



WORLD OF CARE

MARGARET EGAN | EVP & GENERAL COUNSEL
WORLD OF CARE EXECUTIVE SPONSOR

GRAND HYATT JAKARTA AND
ALILA SCBD JAKARTA, INDONESIA





 **CARING FOR THE PLANET**

- Climate Change & Water Conservation
- Waste & Circularity
- Responsible Sourcing
- Thriving Destinations



 **CARING FOR PEOPLE**

- Diversity, Equity & Inclusion
- Colleague Development
- Wellbeing
- Human Rights
- Community Engagement & Volunteerism



 **CARING FOR RESPONSIBLE BUSINESS**

- Fair & Ethical Business
- Risk Management
- Data Privacy & Security
- Working with Other Businesses
- Reporting

2030 ENVIRONMENTAL GOALS

A HEALTHY ENVIRONMENT IS IMPORTANT FOR ALL PEOPLE TO BE THEIR BEST. HYATT IS COMMITTED TO ADVANCING ENVIRONMENTAL ACTION SO THAT DESTINATIONS AROUND THE WORLD ARE VIBRANT FOR OUR GUESTS, CUSTOMERS, COLLEAGUES & COMMUNITIES.



CLIMATE CHANGE AND WATER CONSERVATION

Accelerate climate and water action by elevating efficiency measures, prioritizing water conservation in drought-prone areas, and increasing the use of renewable energy and grey water.

Achieve our 2030 science-based target, including reducing absolute Scope 1 and 2 emissions by 27.5% from a 2019 baseline.



WASTE AND CIRCULARITY

Reduce waste generated at properties – including food waste and single-use items – and increase recycling and composting.

In particular, achieve a 50% global reduction in food waste sent to landfill or incineration per square meter by 2030 compared to 2019.¹



RESPONSIBLE SOURCING

Increase responsible sourcing of products and services associated with concerns for climate change, deforestation, human rights, waste, public health, resource scarcity, biodiversity, and animal welfare.



THRIVING DESTINATIONS

Prioritize the vitality of our global communities by respecting local natural resources and cultural heritage; helping to protect biodiversity and animal welfare; addressing water risks; minimizing pollution; and advancing climate resilience.



1. Managed hotels.

CHANGE STARTS HERE

WHO WE EMPLOY, DEVELOP, & ADVANCE

2x

Women & People Of Color
in leadership positions by 2025

10K

Opportunity Youth
Hires by 2025

WHO WE SUPPORT

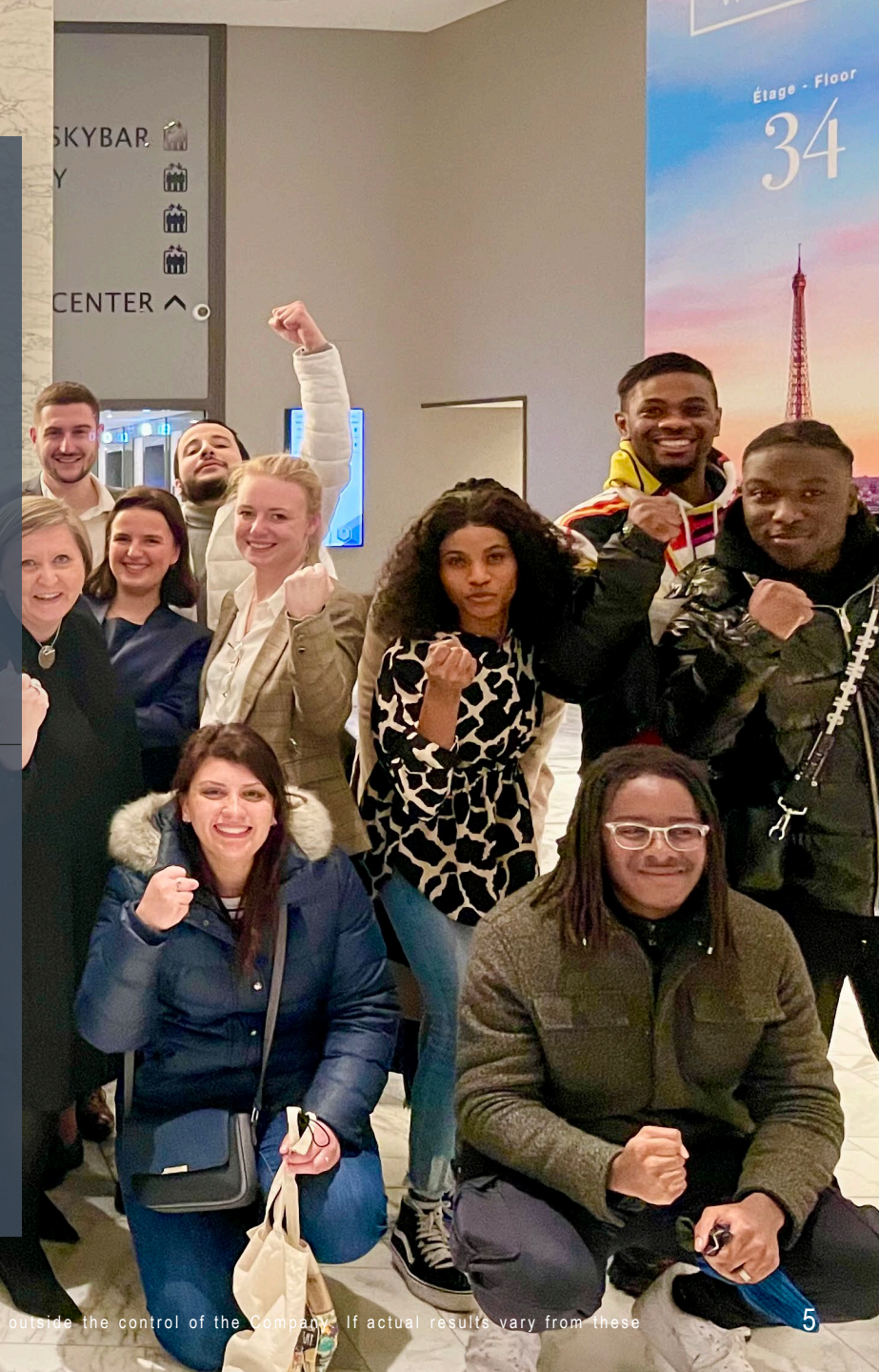
500

New Black Suppliers
to our database since 2020 and that number
increases monthly

WHO WE BUY FROM & WORK WITH

\$1 Million

in multi-year grants to 6 non-profit
organizations in the United States



WORLD OF CARE GOVERNANCE

Our Governance Structure Advances Organizational Understanding & Collaboration for ESG Topics & Identifies Direct Responsibility for the Alignment of Hyatt's Principles Across Regions.



2022 REPORTING & PROGRESS UPDATE



“I just started at Hyatt this week, and I am so impressed with all that I have seen so far about World of Care. I have been looking for a company that cares about its employees and the impact it has on the world around it.”

– Noel Vandeviver,
Regional Director of Field Operations, Hyatt

2021 GLOBAL REPORTING INITIATIVE (GRI)



ANDAZ NAPA,
CALIFORNIA

GLOBAL WORLD OF CARE RECOGNITION



Top 3 Ranking for Midcap Companies in Gaming & Lodging (2023)

Best Analyst/Investor Event | Best IR Program | Best CEO | Best ESG



Ragan Communications CSR & Diversity Awards

ESG Program of the Year (2022)



Human Rights Campaign

Best Places to Work for LGBTQ+ Equality (2022; 18 consecutive years)



PEOPLE and Great Place to Work®

Companies that Care (2022; 4 consecutive years)



Fortune

World's Most Admired Companies (2023)



Fortune

100 Best Companies to Work For (2023; 10 consecutive years)



Forbes

World's Top Female Friendly Companies (2022)



Forbes

America's Best Employers for Diversity (2023; 6 consecutive years)

GLOBAL WORLD OF CARE RECOGNITION



Hyatt Provides Update on World of Care Progress & Initiatives



Preserving the ocean with regenerative tourism



HYATT HOTELS AIMS TO DOUBLE NUMBER OF BLACKS IN LEADERSHIP POSITIONS BY 2025



Hyatt Shares Progress Update Across ESG Commitments and Initiatives