Supplemental 3Q'22 Earnings Presentation

November 1, 2022



Forward-Looking Statements and Non-GAAP Measures

This presentation, together with other statements and information publicly disseminated by the Company, contains certain forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. The Company intends such forward-looking statements to be covered by the safe harbor provisions for forward-looking statements contained in the Private Securities Litigation Reform Act of 1995 and includes this statement for purposes of complying with these safe harbor provisions. Any statements made in this presentation or during the earnings call that are not statements of historical fact, including statements about our guidance and the timing of when we will achieve the Zeta 2025 plan, are forward-looking statements and should be evaluated as such. Forward-looking statements include information concerning our anticipated future financial performance, our market opportunities and our expectations regarding our business plan and strategies. These statements often include words such as "anticipate," "expect," "suggests," "plan," "believe," "intend," "estimates," "targets," "projects," "should," "could," "would," "may," "will," "forecast," "outlook, "quidance" and other similar expressions. We base these forward-looking statements on our current expectations, plans and assumptions that we have made in light of our experience in the industry, as well as our perceptions of historical trends, current conditions, expected future developments and other factors we believe are appropriate under the circumstances at such time. Although we believe that these forward-looking statements are based on reasonable assumptions at the time they are made, you should be aware that many factors could affect our business, results of operations and financial condition and could cause actual results to differ materially from those expressed in the forward-looking statements. These statements are not quarantees of future performance or results. The forward-looking statements are subject to and involve risks, uncertainties and assumptions, and you should not place undue reliance on these forward-looking statements. These cautionary statements should not be construed by you to be exhaustive and the forward-looking statements are made only as of the date of this presentation. We undertake no obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except as required by applicable law.

The fourth quarter and full year 2022 guidance and Zeta 2025 targets provided herein are based on Zeta's current estimates and assumptions and are not a guarantee of future performance. The guidance provided and Zeta 2025 targets are subject to significant risks and uncertainties, including the risk factors discussed in the Company's reports on file with the Securities and Exchange Commission, that could cause actual results to differ materially. There can be no assurance that the Company will achieve the results expressed by this guidance or the targets.

This presentation contains non-GAAP financial measures such as adjusted EBITDA, adjusted EBITDA margin, cost of revenue excluding stock-based compensation, and free cash flow (FCF). These measures are not prepared in accordance with generally accepted accounting principles in the United States of America ("GAAP") and have important limitations as analytical tools. Non-GAAP financial measures are supplemental, should only be used in conjunction with results presented in accordance with GAAP and should not be considered in isolation or as a substitute for such GAAP results. Refer to the Appendix of this presentation for (i) the definitions of the non-GAAP measures used in this presentation and (ii) a reconciliation of the non-GAAP financial measures used herein to the most directly comparable financial measures calculated and presented in accordance with GAAP.

The contents and appearance of this presentation is copyrighted and the trademarks and service marks are owned by Zeta Global Corp. All rights reserved.



3Q'22 Earnings Summary

KEY THEMES

RESULTS

	_
	G

GROWTH AND PROFITABILITY AT SCALE

- Revenue growth accelerated to 32% Y/Y with US revenue +36%, Scaled Customer revenue +34%, Direct Platform revenue +33%
- Adjusted EBITDA¹ up 40% Y/Y, expanded margins 80 bps Y/Y
- Cash from Ops of \$19.5M up 92% Y/Y and FCF of \$9.4M up 152%

2

BROAD-BASED STRENGTH

- Added a record 16 new Scaled Customers including 6 Super-Scaled (>\$1M) Q/Q with Scaled Customer ARPU up 19% Y/Y
- Average channels per Scaled Customer 1.94 vs 1.69 a year ago
- Scaled Customers using more than 1 use case +36% Y/Y

3

PACING AHEAD OF ZETA 2025²

- Zeta 2025: Greater than \$1B in revenue and at least 20% Adj. EBITDA margins by FY'25
- Zeta 2025 KPIs YTD growth in-line or ahead of multi-year CAGRs
- Raising 4Q'22 and FY'22 Revenue and Adjusted EBITDA¹ Guidance

	3Q'22 RESULTS	Y/Y GROWTH %
Revenue	\$152M	32%
Cash from Operations	\$19.5M	92%
Adjusted EBITDA ¹	\$22.4M	40%
Adjusted EBITDA Margin % ¹	14.7%	80 bps

Consistent Execution and Strong Underlying Fundamentals

Increasing Scaled Customer Count¹

389

2Q'22: 373 3Q'21: 347

Growing Scaled Customer ARPU

\$382K

2Q'22: \$355K 3Q'21: \$320K

Broad Industry Vertical Contribution

6 of the Top 10 **Verticals Grew Greater Than 25%**

Increasing Quota **Carrying Headcount**

YTD 121

2Q'22: 115 FY'21: 100 **Driving Positive Direct** Platform Mix Shift²

3Q

74%

2Q'22: 81% 3Q'21: 74% YTD

78%

YTD'21: 75%

Reducing Cost of Revenue Y/Y excluding stock-based compensation³

3Q

36.8%

2Q'22: 35.3% 3Q'21: 37.6%

YTD

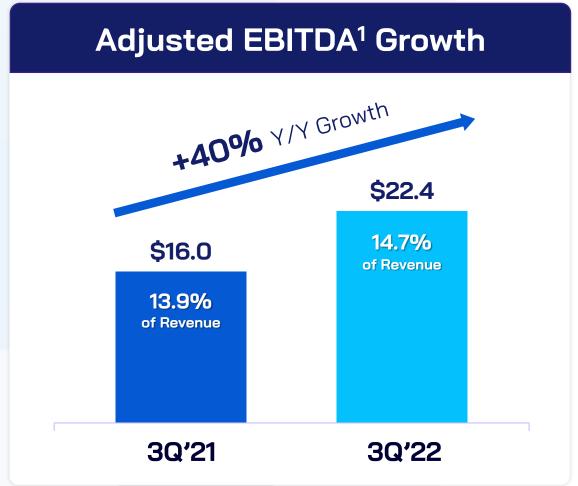
34.9%

YTD'21: 38.4%



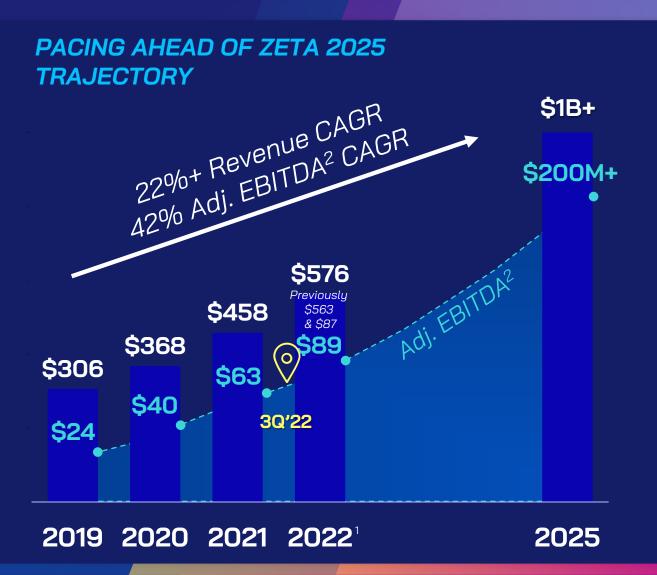
Accelerating Revenue and Adjusted EBITDA Growth While Driving Continued Margin Expansion







Path to Zeta 2025 Targets



TARGETS

\$1B+

REVENUE GROWTH

450+

SCALED CUSTOMERS3

~\$2.1M

SCALED CUSTOMER ARPU

20%+

ADJ. EBITDA MARGIN²

~80%+

DIRECT PLATFORM REVENUE⁴

35% or better

COST OF REVENUE

CATALYSTS

- Go-to-Market Expansion
- Product Innovation
- Durable and Growing Identity-based Data Set



²⁰²² Revenue and Adjusted EBITDA Guidance. See slide 14 for more details. The Company's targets are based on a number of assumptions that are subject to change and many of which are outside the control of the Company. If actual results vary from these assumptions, the Company's expectations may change. There can be no assurance that the Company will achieve these results.

^{2.} Adjusted EBITDA and Adjusted EBITDA Margin are non-GAAP metrics, see reconciliation in Appendix.

We define scaled customers as customers from which we generate at least \$100,000 of revenue on a trailing twelve-month (TTM) basis.

We Are Consistently Executing On Our Zeta 2025 KPIs

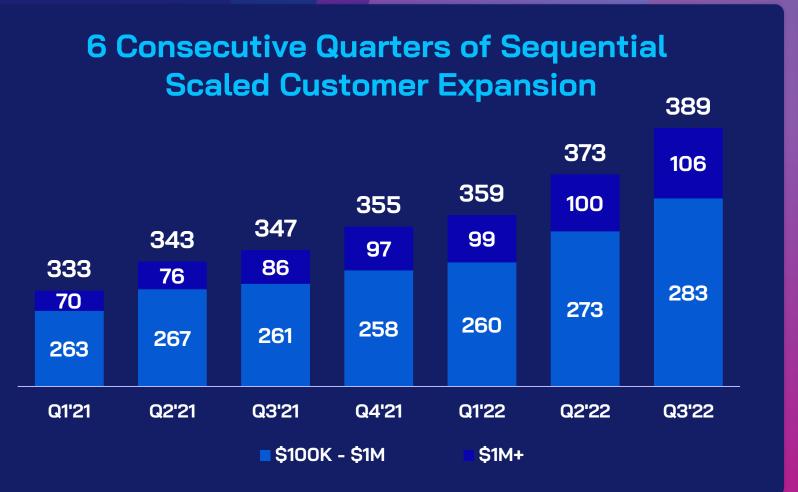
ON TRACK

	Sales Headcount
	Scaled Customer Count
	Scaled Customer ARPU
	Net Revenue Retention
V	Direct Platform Revenue Mix

2019	2021	2025
57	100	~250
330	355	450+
\$0.88M	\$1.24M	~\$2.1M
NA	113%	110% to 115%
69%	76%	80%+



Scaled Customer Count is Tracking Ahead of the Zeta 2025 Target





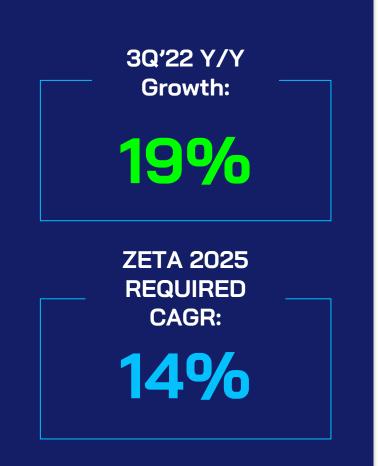


[.] We define super scaled customers as customers from which we generate at least \$1,000,000 of revenue on a trailing twelve-month (TTM) basis.

2. We define scaled customers as customers from which we generate at least \$100,000 of revenue on a trailing twelve-month (TTM) basis.

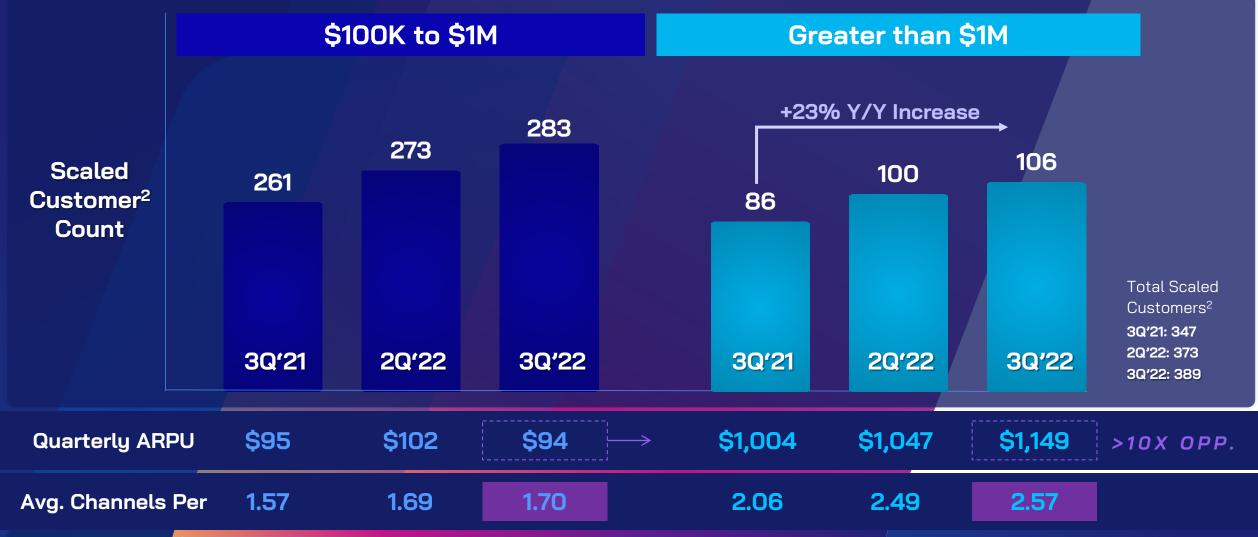
Consistently Delivering Scaled Customer ARPU Growth Ahead of the Zeta 2025 Target







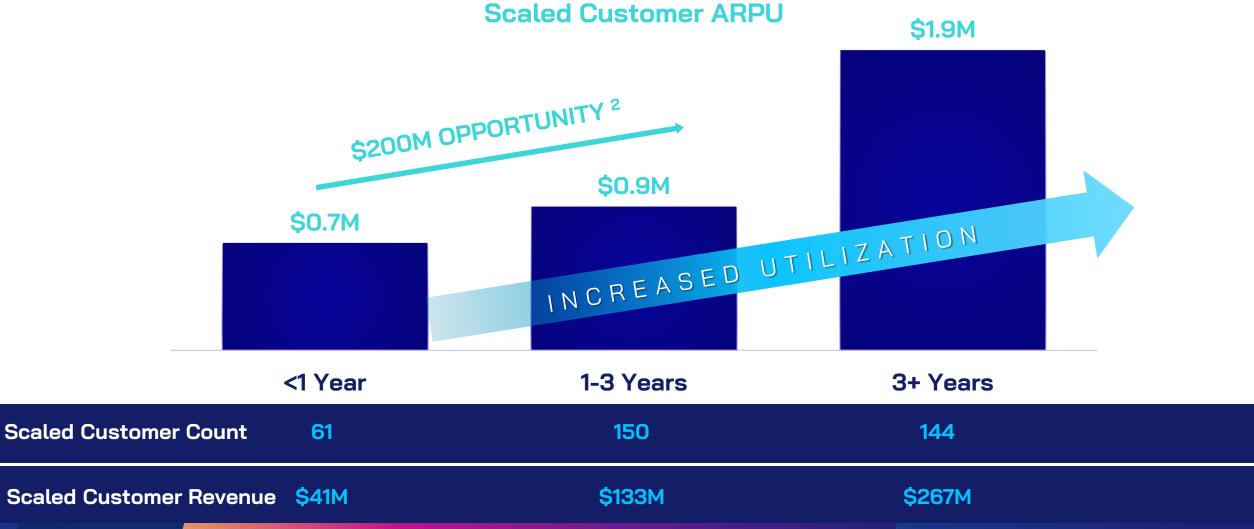
23% Growth In Super Scaled Customers¹ Y/Y Is Continuing To Drive ARPU Expansion





(\$ in '000s, unless otherwise noted)

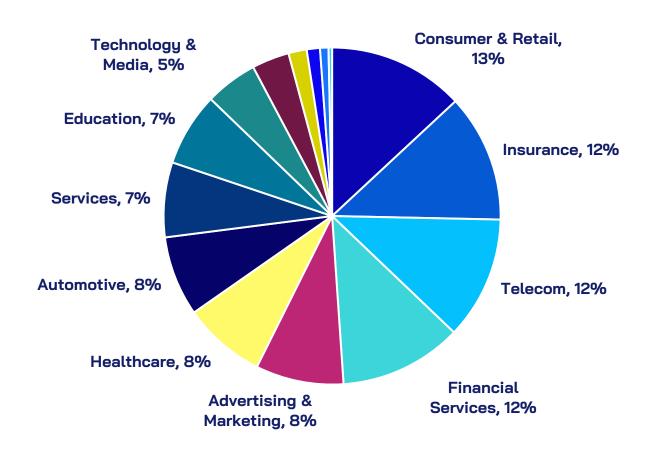
The Longer Our Customers Stay With Us, The Bigger They Become¹





Zeta Is Diversified Across A Wide Range Of Verticals

FY 2021 Revenue by Vertical



Well Diversified Customer Set

- Broad coverage across verticals
- 7 of top 10 verticals grew greater than 25% in 2021
- Largest customer accounts for ~6% of revenue

4Q'22 & FY'22 Guidance

Increased Guidance: Growth and Operating Leverage

	Current 4Q'22 Guidance Nov 1, 2022	Current FY'22 Guidance Nov 1, 2022	Prior FY'22 Guidance Aug 3, 2022	New Versus Prior Guidance at the Midpoint
Revenue Excl. ArcaMax	\$157M – \$161M	\$570.5M – \$574.5M	\$556.5M - \$562.5M	+ \$13M
ArcaMax Contribution ¹	\$1M	\$3.5M	\$3.5M	-
Total Zeta Revenue	\$158M – \$162M	\$574M – \$578M	\$560M - \$566M	+ \$13M
% Growth Y/Y	17% – 20%	25% – 26%	22% – 24%	+ 300 BPS
Adj. EBITDA ²	\$29.2M - \$29.7M	\$89.0M – \$89.5M	\$85.8M – \$87.3M	+ \$2.7M
% Growth Y/Y	28% – 30%	41%	36% – 38%	+ 400 BPS
Adj. EBITDA Margin ²	18.0% – 18.8%	15.4% – 15.6%	15.2% – 15.6%	+ 10 BPS
BPS Change Y/Y	100 BPS – 180 BPS	160 BPS – 180 BPS	140 BPS – 180 BPS	+ 10 BPS

These are not projections; they are goals/targets and are forward-looking, subject to significant business, economic, and competitive uncertainties and contingencies, many of which are beyond the control of the Company and its management and are based upon assumptions with respect to future decisions, which are subject to change. Actual results may vary, and those variations may be material. Nothing in this presentation should be regarded as a representation by any person that these goals/targets will be achieved, and the Company undertakes no duty to update its goals.

^{2.} We calculate forward-looking non-GAAP Adjusted EBITDA and Adjusted EBITDA margin based on internal forecasts that omit certain amounts that would be included in forward-looking GAAP net income (loss). We do not attempt to provide a reconciliation of forward-looking non-GAAP Adjusted EBITDA and Adjusted EBITDA margin guidance to forward looking GAAP net income (loss) because forecasting the timing or amount of items that have not yet occurred and are out of our control is inherently uncertain and unavailable without unreasonable efforts. Further, we believe that such reconciliations would imply a degree of precision and certainty that could be confusing to investors. Such items could have a substantial impact on GAAP measures of financial performance.



^{1.} Acquired March 11, 2022.

Guidance Midpoints: Balanced Growth & Operating Leverage

	Current 4Q'22 Guidance Nov 1, 2022	Current FY'22 Guidance Nov 1, 2022	Prior FY'22 Guidance Aug 3, 2022	New Versus Prior Guidance at the Midpoint
Revenue Excl. ArcaMax	\$159M	\$572.5M	\$559.5M	+ \$13M
ArcaMax Contribution ¹	\$1M	\$3.5M	\$3.5M	-
Total Zeta Revenue	\$160M	\$576M	\$563M	+ \$13M
% Growth Y/Y	19%	26%	23%	+ 300 BPS
Adj. EBITDA ²	\$29.5M	\$89.3M	\$86.6M	+ \$2.7M
% Growth Y/Y	29%	41%	37%	+ 400 BPS
Adj. EBITDA Margin²	18.4%	15.5%	15.4%	+ 10 BPS
BPS Change Y/Y	140 BPS	170 BPS	160 BPS	+ 10 BPS

These are not projections; they are goals/targets and are forward-looking, subject to significant business, economic, and competitive uncertainties and contingencies, many of which are beyond the control of the Company and its management and are based upon assumptions with respect to future decisions, which are subject to change. Actual results may vary, and those variations may be material. Nothing in this presentation should be regarded as a representation by any person that these goals/targets will be achieved, and the Company undertakes no duty to update its goals.

^{2.} We calculate forward-looking non-GAAP Adjusted EBITDA and Adjusted EBITDA margin based on internal forecasts that omit certain amounts that would be included in forward-looking GAAP net income (loss). We do not attempt to provide a reconciliation of forward-looking non-GAAP Adjusted EBITDA and Adjusted EBITDA margin guidance to forward looking GAAP net income (loss) because forecasting the timing or amount of items that have not yet occurred and are out of our control is inherently uncertain and unavailable without unreasonable efforts. Further, we believe that such reconciliations would imply a degree of precision and certainty that could be confusing to investors. Such items could have a substantial impact on GAAP measures of financial performance.



^{1.} Acquired March 11, 2022.

Estimated Stock-based Compensation Expense

Stock Compensation Expense (\$M)	1Q'22	2Q'22	3Q'22	4Q'22	FY'22	FY'23	FY'24	FY'25	FY'26
Pre-IPO	\$64.8	\$66.4	\$58.7	\$52.6	\$242.6	\$144.4	\$76.2	\$31.9	\$4.6
Post-IPO Grants	\$8.9	\$15.9	\$16.5	\$15.8	\$57.1	\$38.2	\$19.1	\$9.4	\$4.1
New Grants to be Issued					Ехр	ect to issu	ıe 6-8M sh	ares annu	ally
P&L Expense Total	\$73.7	\$82.3	\$75.2						

Notes:

- 1) All amounts shown above are in \$ millions.
- 2) Stock-based compensation shown above are estimates.
- 3) The stock-based compensation estimate presented here is based on the unvested stock as of 9/30/2022 and does not include any future grants. Further, the Company estimates to grant approximately 6M-8M restricted stock on an annual, go-forward basis. The company issued 1.5M of restricted stock and forfeited \$0.2M restricted stock (due to termination) in 3Q'22.

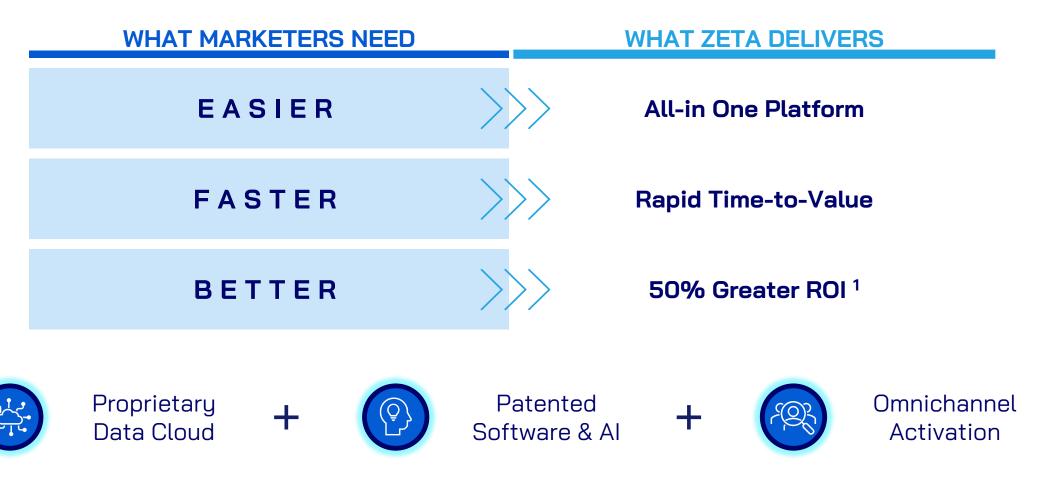
Number of shares	3Q'22
Basic (weighted average)	140.6
Fully Diluted *	208.3



Zeta's Value Proposition

The Zeta Value Proposition

Enabling Enterprises to Identify, Reach, and Engage Consumers Across Channels



Solving for 3 Primary Use Cases: Acquire, Grow, and Retain Customers





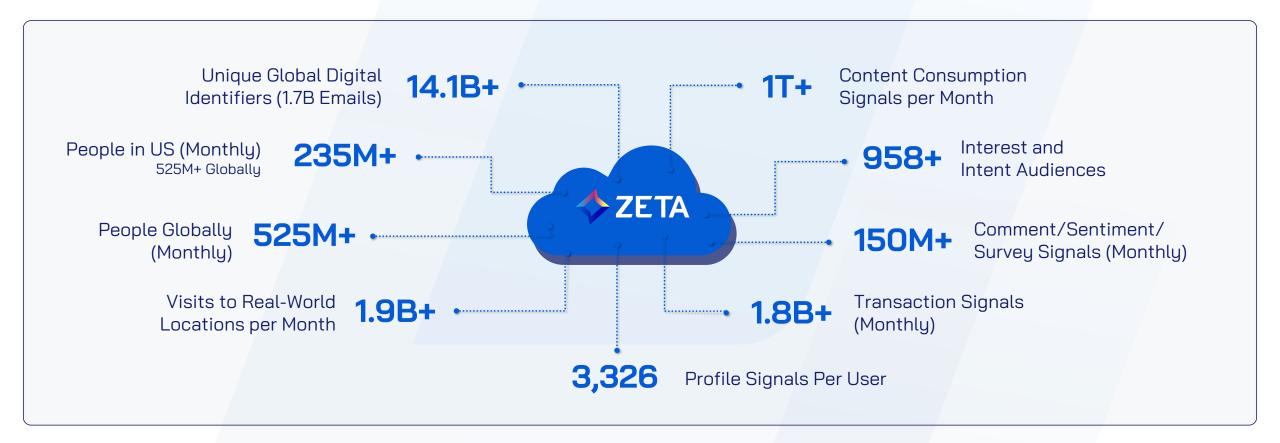
How We Do It

Zeta's Marketing Platform (ZMP) Enables Enterprises to Identify, Reach and Engage Consumers Individually Across All Channels



Why We Are Different

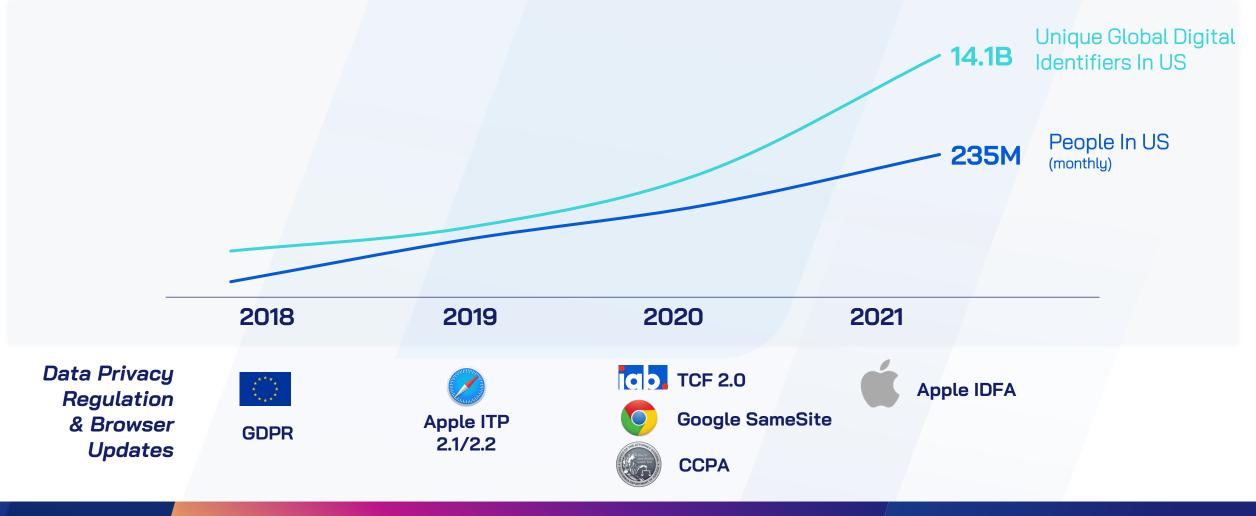
Zeta's Proprietary Database is Combined With A Customer's 1st Party Data to Sharpen Targeting & Personalize Experiences at Scale



Our Data Is Durable

In an Evolving Data Privacy Environment, Zeta's Proprietary Identity Data Set has

Consistently Grown



Our Data Is Differentiated

Three Pillars of Zeta's Data



IDENTITY

Create a real-time 360degree view of an individual using durable identifiers from multiple sources



SIGNALS

Capture interest and intent through Artificial Intelligence to enrich customer data sets



CONNECTIVITY

Attach identity to an individual and activate to deliver personalized experiences at scale

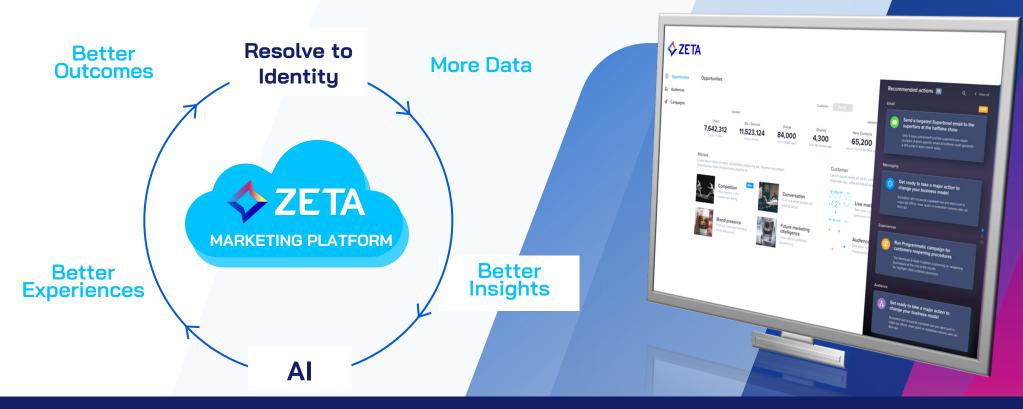


Click Here for a Video Series of Commonly Asked Questions About the Zeta Data Cloud Including Use Cases



Why We Win

Zeta's Marketing Platform, Powered By Proprietary AI + Data, Creates Omnichannel Experiences And A Flywheel For Our Customers



Zeta continues to win over half of its engagements, replacing and beating Adobe, Oracle, Salesforce and other marketing software providers

Who Chooses Us

Approximately 1/3rd of the Fortune 100 Leverages Zeta's Marketing Platform¹



9 out of the 10 largest automotive manufacturers in the world



7 of the 12 largest credit card issuers in the US



4 of the 7 largest auto insurance companies in the US



4 of the 5 largest paid TV companies in the US



3 of the 10 largest hospitality companies in the world



3 of the 6 largest **QSR companies** in the US



4 of the 5 largest Health Insurance Providers in the US



4 of the 5 largest banks in the US



4 of the 7 largest drug store chains in the US

Blue Chip Customer Base Across Multiple Industries





ZMP Helps Customers Realize A Strong ROI

Zeta's Revenue Scales With Platform Expansion

LAND

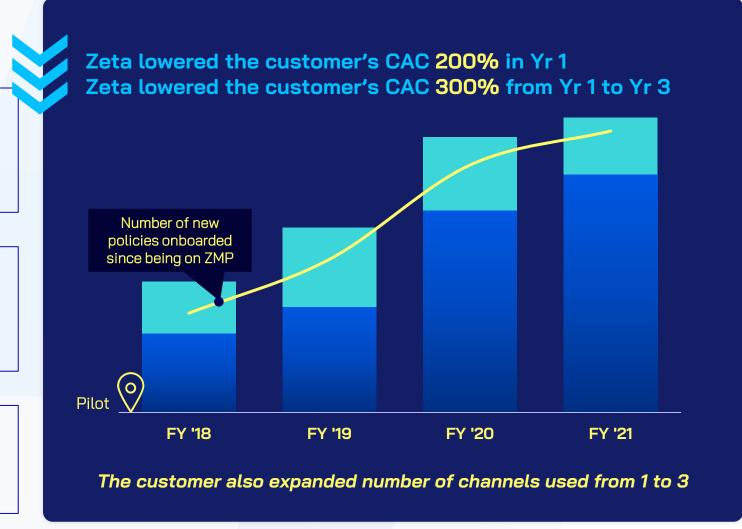
- Started as \$50k pilot
- Started with 1 channel & 1 use case
- Started as a spoke in the customer's \$2B+ marketing ecosystem

EXPAND

- Reduced Customer Acquisition Cost (CAC) by 300%
- Expanded into 3 channels
- Committed to larger annual minimums

REVENUE MODEL

- ~25% Incremental Utilization
- ~75% Recurring Platform Fees + Minimum Usage









Revenue Mix Split Evenly Between Recurring and Reoccurring Business

Revenue Model

~50%

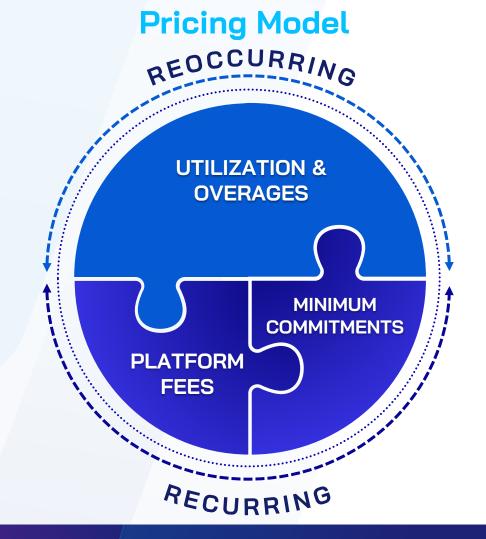
~50%

REOCCURRING

Usage revenue generated from pilots and channels linked to shorter term contracts where customers have a multiyear history of replenishing budgets.

RECURRING

Software subscription and usage revenue generated from platform fees, utilization, audience creation and data management that is governed by long term contracts and minimum commitments.



Zeta Is Building Hyper Growth Sales Factories



PIPELINE CREATION

Brand Awareness



Demand Generation



PIPELINE PROGRESSION

Sales Funnel Velocity



Sales Development Rep (SDR) Scaling



SALES PRODUCTIVITY

Activity-based Measurement



Sales Capacity Expansion

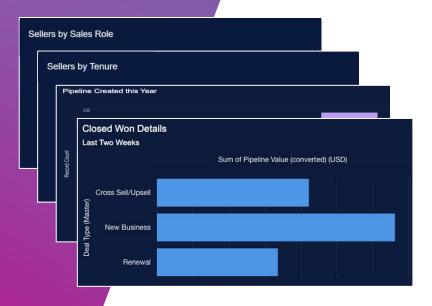
We've Evolved Our Salesforce Into Hunters/Farmers And Built A Sophisticated Pipeline Measurement Engine

Evolution From Generalist Sales Model

...To Industry Aligned, Hunter-Farmer Model ...To Detailed Sales
Productivity Tracking







A Leading Marketing Platform Provider

FORRESTER®

Now Tech, Customer Data Platforms¹: Zeta is one of 5 CDPs in the large market presence segment and recognized as an Automation CDP, which is the segment with the most "high-functionality" capabilities.





Certified Zeta's CDP as a 'Real CDP' in the most advanced 'Delivery CDP' level with perfect scores across all evaluation criteria.²

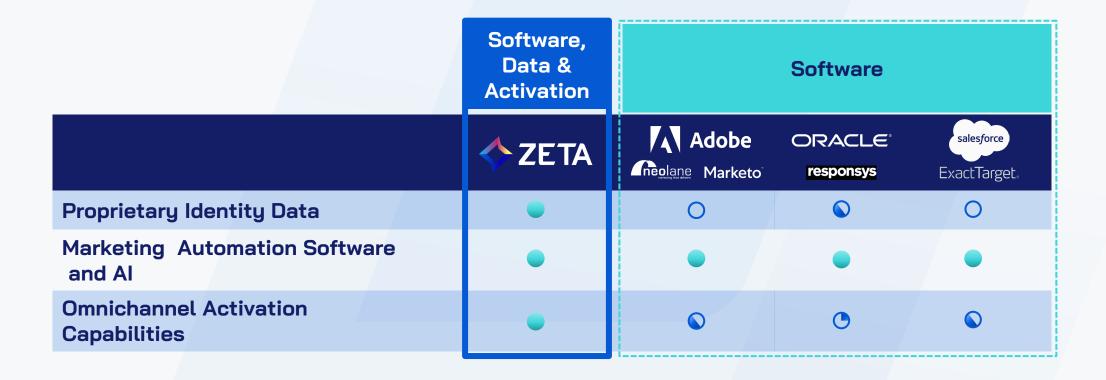
THE FORRESTER WAVE™



2022 Zeta Global Corp. All Rights Reserved. ZetaGlobal.co

Competitive Landscape

Zeta Is The Only Competitor With Patented Software and AI, Proprietary Data, and Omnichannel Activation Capabilities All In A Single Platform



Appendix

Non-GAAP Measures

In order to assist readers in understanding the core operating results that our management uses to evaluate the business, we describe our non-GAAP measures referenced in this presentation below. We believe these non-GAAP measures are useful to investors in evaluating our performance by providing an additional tool for investors to use in comparing our financial performance over multiple periods.

Adjusted EBITDA: is a non-GAAP financial measure defined as net loss adjusted for interest expense, depreciation and amortization, stock-based compensation, income tax provision / (benefit), acquisition related expenses, restructuring expenses, change in fair value of warrants and derivative liabilities, certain dispute settlement expense, certain non-recurring IPO related expenses and other expenses / (income). Acquisition related expenses and restructuring expenses primarily consist of severance and other personnel-related costs which we do not expect to incur in the future as acquisitions of businesses may distort the comparability of the results of operations. Change in fair value of warrants and derivative liabilities is a non-cash expense related to periodically recording "mark-to-market" changes in the valuation of derivatives and warrants.

Other expenses / (income) consist of non-cash expenses such as changes in fair value of acquisition related liabilities, gains and losses on extinguishment of acquisition related liabilities, gains and losses on sales of assets and foreign exchange gains and losses. In particular, we believe that the exclusion of stock-based compensation, certain dispute settlement expenses and non-recurring IPO related expenses that are not related to our core operations provides measures for period-to-period comparisons of our business and provides additional insight into our core controllable costs. We exclude these charges because these expenses are not reflective of ongoing business and operating results.

Adjusted EBITDA margin: is a non-GAAP financial measure defined as Adjusted EBITDA divided by the total revenues for the same period.

Cost of revenue, excluding stock-based compensation: is a non-GAAP financial measure defined as cost of revenue less stock-based compensation.

Free Cash Flow: is a non-GAAP financial measure defined as cash from operating activities, less capital expenditures and website and software development costs.

Adjusted EBITDA, Adjusted EBITDA margin, cost of revenue, excluding stock-based compensation, and Free Cash Flow provide us with a useful measure for period-to-period comparisons of our business as well as comparison to our peers. We believe that these non-GAAP financial measures are useful to investors in analyzing our financial and operational performance. Nevertheless, our use of Adjusted EBITDA, Adjusted EBITDA margin and Free Cash Flow has limitations as an analytical tool, and you should not consider these measures in isolation or as a substitute for analysis of our financial results as reported under U.S. GAAP. Other companies may calculate similarly-titled non-GAAP financial measures differently than us, thereby limiting the usefulness of these non-GAAP financial measures as a comparative tool. Because of these and other limitations, you should consider our non-GAAP measures only as supplemental to other GAAP-based financial performance measures, including revenues and net loss.

We calculate forward-looking Adjusted EBITDA, Adjusted EBITDA margin and Free Cash Flow based on internal forecasts that omit certain amounts that would be included in forward-looking GAAP net income (loss). We do not attempt to provide a reconciliation of forward-looking Adjusted EBITDA, Adjusted EBITDA margin or Free Cash Flow guidance to forward looking GAAP net income (loss) because forecasting the timing or amount of items that have not yet occurred and are out of our control is inherently uncertain and unavailable without unreasonable efforts. Further, we believe that such reconciliations would imply a degree of precision and certainty that could be confusing to investors. Such items could have a substantial impact on GAAP measures of financial performance.

Bridge To Adjusted EBITDA And Adjusted EBITDA Margin

	3Q'22	3Q'21
Net loss	(69,440)	(69,129)
Net loss margin	45.6%	60.0%
Depreciation and amortization	13,367	11,783
Restructuring expenses	-	30
Acquisition related expenses	-	480
Stock-based compensation	75,218	69,343
Other expenses / (incomes)	1,142	496
Dispute settlement expense	-	1,196
Change in fair value of warrants and derivative liabilities	(805)	-
Interest expense	2,038	1,342
Income tax provision	896	428
Adjusted EBITDA	22,416	15,969
Adjusted EBITDA margin	14.7%	13.9%



3Q' 2022 and 2021 P&L Bridge

For the three months ended September 30, 2022

For the three months ended September 30, 2021

	1 01	the three months	eriaca ocpiteri	DOT CO, LOLL	1 01 0	Tor the three months chaca deptember 66, 262			
	As Reported	Stock Based Comp.	Depr. & Amort.	As Adjusted	As Reported	One-time Other Items (incl. SBC)	Depr. & Amort.	As Adjusted	
Revenues	\$152,252	\$-	\$-	\$152,252	\$115,13	3 \$-	\$-	\$115,133	
Operating expenses:									
Cost of revenues	57,529	(1,536)	-	55,993	44,52	5 (1,183)	-	43,342	
General and administrative expenses	53,584	(28,193)	-	25,391	50,64	(29,439)	-	21,204	
Selling and marketing expenses	76,987	(38,868)	-	38,119	60,53	35,114)	-	25,423	
Research and development expenses	16,954	(6,621)	-	10,333	13,99	8 (4,803)	-	9,195	
Depreciation and amortization	13,367	-	(13,367)	-	11,78	-	(11,783)	-	
Acquisition related expenses	-	-	-	-	48	0 (480)	-	-	
Restructuring expenses	-	-	-	-	3	0 (30)	-	-	
Total operating expenses	\$218,421	(\$75,218)	(\$13,367)	\$129,836	\$181,99	6 (\$71,049)	(\$11,783)	\$99,164	
Operating (loss) / income	(\$66,169)	\$75,218	\$13,367	\$22,416	(\$66,863	3) \$71,049	\$11,783	\$15,969	
Interest expense	2,038	-	-	2,038	1,34	-2	-	1,342	
Other expenses	1,142	-	-	1,142	49	-	-	496	
Change in FV of warrants and derivatives	(805)	-	-	(805)		-	-	-	
Gain on extinguishment of debt	-	-	-	-				-	
IPO related expenses	-	-	-	-				-	
Stock based compensation	-	75,218	-	75,218		- 69,343	-	69,343	
Dispute settlement expense	-	-	-	-		- 1,196	-	1,196	
Restructuring and acquisition related expenses	-	-	-	-		- 510	-	510	
Depreciation and amortization	-	-	13,367	13,367			11,783	11,783	
Total other expenses	2,375	\$75,218	\$13,367	\$90,960	\$1,83	8 \$71,049	\$11,783	\$84,670	
Loss before income taxes	(68,544)	-	-	(68,544)	(68,70	1) -	-	(68,701)	
Income tax provision	896	-	-	896	42		-	428	
Net loss	(\$69,440)	\$-	\$-	(\$69,440)	(\$69,129	9) \$-	\$-	(\$69,129)	