

Supplemental 4Q'21 Earnings Presentation

February 23, 2022

2022 ZETA GLOBAL - PROPRIETARY & CONFIDENTIAL

Forward-Looking Statements and Non-GAAP Measures

This presentation, together with other statements and information publicly disseminated by the Company, contains certain forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. The Company intends such forward-looking statements to be covered by the safe harbor provisions for forward-looking statements contained in the Private Securities Litigation Reform Act of 1995 and includes this statement for purposes of complying with these safe harbor provisions. Any statements made in this presentation or during the earnings call that are not statements of historical fact, including statements about our beliefs and expectations, are forward-looking statements and should be evaluated as such. Forward-looking statements include information concerning our anticipated future financial performance, our market opportunities and our expectations regarding our business plan and strategies. These statements often include words such as "anticipate," "expect," "suggests," "plan," "believe," "intend," "estimates," "targets," "projects," "should," "could," "would," "may," "will," "forecast," "outlook, "guidance" and other similar expressions. We base these forward-looking statements on our current expectations, plans and assumptions that we have made in light of our experience in the industry, as well as our perceptions of historical trends, current conditions, expected future developments and other factors we believe are appropriate under the circumstances at such time. Although we believe that these forward-looking statements are based on reasonable assumptions at the time they are made, you should be aware that many factors could affect our business, results of operations and financial condition and could cause actual results to differ materially from those expressed in the forward-looking statements. These statements are no dy guarter as a result. These cautionary statements should not be construed by you to be ex

The first quarter and full year 2022 guidance and Zeta 2025 targets provided herein are based on Zeta's current estimates and assumptions and are not a guarantee of future performance. The guidance provided and Zeta 2025 targets are subject to significant risks and uncertainties that could cause actual results to differ materially, including the risk factors discussed in the Company's reports on file with the Securities and Exchange Commission. There can be no assurance that the Company will achieve the results expressed by this guidance or the targets.

This presentation contains non-GAAP financial measures such as adjusted EBITDA, adjusted EBITDA margin, and free cash flow (FCF). These measures are not prepared in accordance with generally accepted accounting principles in the United States of America ("GAAP") and have important limitations as analytical tools. Non-GAAP financial measures are supplemental, should only be used in conjunction with results presented in accordance with GAAP and should not be considered in isolation or as a substitute for such GAAP results. Refer to the Appendix of this presentation for (i) the definitions of the non-GAAP measures used in this presentation and (ii) a reconciliation of the non-GAAP financial measures used herein to the most directly comparable financial measures calculated and presented in accordance with GAAP.

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Key Themes

Consistent Execution

- Business model strength continues to outperform expectations
- Growth generated in a variety of ways: across industry verticals, against numerous competitors, with different products and across channels
- Taking share from the largest marketing clouds

Powerful Operating Leverage

- Adjusted EBITDA¹ grew
 ~2.5x revenue growth in
 2021; +300bps of YtY
 margin expansion
- Cost of revenue² fell
 ~290bps in 2021 driven
 by pricing power, platform
 differentiation, and a
 higher Direct platform
 revenue mix
- ✓ Record cash flow from operating activities of \$44.3M in 2021

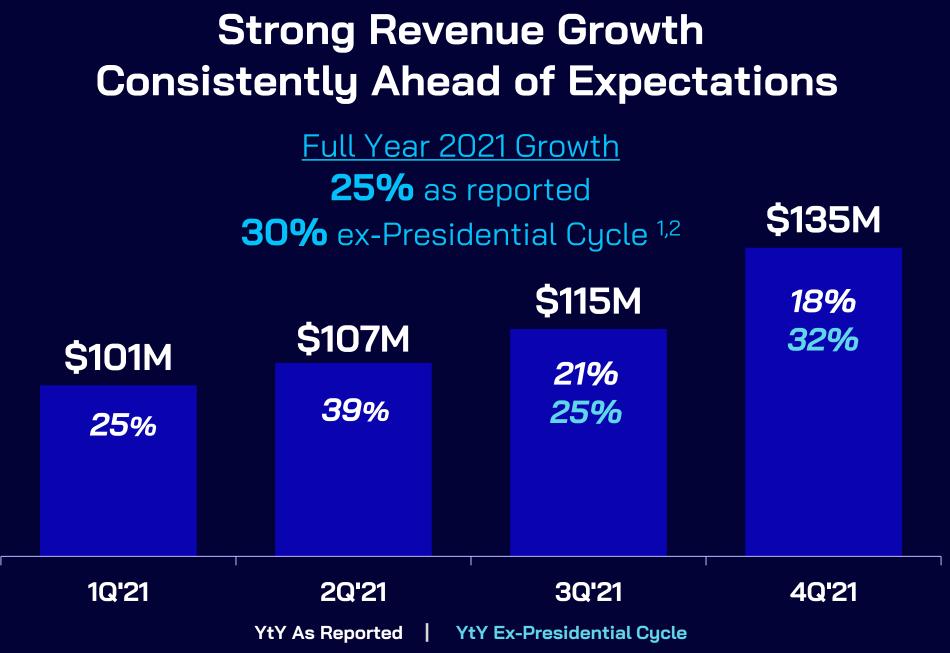
Achievable Path to Zeta 2025

- ✓ Targeting \$1B+ of revenue and 20%+ Adj.
 EBITDA margin in 2025³
- Performance history of core growth drivers supports path to Zeta 2025

 Durable growth with outsized profit contribution



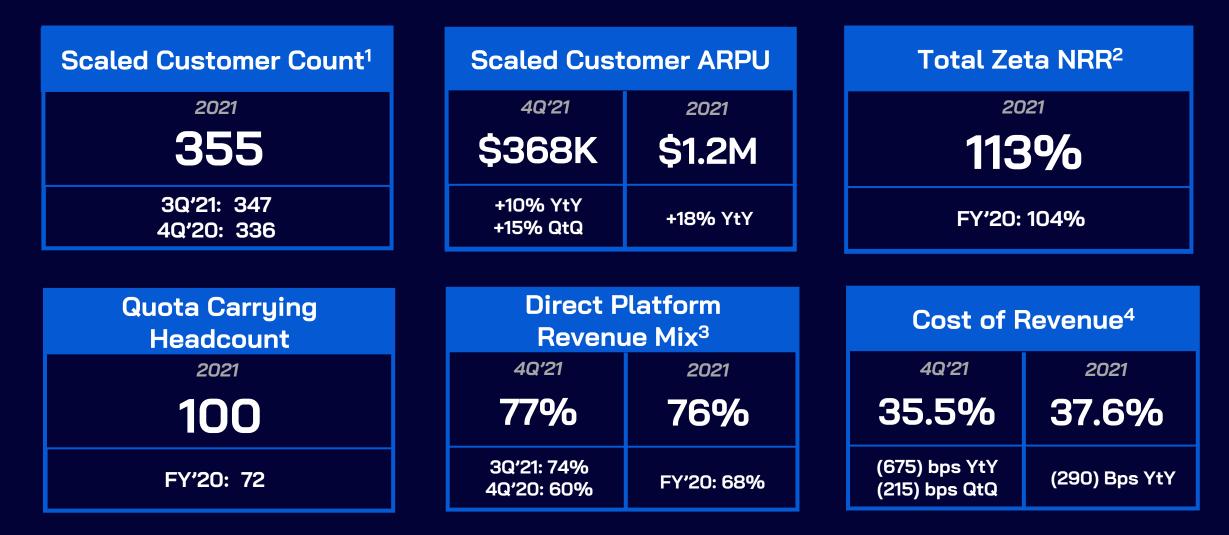
GAAP net loss \$249.6M in 2021, which includes \$259.2M of stock-based compensation. See the graded vesting schedule on slides 28 & 29 of the Appendix.
Adjusted EBITDA, Adjusted EBITDA Margin are non-GAAP metrics, see reconciliation in Appendix.
4Q'21 GAAP cost of revenue was 36.3% down 590 bps YtY; 2021 GAAP cost of revenue was 38.1% down 230 bps YtY. Table excludes stock-based compensation.
The Company's targets are based on a number of assumptions that are subject to change and many of which are outside the control of the Company. If actual results vary from these assumptions, the Company's expectations may change. There can be no assurance that the Company will achieve these results.



3Q'21 year to year revenue growth percentage normalized for \$3M of Presidential Cycle revenue generated in 3Q'20 that did not repeat in 3Q'21 4Q'21 year to year revenue growth percentage normalized for \$12M of Presidential Cycle revenue generated in 4Q'20 that did not repeat in 4Q'21

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Strong Underlying Fundamentals

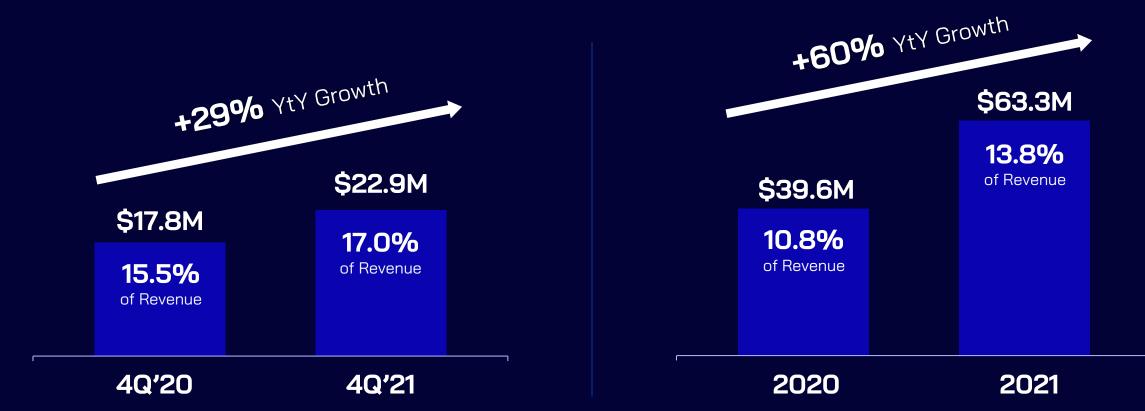




We define scaled customers as customers from which we generate more than \$100,000 of revenue on a trailing twelve-month (TTM) basis.
 We calculate Net Revenue Retention (NRR) by dividing current year revenue earned from customers from which we also earned revenue in the prior year, by the prior year revenue from those same customers. We exclude political and advocacy customers, which represented 4.9% and 1.0% of revenue for 2020 and 2019, respectively, from our calculation of NRR rate because of the biennial nature of these customers.
 Direct Platform Revenue: Revenue generated by the ZMP comprised of subscription software and utilization fees generated by channels owned and operated by Zeta, resulting in stronger operating leverage.
 4Q'21 GAAP cost of revenue was 36.3% down 590 bps YtY; 2021 GAAP cost of revenue was 38.1% down 230 bps YtY. Table excludes stock-based compensation.

Adjusted EBITDA Consistently Growing Faster Than Revenue

300 basis points of Adjusted EBITDA Margin Expansion in 2021 While continuing to invest in S&M and R&D which grew 25% in 2021 $^{\rm 2}$





Adjusted EBITDA, Adjusted EBITDA Margin are non-GAAP metrics, see reconciliation in Appendix.

2. Excluding stock-based compensation

Zeta 2025

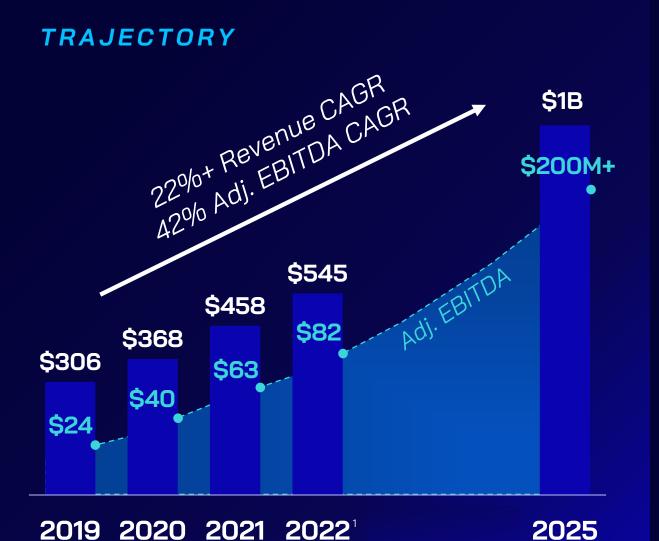
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Zeta 2025 North Star





Path to Zeta 2025 Targets



TARGETS

\$1B+ REVENUE GROWTH

450+ SCALED CUSTOMERS³

~\$2.1M SCALED CUSTOMER ARPU 20%+ ADJ. EBITDA MARGIN²

~80%+ DIRECT PLATFORM REVENUE⁴

35% or better COST OF REVENUE

CATALYSTS

- o Go-to-Market Expansion
- Product Innovation
- Durable and Growing Identity-based Data Set

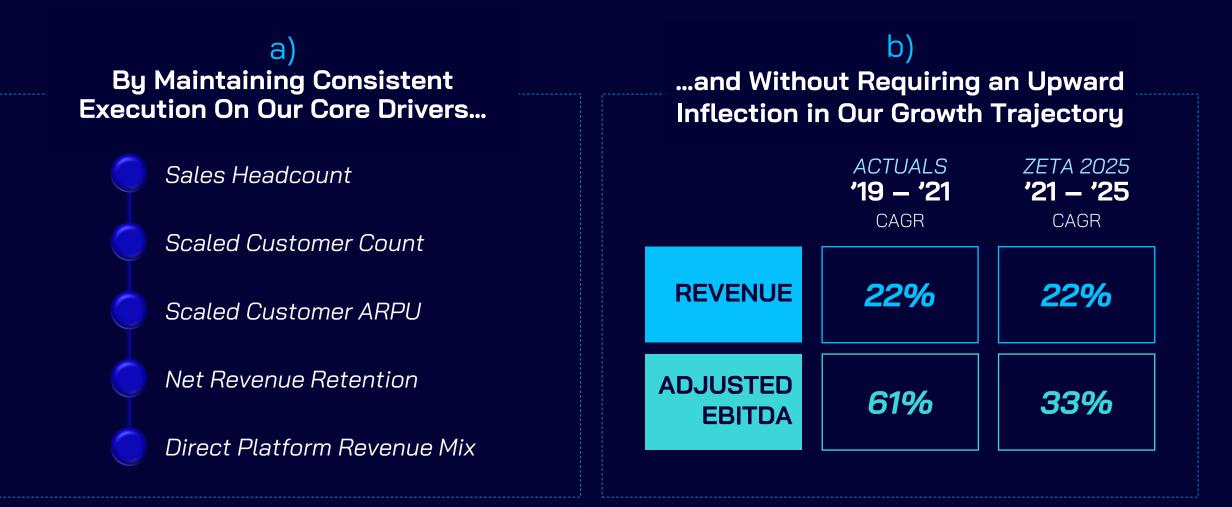


2022 Revenue and Adjusted EBITDA Guidance. See slide 21 for more details. The Company's targets are based on a number of assumptions that are subject to change and many of which are outside the Company. If actual results vary from these assumptions, the Company's expectations may change. There can be no assurance that the Company will achieve these results. Adjusted EBITDA, Adjusted EBITDA Margin are non-GAAP metrics, see reconciliation in Appendix

We define scaled customers as customers from which we generate more than \$100,000 of revenue on a trailing twelve-month (TTM) basis.

Direct Platform Revenue: Revenue generated by the ZMP comprised of subscription software and utilization fees generated by channels owned and operated by Zeta, resulting in stronger operating leverage.

How Do We Get to Zeta 2025?





Adjusted EBITDA, Adjusted EBITDA Margin are non-GAAP metrics, see reconciliation in Appendix.

• The Company's targets are based on a number of assumptions that are subject to change and many of which are outside the control of the Company. If actual results 2022 ZETA GLOBAL – PROPRIETARY & CONFIDENTIAL vary from these assumptions, the Company's expectations may change. There can be no assurance that the Company will achieve these results.

Add Productive Sales Capacity in a Data-Driven Approach

Sales Headcount

Scaled Customer Count

Scaled Customer ARPU

Net Revenue Retention

Direct Platform Revenue Mix

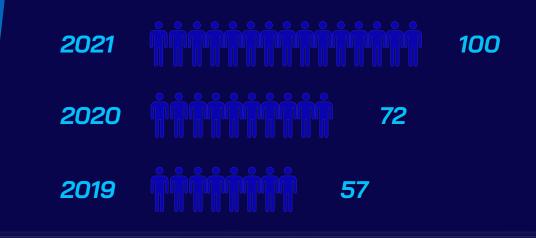
• Maintain active **recruiting pipeline** with a balance of

~250

hunters and farmers

a c tions

- Invest in brand awareness and **demand generation**
- Build a high velocity sales pipeline
 - Drive continuous productivity improvements





The Company's targets are based on a number of assumptions that are subject to change and many of which are outside the control of the Company. If actual results vary from these assumptions, the Company's expectations may change. There can be no assurance that the Company will achieve these results.

Grow Our Scaled Customer Footprint

Sales Headcount

Scaled Customer Count

Scaled Customer ARPU

Net Revenue Retention

Direct Platform Revenue Mix

2025 450+

Expand go-to-market capacity in hunters, farmers, SDRs ٠

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- Extend partnership ecosystem •
- ACTIONS Add new verticals and access new markets •
 - Grow Enterprise and **Agency relationships** •



We define scaled customers as customers from which we generate more than \$100,000 of revenue on a trailing twelve-month (TTM) basis.

The Company's targets are based on a number of assumptions that are subject to change and many of which are outside the control of the Company. If actual results vary from these assumptions, the Company's expectations may change. There can be no assurance that the Company will achieve these results.

Add High Value Customers with Opportunities to Scale

Channels per Scaled Customer

| Sales Headcount Scaled Customer Count Scaled Customer | 2025 Actions | Image our pricing power Maximize sales force productivity | ~4.0 |
|---|-----------------|--|------|
| ARPU Net Revenue Retention | 2021 | 61 61 61 61 61 51.24M | 1.9 |
| Direct Platform | 2020 | 6 \$1.05M | 1.4 |
| Revenue Mix | 2019 | 69 69 \$0.88 | 1.2 |
| | | nat are subject to change and many of which are outside the control of the Company. If actual results vary ge. There can be no assurance that the Company will achieve these results. | 13 |

Enhance Our Customer Commitment and Drive Strong Retention

Sales Headcount

Scaled Customer Count

Scaled Customer ARPU

Net Revenue Retention

Direct Platform Revenue Mix

2025 61 61 61 61 61 61 61 61 61 61 61 110% to

- Cultivate **customer loyalty** by delivering high ROI
- Actively manage renewal pipeline
- Extend into **new lines of business** with Enterprise and Agency
- customers
 - Lead demand generation campaigns to drive platform expansion

2021 61 61 61 61 61 61 61 61 61 61 61 113%

2019 NA

A C T I O N S

We calculate Net Revenue Retention (NRR) by dividing current year revenue earned from customers from which we also earned revenue in the prior year, by the prior year revenue from those same customers. We exclude political and advocacy customers, which represented 4.9% and 1.0% of revenue for 2020 and 2019, respectively, from our calculation of NRR rate because of the biennial nature of these customers.

The Company's targets are based on a number of assumptions that are subject to change and many of which are outside the control of the Company. If actual results vary from these assumptions, the Company's expectations may change. There can be no assurance that the Company will achieve these results.

Leverage Our Direct Platform

Sales Headcount

Scaled Customer Count

Scaled Customer ARPU

Net Revenue Retention

Direct Platform Revenue Mix

2025 _____ 80%+

- Focus Farmers on selling owned and operated channels
- Add new products & capabilities
- Drive more **touchpoints** native to the ZMP
- Deliver on **ease of activation** on ZMP

 2021
 Image: Constraint of the system of

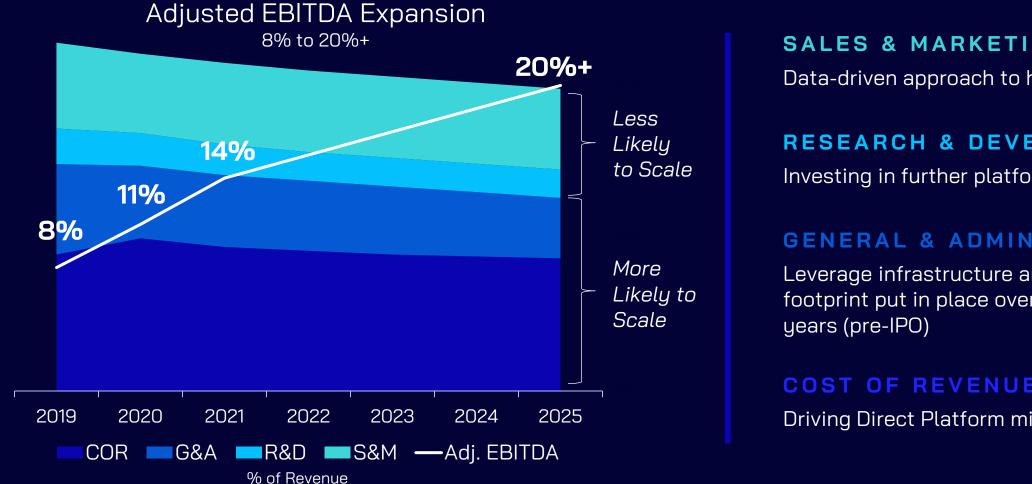


• Direct Platform Revenue: Revenue generated by the ZMP comprised of subscription software and utilization fees generated by channels owned and operated by Zeta, resulting in stronger operating leverage.

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Disciplined Cost and Expense Management Drives Operating Leverage



SALES & MARKETING

Data-driven approach to headcount growth

RESEARCH & DEVELOPMENT

Investing in further platform innovation

Leverage infrastructure and global footprint put in place over the last 2

COST OF REVENUE

Driving Direct Platform mix



Adjusted EBITDA, Adjusted EBITDA Margin are non-GAAP metrics, see reconciliation in Appendix.

The Company's targets are based on a number of assumptions that are subject to change and many of which are outside the control of the Company. If actual results

vary from these assumptions, the Company's expectations may change. There can be no assurance that the Company will achieve these results.

Converting Customers From Scaled (\$100k - \$1M) To Super Scaled (\$1M+) Driving Significant ARPU Expansion

Scaled Customers Generate >95% of TTM Zeta Revenue

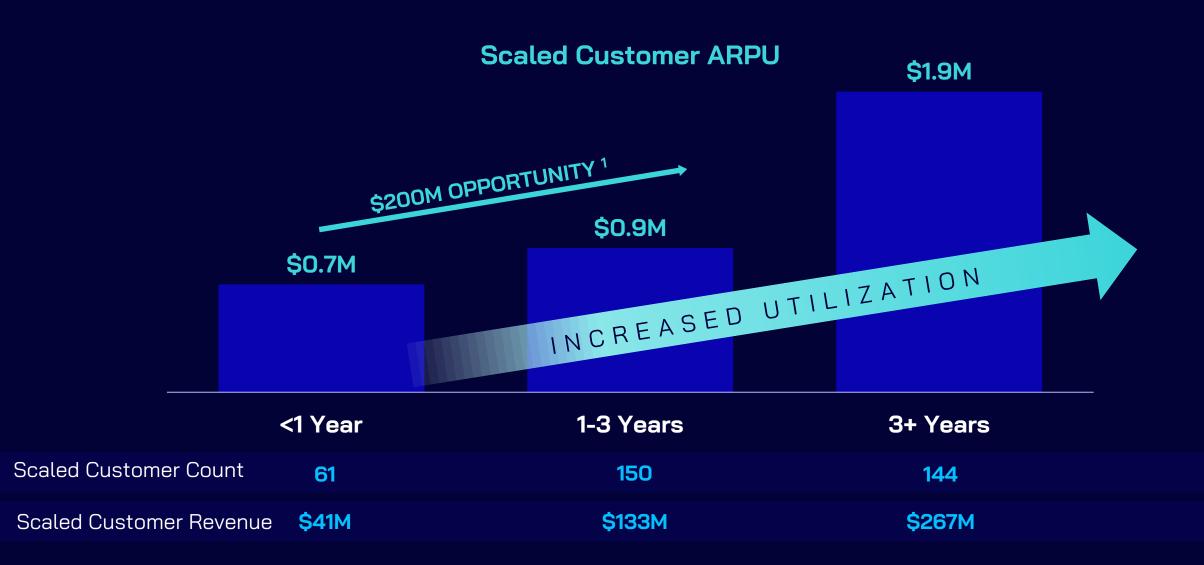


(\$ in '000s, unless otherwise noted)

ΖΕΤΑ

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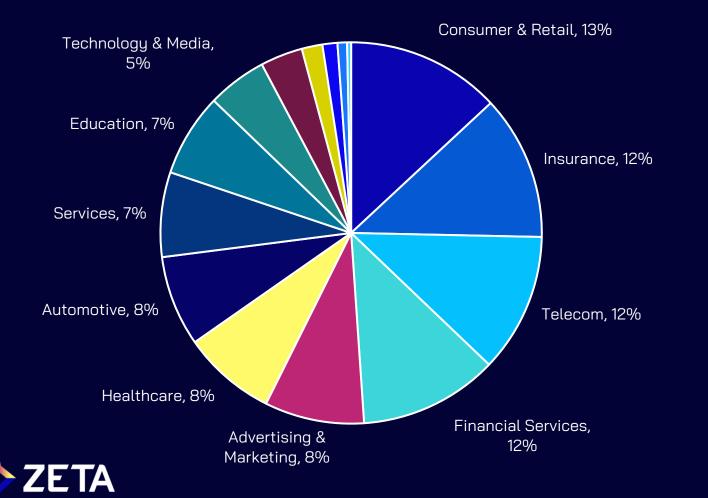
The Longer Our Customers Stay With Us, The Bigger They Become





Zeta Is Well-diversified Across A Wide Range Of Verticals

FY 2021 Revenue by Vertical



Well Diversified Customer Set

- Broad coverage across verticals
- 7 of top 10 verticals grew greater than 25% in 2021
- Largest customer accounts for ~6% of revenue

1Q'22 & FY'22 Guidance

Guidance: Balanced Growth and Operating Leverage

| | 1Q'22 | FY'22 | Long-Term |
|---|---|---|---|
| | Guidance | Guidance | Targets ¹ |
| Revenue | \$118M - \$121M | \$540M - \$550M | Greater than |
| % Growth YTY ² | 17% - 19% | 18% - 20% | 25% |
| Adj. EBITDA ³ % Growth YTY Adj. EBITDA Margin ³ | \$16.5M - \$17.0M 27% - 31% 13.6% - 14.4% 80 BPS - 160 BPS | \$80M - \$83M 26% - 31% 14.5% - 15.4% | YTY Revenue Growth At least 20% Adj. EBITDA Margins |
| BPS Change YTY | 80 BPS – 160 BPS | 70 BPS - 160 BPS | |

1. These are not projections; they are goals/targets and are forward-looking, subject to significant business, economic, and competitive uncertainties and contingencies, many of which are beyond the control of the Company and its management and are based upon assumptions with respect to future decisions, which are subject to change. Actual results will vary, and those variations may be material.. Nothing in this presentation should be regarded as a representation by any person that these goals/targets will be achieved, and the Company undertakes no duty to update its goals.

2. Revenue Growth compared to equivalent prior period.

3. We calculate forward-looking non-GAAP Adjusted EBITDA and Adjusted EBITDA margin based on internal forecasts that omit certain amounts that would be included in forward-looking GAAP net income (loss). We do not attempt to provide a reconciliation of forward-looking non-GAAP Adjusted EBITDA and Adjusted EBITDA margin guidance to forward looking GAAP net income (loss) because forecasting the timing or amount of items that have not yet occurred and are out of our control is inherently uncertain and unavailable without unreasonable efforts. Further, we believe that such reconciliations would imply a degree of precision and certainty that could be confusing to investors. Such items could have a substantial impact on GAAP measures of financial performance. 21



2022 Revenue Linearity Expected to Follow the Historical Average

3-Year Average Percentage of Annual Revenue¹ Quarterly deviation +/- 1 point





1. Excludes the impact of the Presidential Cycle in 3Q'20 and 4Q'20

The Company's targets are based on a number of assumptions that are subject to change and many of which are outside the control of the Company. If actual results vary from these assumptions, the Company's expectations may change. There can be no assurance that the Company will achieve these results.

Appendix

Non-GAAP Measures

In order to assist readers in understanding the core operating results that our management uses to evaluate the business, we describe our non-GAAP measures referenced in this presentation below. We believe these non-GAAP measures are useful to investors in evaluating our performance by providing an additional tool for investors to use in comparing our financial performance over multiple periods.

Adjusted EBITDA: is a non-GAAP financial measure defined as net loss adjusted for interest expense, depreciation and amortization, stock-based compensation, income tax provision / (benefit), acquisition related expenses, restructuring expenses, change in fair value of warrants and derivative liabilities, certain dispute settlement expense, certain non-recurring IPO related expenses and other expenses / (income). Acquisition related expenses and restructuring expenses primarily consist of severance and other personnel-related costs which we do not expect to incur in the future as acquisitions of businesses may distort the comparability of the results of operations. Change in fair value of warrants and derivative liabilities is a non-cash expense related to periodically recording "mark-to-market" changes in the valuation of derivatives and warrants. Other expenses / (income) consist of non-cash expenses such as changes in fair value of acquisition related liabilities, gains and losses on sales of assets and foreign exchange gains and losses. In particular, we believe that the exclusion of stock-based compensation, certain dispute settlement expenses and non-recurring IPO related expenses that are not related to our core operations provides measures for period-to-period comparisons of our business and provides additional insight into our core controllable costs. We exclude these charges because these expenses are not reflective of ongoing business and operating results.

Adjusted EBITDA margin: is a non-GAAP financial measure defined as Adjusted EBITDA divided by the total revenues for the same period. Adjusted EBITDA, Adjusted EBITDA margin and Free Cash Flow provide us with a useful measure for period-to-period comparisons of our business as well as comparison to our peers. We believe that these non-GAAP financial measures are useful to investors in analyzing our financial and operational performance. Nevertheless, our use of Adjusted EBITDA, Adjusted EBITDA margin and Free Cash Flow has limitations as an analytical tool, and you should not consider these measures in isolation or as a substitute for analysis of our financial results as reported under U.S. GAAP. Other companies may calculate similarly-titled non-GAAP financial measures differently than us, thereby limiting the usefulness of these non-GAAP financial measures as a comparative tool. Because of these and other limitations, you should consider our non-GAAP measures only as supplemental to other GAAP-based financial performance measures, including revenues and net loss.

We calculate forward-looking Adjusted EBITDA, Adjusted EBITDA margin and Free Cash Flow based on internal forecasts that omit certain amounts that would be included in forward-looking GAAP net income (loss). We do not attempt to provide a reconciliation of forward-looking Adjusted EBITDA, Adjusted EBITDA margin or Free Cash Flow guidance to forward looking GAAP net income (loss) because forecasting the timing or amount of items that have not yet occurred and are out of our control is inherently uncertain and unavailable without unreasonable efforts. Further, we believe that such reconciliations would imply a degree of precision and certainty that could be confusing to investors. Such items could have a substantial impact on GAAP measures of financial performance.



Bridge To Adjusted EBITDA And Adjusted EBITDA Margin

| | 4Q'21 | 4Q'20 | FY'21 | FY'20 |
|---|------------|-----------|-------------|------------|
| Net Income/(Loss) | \$(61,138) | \$(8,789) | \$(249,563) | \$(53,225) |
| Depreciation and amortization | 12,787 | 9,893 | 45,922 | 40,064 |
| Restructuring expenses | 260 | 139 | 727 | 2,090 |
| Acquisition related expenses | 437 | 1,081 | 1,953 | 5,402 |
| Stock-based compensation | 70,546 | 26 | 259,159 | 105 |
| IPO Related Expenses | - | - | 2,705 | - |
| Gain on extinguishment of debt | - | - | (10,000) | - |
| Dispute settlement expense | - | - | 1,196 | - |
| Other expenses / (income) | (1,310) | 422 | (279) | (126) |
| Change in fair value of warrants and derivative liabilities | - | 11,700 | 5,000 | 28,100 |
| Interest expense | 1,328 | 3,709 | 7,033 | 16,257 |
| Income tax provision/ (benefit) | (33) | (401) | (598) | 919 |
| Adjusted EBITDA | \$22,877 | \$17,781 | \$63,255 | \$39,586 |
| Adjusted EBITDA Margin | 17.0% | 15.5% | 13.8% | 10.8% |



FY 2021 and 2020 P&L Bridge

| | | For the twel | ve months e | nded Decem | ber 31, 2021 | | For the twelv | ve months er | nded Deceml | oer 31, 2020 |
|--|----------------|----------------------|----------------------------|-------------------|-------------------------------|----------------|----------------------|----------------------------|-------------------|----------------|
| | As Reported | Stock Based Comp. | One-time Other Items | Depr. & Amort. | As Adjusted | As Reported | Stock Based Comp. | One-time Other Items | Depr. & Amort. | As Adjusted |
| Revenues | \$458,338 | - | - | - | \$458,338 | \$368,120 | - | - | - | \$368,120 |
| Operating expenses: | | | | | | | | | | |
| Cost of revenues (excluding depreciation & amortization) | 174,720 | (2,589) | | | 172,131 | 148,878 | (105) | | | 148,773 |
| General and administrative expenses | 189,606 | (100,160) | (2,657) | | 86,789 | 70,849 | | | | 70,849 |
| Selling and marketing expenses | 229,343 | (129,577) | (845) | | 98,921 | 77,140 | | | | 77,140 |
| Research and development expenses | 64,474 | (26,833) | (399) | | 37,242 | 31,772 | | | | 31,772 |
| Depreciation and amortization | 45,922 | | | (45,922) | | 40,064 | | | (40,064) | |
| Acquisition related expenses | 1,953 | | (1,953) | | | 5,402 | | (5,402) | | |
| Restructuring expenses | 727 | | (727) | | | 2,090 | | (2,090) | | |
| Total operating expenses | 706,745 | (259,159) | (6,581) | (45,922) | 395,083 | 376,195 | (105) | (7,492) | (40,064) | 328,534 |
| (Loss) / income from operations | (248,407) | 259,159 | 6,581 | 45,922 | 63,255 | (8,075) | 105 | 7,492 | 40,064 | 39,586 |
| Interest expense | 7,033 | | | | 7,033 | 16,257 | | | | 16,257 |
| Other expenses / (income) | (279) | | | | (279) | (126) | | | | (126) |
| Gain on extinguishment of debt | (10,000) | | | | (10,000) | | | | | |
| IPO related expenses | - | | 2,705 | | 2,705 | | | | | |
| Dispute settlement expense | - | | 1,196 | | 1,196 | | | | | |
| Change in fair value of warrants and derivatives | 5,000 | | | | 5,000 | 28,100 | | | | 28,100 |
| Stock-based compensation | - | 259,159 | | | 259,159 | | 105 | | | 105 |
| Restructuring and acquisition related expenses | - | | 2,680 | | 2,680 | | | 7,492 | | 7,492 |
| Depreciation and amortization | - | | | 45,922 | 45,922 | | | | 40,064 | 40,064 |
| Total other expenses | 1,754 | 259,159 | 6,581 | 45,922 | 313,416 | 44,231 | 105 | 7,492 | 40,064 | 91,892 |
| Loss before income taxes | (250,161) | | | | (250,161) | (52,306) | | | | (52,306) |
| Income tax provision | (598) | | | | (598) | 919 | | | | 919 |
| Net loss | \$(249,563) | | - | - | A (0.40, F 0.0) | \$(53,225) | - | - | - | |
| | | | | | | | | | | |



4Q 2021 and 4Q 2020 P&L Bridge

| | | For the th | ree months e | nded Decem | ber 31, 2021 | | For the thr | ee months ei | nded Deceml | ber 31, 2020 |
|--|----------------|----------------------|----------------------------|-------------------|----------------|----------------|----------------------|----------------------------|-------------------|----------------|
| | As Reported | Stock Based Comp. | One-time Other Items | Depr. & Amort. | As Adjusted | As Reported | Stock Based Comp. | One-time Other Items | Depr. & Amort. | As Adjusted |
| Revenues | \$134,846 | \$- | \$- | \$- | \$134,846 | \$114,446 | \$- | \$- | \$- | \$114,446 |
| Operating expenses: | | | | | | | | | | |
| Cost of revenues (excluding depreciation & amortization) | 49,011 | (1,140) | | | 47,871 | 48,348 | | | | 48,348 |
| General and administrative expenses | 53,924 | (29,294) | | | 24,630 | 17,579 | (26) | | | 17,553 |
| Selling and marketing expenses | 65,391 | (34,951) | | | 30,440 | 22,781 | | | | 22,781 |
| Research and development expenses | 14,189 | (5,161) | | | 9,028 | 7,983 | | | | 7,983 |
| Depreciation and amortization | 12,787 | | | (12,787) | | 9,893 | | | (9,893) | |
| Acquisition related expenses | 437 | | (437) | | | 1,081 | | (1,081) | | |
| Restructuring expenses | 260 | - | (260) | - | - | 140 | - | (140) | - | - |
| Total operating expenses | \$195,999 | (\$70,546) | (\$697) | (\$12,787) | \$111,969 | \$107,805 | (\$26) | (\$1,221) | (\$9,893) | \$96,665 |
| Operating (loss) / income | (\$61,153) | \$70,546 | \$697 | \$12,787 | \$22,877 | \$6,641 | \$26 | \$1,221 | \$9,893 | \$17,781 |
| Interest expense | 1,328 | | | | 1,328 | 3,709 | | | | 3,709 |
| Other expenses / (income) | (1,310) | | | | (1,310) | 420 | | | | 420 |
| Change in FV of warrants and derivatives | | | | | | 11,700 | | | | 11,700 |
| Stock based compensation | | 70,546 | | | 70,546 | | 26 | | | 26 |
| Restructuring and acquisition related expenses | | | 697 | | 697 | | | 1,221 | | 1,221 |
| Depreciation and amortization | - | - | - | 12,787 | 112,787 | - | - | - | 9,893 | 9,893 |
| Total other expenses | 18 | \$70,546 | \$697 | \$12,787 | \$84,048 | \$15,829 | \$26 | \$1,221 | \$9,893 | \$26,969 |
| Loss before income taxes | (61,171) | | | | (61,171) | (9,188) | | | | (9,188) |
| Income tax provision | (33) | | | | (33) | (400) | | | | (400) |
| Net loss | (\$61,138) | \$- | \$- | \$- | (\$61,138) | (\$8,788) | \$- | \$- | \$- | (\$8,788) |



4Q 2021 and 2020 Cash Flow

| | 4Q'21 | 4Q'20 | Incr./(Decr.) |
|---|------------|-----------|---------------|
| Cash flows from operating activities: | | | |
| Net loss | \$(61,138) | \$(8,788) | \$(52,350) |
| Adjustments to reconcile net loss to net cash provided by operating activities: | | | |
| Depreciation and amortization | 12,787 | 9,893 | 2,894 |
| Stock-based compensation | 70,546 | 26 | 70,520 |
| Change in fair value of warrant and derivative liabilities | - | 11,700 | (11,700) |
| Deferred income taxes & others, net | (3,304) | 1,372 | (4,676) |
| Change in non-cash working capital (net of effect of acquisitions): | | | |
| Accounts receivable | (8,578) | (4,620) | (3,958) |
| Prepaid expenses & other current/non-current assets | 209 | 367 | (158) |
| Accounts payable | (4,282) | 4,768 | (9,050) |
| Accrued expenses and other current liabilities | 11,856 | 3,914 | 7,942 |
| Deferred revenue & other non-current liabilities | 2,830 | 265 | 2,565 |
| Net cash provided by operating activities | 20,926 | 18,897 | 2,029 |
| Cash flows from investing activities: | | | |
| Capital expenditures | (2,599) | (346) | (2,253) |
| Website and software development costs | (3,853) | (5,453) | 1,600 |
| Business and asset acquisitions, net of cash acquired | (17,934) | - | (17,934) |
| Net cash used for investing activities | (24,386) | (5,799) | (18,587) |
| Cash flows from financing activities: | | | |
| Cash paid for acquisition related liabilities | (9,786) | (221) | (9,565 |
| Exercise of warrants & options | 27 | - | 27 |
| Repayments against the credit facilities | - | (3,000) | 3,000 |
| Proceeds from employees' stock purchase plan | 809 | - | 809 |
| Net cash used for financing activities | (8,950) | (3,221) | (5,729) |
| Effect of exchange rate changes on cash and cash equivalents | 89 | (106) | 195 |
| Net increase in cash and cash equivalents, including restricted cash | (12,321) | 9,771 | (22,092) |
| Cash and cash equivalents and restricted cash, beginning of period | 116,180 | 40,954 | 75,226 |
| Cash and cash equivalents and restricted cash, end of period | \$103,859 | \$50,725 | \$53,134 |

Overview Of Stock-based Compensation Expense

- Historically, Zeta did not recognize any stock compensation expense for grants of restricted stock awards or restricted stock units (collectively, "the RSA's/RSU's"). Pursuant to the Company's stock compensation plan, the RSA's/RSU's did not vest until a "change of control" and as such the expense was not recognized.
- In March 2021, the Board of Directors of the Company approved the modification of the plan to:
 - Include the IPO in the definition of change of control.
 - Extend the vesting schedule of certain grants.
- This resulted in a repricing and expensing of the modified grants post-IPO.
- Zeta adopted the graded vesting attribution method for expensing stock-based compensation, which will result in a
 greater stock-based compensation expense in the first 1-2 years and lower expense in years 3-6. Zeta elected to recognize
 forfeitures as they occur and does not estimate forfeitures in stock-based compensation expense.



Estimated Stock-based Compensation Expense

| | FY 2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 | FY 2026 | Total |
|--------------------------------------|---------|---------|---------|---------|---------|---------|-------|
| Stock-based compensation | 269.4 | 264.9 | 154.3 | 82.5 | 34.2 | 4.5 | 809.8 |
| Capitalized stock-based compensation | 10.2 | 6.0 | 4.0 | 2.5 | 1.0 | - | 23.7 |
| Stock-based compensation in PnL | 259.2 | 258.9 | 150.3 | 80.0 | 33.2 | 4.5 | 786.1 |

Notes:

1) All amounts shown above are in millions.

2) FY '21 stock-based compensation shown above are actuals, other periods are estimates.

3) The stock-based compensation estimate presented here is based on the unvested stock as of December 31, 2021, and does not include any grants that the Company expects to issue in the future. Further, the Company estimates to grant approximately 6M-8M restricted stock on an annual, go-forward basis.

| Number of shares | 4Q '21 | FY 2021 |
|--------------------------|--------|---------|
| Basic (weighted average) | 133.7 | 86.9 |
| Fully Diluted * | 201.5 | 201.5 |

