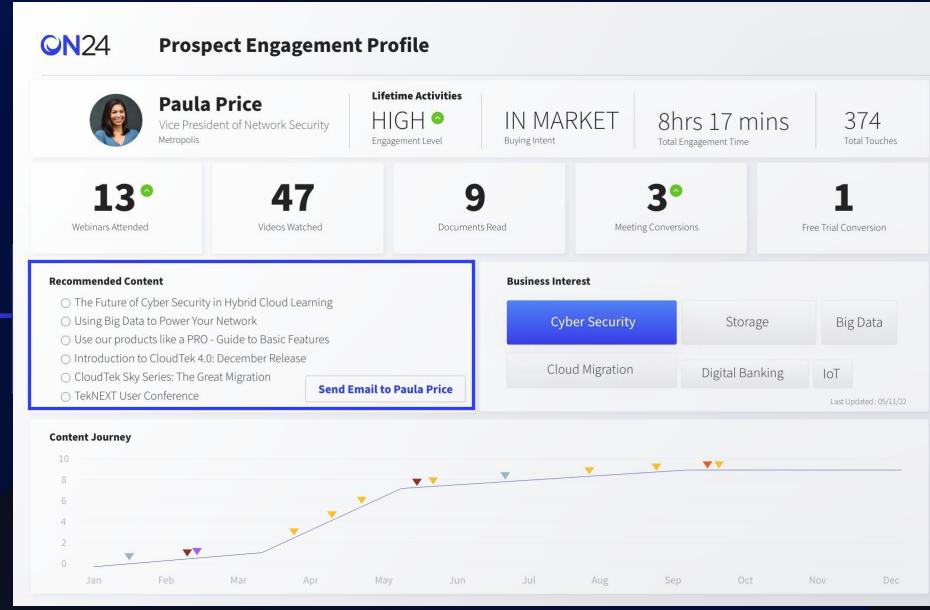








Platform for Al/ML-Driven Personalization



Scale marketing impact with Alpowered insights and content

Data & **Analytics**

Analyze audience engagement to surface "Key Moments" and understand performance

Deliver recommended content and messaging to audience segments

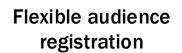
Personalized **Experiences**

Automated Content Creation Automatically turn live event presentations into transcripts, ebooks, blogs and videos to fuel ongoing nurture streams

ON24 Partner Integrations

Integrate the ON24 platform with 30+ technology partners to enable sales action and drive continuous ROI from every experience.

Real-time, deep integrations* with **CRM & marketing automation platforms**





















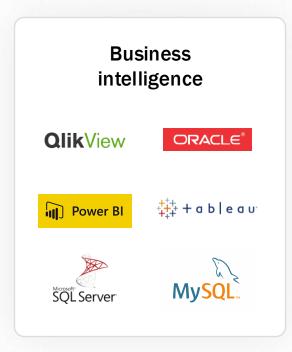
HubSpot













Platform for enterprise scale

1B+

Data points per year

Unified platform

Purpose built for sales & marketing to capture first-party analytics and seamlessly integrates into your MAPs and CRM systems

25%

Increase in engagement YoY

Category leader

In intelligent engagement amongst top-performing marketers in G2Crowd

50+

Fortune 100 customers

Enterprise scale

Global reliability for optimal branding and customization whether live, on-demand or simu-live digital experience

99.9%

Uptime, past 365 days

Security and compliance

Built for key industries with best-in-class security, accessibility and compliance standards, including SOC 2 and ISO 27001.









One platform for digital engagement





Massive Global TAM

US Market TAM = \$21B

International TAM = \$21B

Average Spend Potential

Enterprise

(2,000+ Employees)

Mid-Market

(200-1,999 employees)

SMB

(50-199 employees)

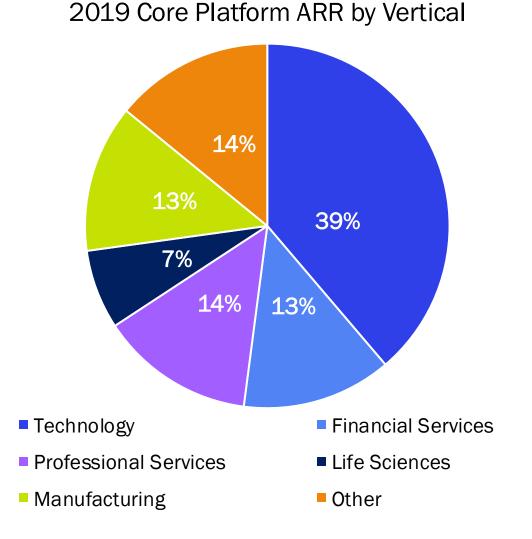
International

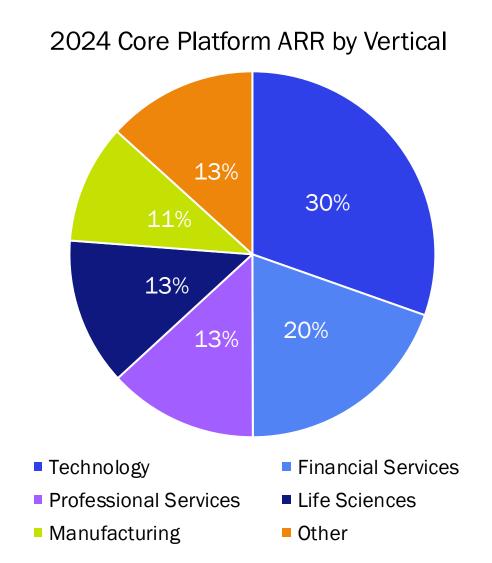
~1x of US Market

Markets

= \$42B

Momentum in Emerging Verticals

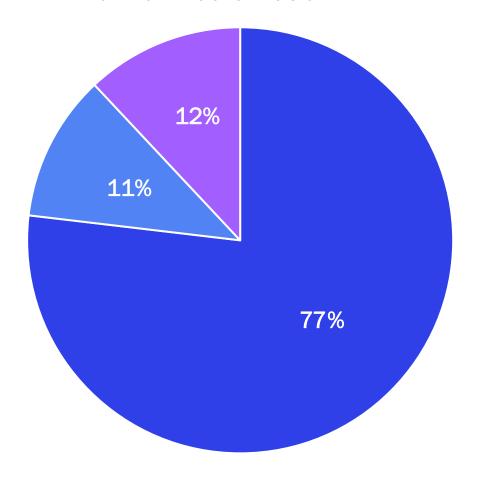


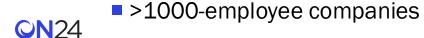




Focused on >1K-employee Companies

% of 2024 Core Platform ARR

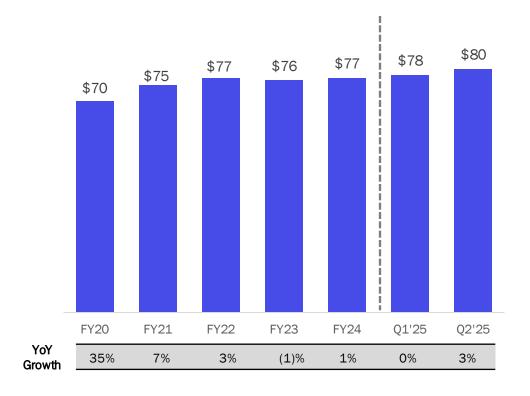


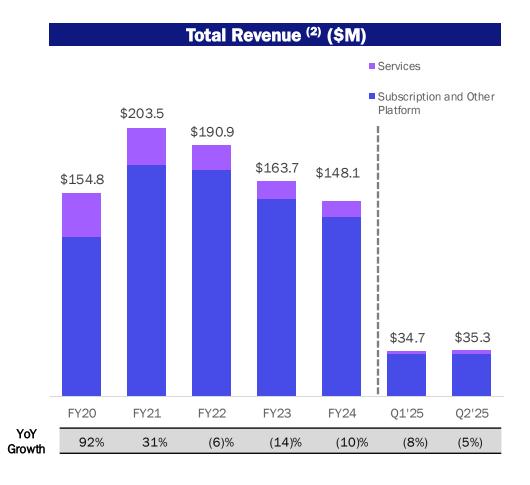




Topline Metrics

Average Core Platform ARR (1) per Customer (\$K)





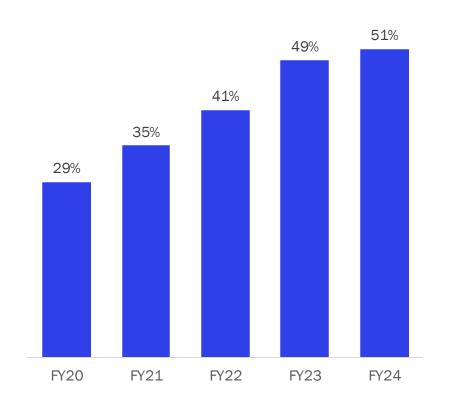
(1) Core Platform ARR is calculated as the sum of the annualized value of our subscription contracts as of the measurement date, including existing customers with expired contracts that we expect to be renewed. Our Core Platform ARR amounts exclude virtual conference product, professional services, overages from subscription customers and Legacy revenue. (2) Excludes Legacy Revenue

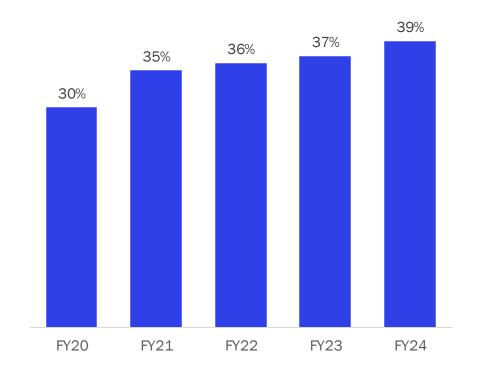


Customer Metrics

% of ARR in Multi-Year Agreements (1)

% of Customer with 2+ Products (1)





⁽¹⁾ This metric is disclosed annually.



Target Operating Model

% of Revenue	FY20	FY21	FY22	FY23	FY24	Q1'25	Q2'25	Target Model
Non-GAAP Gross Margin	79%	78%	75%	75%	77%	77%	77%	78% - 80%
Operating Expenses								
Sales & Marketing	38%	47%	49%	44%	43%	45%	43%	35% - 36%
Research & Development	12%	15%	19%	18%	18%	20%	19%	14% - 15%
General & Administrative	13%	15%	17%	17%	17%	18%	17%	8% - 9%
Non-GAAP Operating Margin	16%	1%	(10%)	(4%)	(2%)	(6%)	(3%)	~20%
Adjusted EBITDA Margin	18%	3%	(7%)	(1%)	1%	(3%)	1%	



Appendix



GAAP to Non-GAAP Gross Profit Reconciliation

Total Gross Profit

2020	2021	2022
\$123.6	\$156.2	\$138.1
\$0.2	\$2.3	\$4.1
_	_	\$0.4
_	_	_
\$123.8	\$158.5	\$142.5
79%	78%	75%
	\$123.6 \$0.2 — — \$123.8	\$123.6 \$156.2 \$0.2 \$2.3 —————— \$123.8 \$158.5

2020	2021	2022	2023 2024 Q1'25		Q1'25	Q2'25
\$123.6	\$156.2	\$138.1	\$117.4	\$110.1	\$25.6	\$26.5
\$0.2	\$2.3	\$4.1	\$3.4	\$3.1	\$0.6	\$0.5
_	_	\$0.4	\$2.4	\$0.4	\$0.4	\$0.1
_	_	_	\$0.2			
\$123.8	\$158.5	\$142.5	\$123.4	\$113.6	\$26.6	\$27.2
79%	78%	75%	75%	77%	77%	77%



GAAP to Non-GAAP Operating Expense Reconciliation

Sales and Marketing

(\$M)
GAAP Sales and Marketing
Deduct: Stock-based Compensation Expense Restructuring Costs Impairment Charge
Non-GAAP Sales and Marketing

2020	2021	2022	2023	2024	Q1'25	Q2'25
\$60.6	\$104.1	\$109.6	\$89.2	\$78.1	\$18.1	\$17.6
\$1.1 _ _	\$8.8 - -	\$14.3 \$1.1 —	\$14.0 \$2.2 \$0.3	\$12.4 \$1.7 	\$2.1 \$0.4 	\$2.1 \$0.4
\$59.6	\$95.3	\$94.1	\$72.7	\$64.0	\$15.6	\$15.1

Research and Development

(\$M)
GAAP Research and Development
Deduct: Stock-based Compensation Expense Amortization of acquired intangible asset Restructuring Costs Impairment Charge
Non-GAAP Research and Development

2020	2021	2022	2023	2024	Q1'25	Q2'25
\$19.3	\$34.8	\$44.1	\$41.1	\$36.3	\$8.3	\$8.5
\$0.4 - - -	\$4.4 _ _ _	\$8.0 \$0.4 \$0.1	\$9.1 \$0.6 \$1.4 \$0.6	\$8.9 \$0.6 \$0.1	\$1.4 \$0.1 	\$1.4 \$0.1 \$0.1
\$18.9	\$30.4	\$35.6	\$29.5	\$26.7	\$6.8	\$6.9

General and Administrative

(\$M)
GAAP General and Administrative
Deduct: Stock-based Compensation Expense Restructuring Costs Impairment Charge Costs Related to Shareholder Activism Litigation Related Expense
Non-GAAP General and Administrative

2020	2021	2022	2023	2024	Q1'25	Q2'25
\$21.9	\$40.9	\$44.0	\$49.1	\$46.4	\$9.6	\$9.6
\$1.3 - - -	\$10.2 - - -	\$12.2 \$0.0 —	\$18.6 \$0.4 \$0.4 \$2.7	\$20.8 \$0.3 	\$3.1 \$0.1 \$0.2	\$3.4 \$0.1
\$20.5	\$30.8	\$31.7	\$27.1	\$25.3	\$6.3	\$6.1



GAAP to Non-GAAP Operating Income (Loss) and Adjusted EBITDA Reconciliation

(\$M)	2020	2021	2022	2023	2024	Q1'25	Q2'25
GAAP Operating Income / (Loss)	\$21.8	\$(23.6)	\$(59.6)	\$(62.0)	\$(50.7)	\$(10.5)	\$(9.2)
Add:							
Stock-based Compensation Expense	\$2.9	\$25.7	\$38.5	\$45.0	\$45.2	\$7.1	\$7.4
Restructuring Costs			\$1.7	\$6.4	\$2.6	\$0.8	\$0.7
Impairment Charge		_	-	\$1.5	_	-	
Amortization of Acquired Intangible Asset	_	_	\$0.4	\$0.6	\$0.6	\$0.1.	\$0.1
Costs Related to Shareholder Activism	-	_	-	\$2.7	_	\$0.1	-
Litigation Related Expense	-	_	-	-	-	\$0.2	
Non-GAAP Operating Income / (Loss)	\$24.8	\$2.1	\$(18.9)	\$(5.9)	\$(2.4)	(\$2.1)	\$(0.9)
% Margin	16%	1%	(10%)	(4%)	(2%)	(6%)	(3%)
Add:							
Depreciation and Amortization	\$3.0	\$4.6	\$5.1	\$5.0	\$4.4	\$1.2	\$1.1
Adjusted EBITDA	\$27.7	\$6.7	\$(13.8)	\$(1.0)	\$2.0	(\$1.0)	\$0.2
%Margin	18%	3%	(7%)	(1%)	1%	(3%)	1%

