

**BILL (NYSE: BILL)** 

# Investor Deck August 2024

### Safe harbor

This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, which are statements other than statements of historical facts, and statements in the future tense. Forward-looking statements are based on our expectations as of the date of this presentation and are subject to a number of risks, uncertainties and assumptions, many of which involve factors or circumstances that are beyond our control. These statements include, but are not limited to. statements regarding our expectations of future performance, including guidance for our total revenue, core revenue, non-GAAP operating income, non-GAAP net income. and non-GAAP net income per share for the fiscal first guarter ending September 30, 2024 and full fiscal year ending June 30, 2025, our planned investments in fiscal year 2025, our revenue growth, margin expansion and profitability profile in future years, our share repurchase program, our expectations for the growth of demand on our platform and the expansion of our customers' utilization of our services. These risks and uncertainties include, but are not limited to macroeconomic factors, including changes in interest rates, inflation and volatile market environments, as well as fluctuations in foreign exchange rates, our history of operating losses, our recent rapid growth, the large sums of customer funds that we transfer daily, the risk of loss, errors and fraudulent activity, credit risk related to our BILL Divvy Corporate Cards, our ability to attract new customers and convert trial customers into paying customers, our ability to invest in our business and develop new products and services, increased competition or new entrants in the marketplace, potential impacts of acquisitions and investments, including our ability to integrate acquired businesses, incorporate their technology effectively and implement appropriate internal controls at such businesses, our relationships with accounting firms and financial institutions, the global impacts of ongoing geopolitical conflicts, and other risks detailed in the registration statements and periodic reports we file with the Securities and Exchange Commission (SEC), including our guarterly and annual reports, which may be obtained on the Investor Relations section of our website (https://investor.bill.com/financials/sec-filings/default.aspx) and on the SEC website at www.sec.gov. You should not rely on these forward-looking statements, as actual results may differ materially from those contemplated by these forward-looking statements as a result of such risks and uncertainties. All forward-looking statements in this presentation are based on information available to us as of the date hereof. We assume no obligation to update or revise the forward-looking statements contained in this presentation because of new information, future events or otherwise.

In addition to financial measures prepared in accordance with U.S. generally accepted accounting principles (GAAP), this presentation contains non-GAAP financial measures, including non-GAAP gross profit, non-GAAP gross margin, non-GAAP operating expenses, non-GAAP operating income and non-GAAP net income. The non-GAAP financial information is presented for supplemental informational purposes only and is not intended to be considered in isolation or as a substitute for, or superior to, financial information prepared and presented in accordance with GAAP. Investors are cautioned that there are material limitations associated with the use of non-GAAP financial measures as an analytical tool. We believe that these non-GAAP financial measures provide useful information about our financial performance, enhance the overall understanding of our past performance and future prospects and allow for greater transparency with respect to important metrics used by our management for financial and operational decision-making. We believe that these measures provide an additional tool for investors to use in comparing our core financial performance over multiple periods with other companies in our industry; however, it is important to note that the particular items we exclude from, or include in, our non-GAAP financial measures may differ from the items excluded from, or included in, similar non-GAAP financial measures used by other companies in the same industry. We also periodically review our non-GAAP financial measures and may revise these measures to reflect changes in our business or otherwise. Please see the reconciliation tables in the Appendix for a reconciliation of GAAP and non-GAAP measures.



Who we are:

Champions of small and midsize businesses.



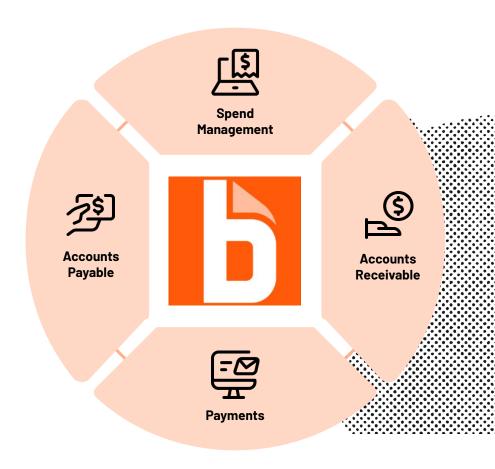


Our mission:

Make it simple to connect and do business.

# The Essential Financial Operations Platform

- Digital on-ramp to replace
   legacy paper-based processes
- Automate financial operations
- Make and receive payments
- Manage budgets and cash flow
- Gain insight, visibility, and control

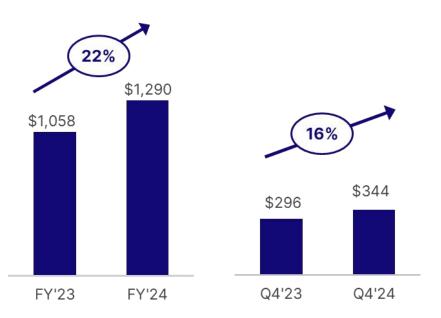




### BILL at a glance

#### **Total Revenue**

(\$ Millions)



475K
Businesses using our solutions<sup>1</sup>

7.1 M Network members<sup>2</sup>

(Suppliers & Clients)

92% Net dollar retention rate<sup>3</sup> 85%
Gross margin (Non-GAAP)<sup>4</sup>



<sup>&</sup>lt;sup>1</sup> As of June 30, 2024. Includes BILL standalone customers, BILL Spend and Expense (S&E, formerly known as Divvy) spending businesses, and Invoice2go subscribers. Businesses using more than one of our solutions are included separately for each solution utilized.

<sup>&</sup>lt;sup>2</sup> As of June 30, 2024, approximately 7.1 million network members have paid or received funds electronically using our platform. We define network members as our BILL standalone customers plus their suppliers and clients.

<sup>&</sup>lt;sup>3</sup> As of June 30,2024. Net dollar retention rate is calculated by dividing total current period revenue by total prior period revenue. Does not include impact from BILL S&E or Invoice2go.

<sup>&</sup>lt;sup>4</sup> As of June 30, 2024. Q4'24 GAAP gross margin was approximately 81%. See appendix for reconciliation.

### All SMBs have a need for back-office efficiency



### Disparate systems

Antiquated paper-based processes. Spending hours manually processing bill payments and chasing down approvals and receipts.



### Lack of visibility

Lack of visibility into cash flow and real time financial status, making informed decisions difficult.



#### Siloed workflows

Inability to scale financial operations without growing finance team, which can be time- and cost-intensive



# Our opportunity to create value in the SMB segment is significant

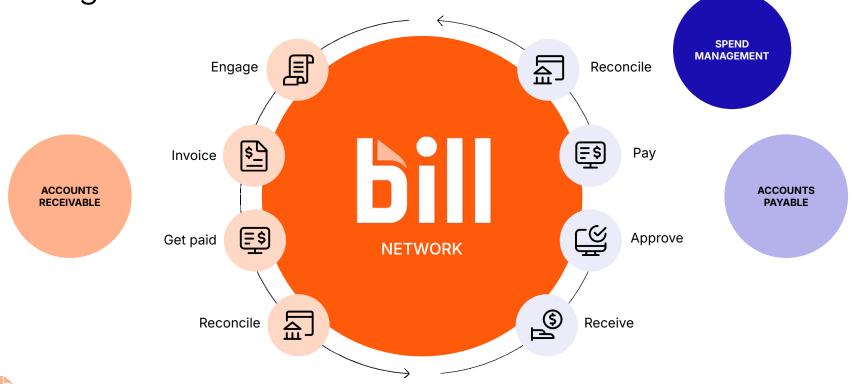
	Number of SMBs and Sole Proprietors	SMB Software Spend	B2B Payment Volume
U.S. Opportunity	34M <sup>1</sup>	\$75B°	\$28T <sup>3</sup>
Global Opportunity	70M+ <sup>4</sup>	\$344B <sup>5</sup>	\$125T°

<sup>&</sup>lt;sup>1</sup>Nonemployer Statistics, 2019 (Census); Statistics of US Businesses, 2020 (Census). <sup>2</sup>McKinsey: Winning the SMB tech market in a challenging economy: 2021 SMB tech spending, 2023. <sup>3</sup> eMarketer: US B2B Payment Transaction Value, 2022 estimates, July 2021. <sup>4</sup>Nonemployer Statistics, 2019 (Census); Statistics of US Businesses, 2020 (Census); Government of Canada Key Small Business Statistics, 2021; Eurostat, 2021; Australian Bureau of Statistics, 2022; New Zealand Ministry of Business, Innovation, and Employment, 2022; UK Office for National Statistics, 2022. (Figure includes SMEs in US, CAN, EU, AUS, NZ, and the UK only). <sup>5</sup> Gartner Market Statistics Poportunity Analysis and Industry Forecast, 2021-2027, Q1 2023. Includes Software and IT Services spend. <sup>6</sup> Allied Market Research: B2B Payments Market. Global Opportunity Analysis and Industry Forecast, 2021-2031, 2021 stat.



We digitally transform back-office operations with

intelligent workflow





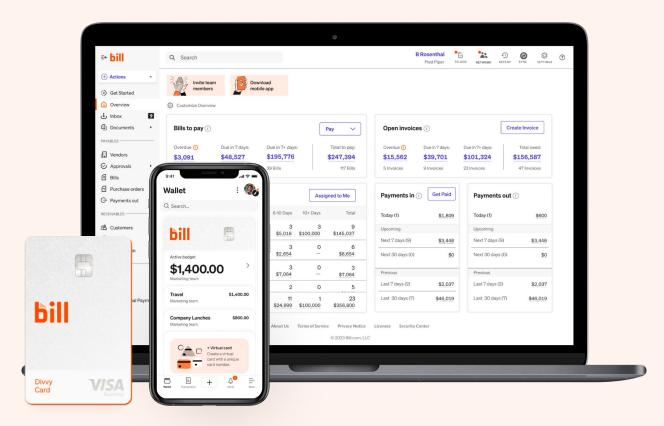
### Integrated Financial Operations Platform

Accounts Payable

**Accounts Receivable** 

Spend & Expense

Financial Planning & Analysis Tools

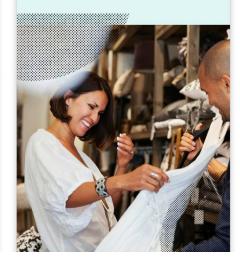




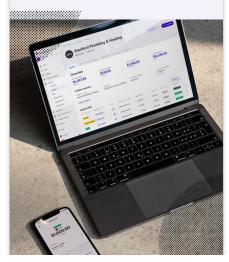
### We empower SMBs with

More time for their mission.

More time for customers.



Less paper. More control.





We partner with SMBs' most trusted financial partners.

Our partners use our platform to better serve their clients.

### ACCOUNTING FIRMS 8,000+











### **Partner with Top FIs for SMBs**







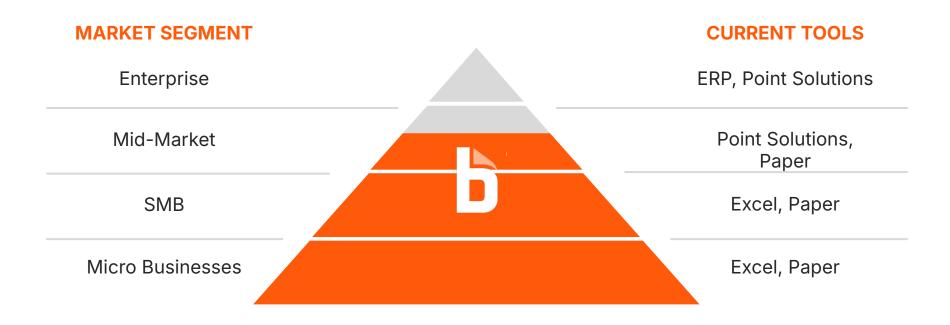
JPMORGAN CHASE & CO.



As of June 30, 2024.

11

### Our target segments





### Why we win

#### **Platform**

- Purpose-built financial operations platform
- Proprietary money movement rails & infrastructure
- Proprietary risk management and compliance

### Ecosystem

- Efficient go-to-market: self-serve, direct to SMBs, strategic partnerships with accounting firms and financial institutions
- Proprietary network for customers and suppliers

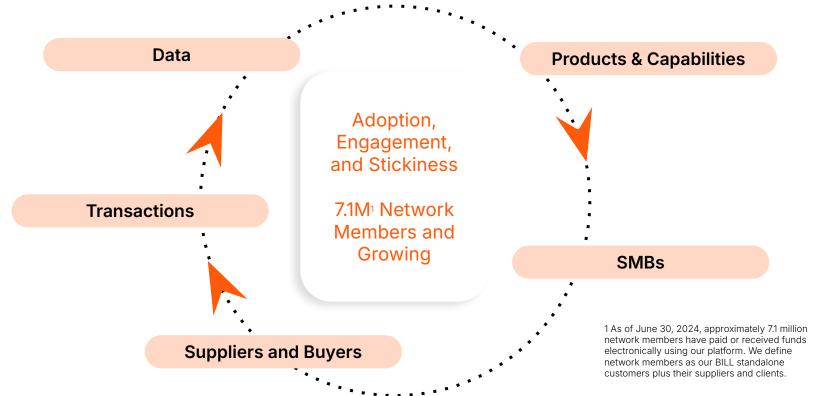
#### Scale

- 475,000 SMBs
- 7.1 million network members<sup>1</sup>
- Over \$300 billion annualized run rate total payment volume<sup>2</sup>
- Large and growing data asset

<sup>&</sup>lt;sup>1</sup>As of June 30, 2024. Approximately 7.1 million network members have paid or received funds electronically using our platform. We define network members as our BILL standalone customers plus their suppliers and clients.

<sup>&</sup>lt;sup>2</sup> As of June 30, 2024. The total payment volume transacted by BILL customers was approximately \$70.8 billion; the total card payment volume transacted by spending businesses that used BILL Divvy cards was approximately \$4.8 billion; the total payment volume transacted by Invoice2go subscribers was approximately \$0.3 billion. An annualized rate was calculated by multiplying the most recent quarter by four.

### Expanding network effects





### Multiple drivers for future growth

**Expanding** internationally **Developing** our platform capabilities **Growing** the number of network members **Increasing** adoption by our existing customers **Acquiring** new customers





Financial Overview



### Our financial profile

\$1,290M Trailing 12 mos Revenue<sup>1</sup>

Scale

16%

Core revenue y/y growth<sup>2,3</sup>

Growth

85%

Non-GAAP gross margin<sup>2,4</sup>

**Attractive Margin Profile** 

89%

of Core Revenue<sup>3,5</sup>

**From Existing Customers** 

92%

Dollar-based net retention rate<sup>6</sup>

**Land and Expand** 

6 Quarters

Payback period<sup>7</sup>

**Efficient Business Model** 

<sup>&</sup>lt;sup>1</sup> Total revenue for the 12 months ended June 30, 2024.

<sup>&</sup>lt;sup>2</sup> For the Fiscal Quarter ended June 30, 2024.

<sup>&</sup>lt;sup>3</sup> Core revenue defined as revenue derived from subscription and transaction fees.

<sup>&</sup>lt;sup>4</sup> Non-GAAP gross margin is a non-GAAP metric. GAAP gross margin was approximately 81%. See Appendix for reconciliation.

<sup>&</sup>lt;sup>5</sup> Represents core revenue generated in the fiscal year ended June 30, 2024 from BILL standalone customers acquired prior to the fiscal year ended June 30, 2023.

<sup>&</sup>lt;sup>6</sup> Data for LTM ended June 30, 2024. Calculated by dividing total current period revenue by total prior period revenue. Excludes impact from BILL S&E and Invoice2go.

<sup>&</sup>lt;sup>7</sup> Data for customers acquired during FY2023. Defined as the number of quarters it takes for the cumulative non-GAAP gross profit earned from BILL standalone customers acquired during a given quarter to exceed total sales and marketing spend in that same quarter, excluding customers acquired through financial institutions and the related sales and marketing spend.

### Our business model

#### CORE

## Subscription Revenue

Per user pricing to use our platform

Fixed monthly or annual rate

Price plans depend on feature and functionality



% of Q4'24 Revenue

# Transaction Revenue

Usage-based transactional fees and interchange income

Charged on either fixed or variable basis



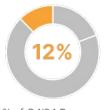
% of Q4'24 Revenue

#### **FLOAT**

#### Float Revenue

Interest we earn from customer funds while payment transactions are clearing

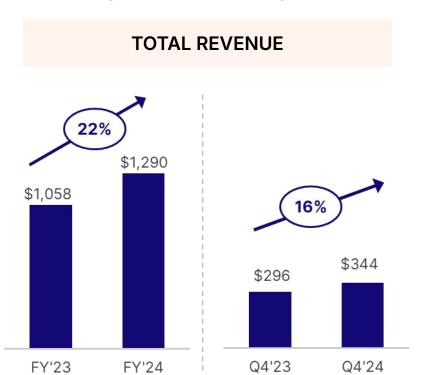
Derived from payment volume, transit times, and interest rates



% of Q4'24 Revenue

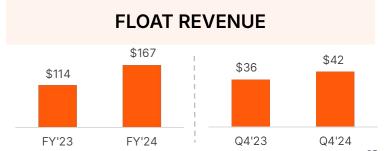


### Strong revenue growth<sup>1</sup>



#### CORE REVENUE

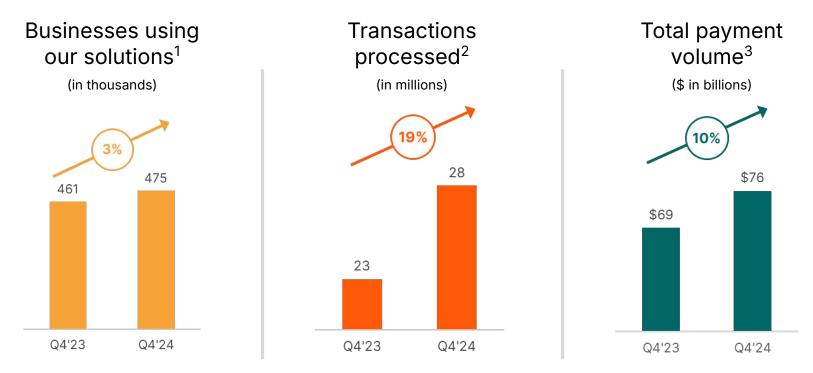






<sup>1</sup>Dollars in millions.

### Growing adoption & usage



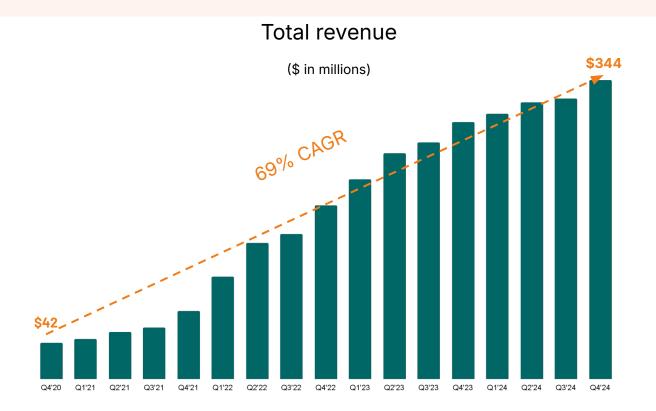
<sup>&</sup>lt;sup>1</sup>The total number of BILL standalone customers was approximately 222,000; the total number of spending businesses that used BILL S&E solution (formerly known as Divvy) was approximately 34,800; and the total number of invoice2go subscribers was approximately 217,800. Businesses using more than one of our solutions are included separately in the total for each solution utilized. 

<sup>2</sup>The total transactions executed by BILL standalone customers was approximately 12.7 million; the total transactions executed by spending businesses that used BILL Divvy Corporate Cards were approximately 14.8 million; the total transactions executed by Invoice2go subscribers were approximately 0.3 million.



<sup>&</sup>lt;sup>3</sup> The total payment volume transacted by BILL standalone customers was approximately \$70.8 billion; the total card payment volume transacted by spending businesses that used BILL Divvy Corporate Cards was approximately \$4.8 billion; the total payment volume transacted by Invoice2go subscribers was approximately \$0.3 billion.

### Consistent growth & execution





21

# Appendix



Amounts in Millions	Q4'23	Q1'24	Q2'24	Q3'24	Q4'24
TOTAL AND CORE REVENUE					
Subscription Fees	\$66.9	\$62.4	\$63.3	\$65.6	\$65.8
Transaction Fees	192.6	202.7	211.6	215.7	235.5
Core Revenue	259.5	265.1	275.0	281.3	301.3
Float Revenue	36.5	39.8	43.5	41.7	42.4
Total Revenue	\$296.0	\$305.0	\$318.5	\$323.0	\$343.7
Small-to-midsize business, accounting					
firms, spending business and other	\$248.8	\$260.2	\$269.8	\$273.9	\$294.7
Financial institution customers	10.7	4.9	5.1	7.4	6.6
Core Revenue	\$259.5	\$265.1	\$275.0	\$281.3	\$301.3



Amounts in Millions	Q4'23	Q1'24	Q2'24	Q3'24	Q4'24
SUBSCRIPTION AND TRANSACTION REVENUE					
BILL Standalone Platform	\$57.8	\$52.9	\$53.3	\$56.7	\$56.9
Invoice2go Accounts Receivable Solution	8.9	9.3	9.8	8.8	8.7
Other	0.2	0.2	0.2	0.2	0.2
Subscription Fees	\$66.9	\$62.4	\$63.3	\$65.6	\$65.8
BILL Standalone Platform	\$91.5	\$95.4	\$99.9	\$99.9	\$104.5
Spend & Expense Solution (fka Divvy)	99.9	106.1	110.6	114.3	126.4
Invoice2go Accounts Receivable Solution	1.1	1.3	1.2	1.5	4.6
Transaction Fees	\$192.6	\$202.7	\$211.6	\$215.7	\$235.5



Number (rounded to the nearest 100)	Q4'23	Q1'24	Q2'24	Q3'24	Q4'24
BUSINESSES ON PLATFORM					
BILL Standalone Customers	201,000	209,300	215,600	210,700	222,000
Spend & Expense Spending Businesses	29,200	30,700	31,600	33,500	34,800
Invoice2go Subscribers	230,800	231,200	226,300	220,700	217,800
Businesses on Platform	461,000	471,200	473,500	464,900	474,600
BILL Standalone Customers					
excluding Financial Institutions Customers	139,400	143,100	143,200	146,700	151,200
Financial Institutions Customers	61,600	66,200	72,400	64,000	70,800
BILL Standalone Customers	201,000	209,300	215,600	210,700	222,000



Amounts in Billions	Q4'23	Q1'24	Q2'24	Q3'24	Q4'24
TOTAL PAYMENT VOLUME					
BILL Standalone Total Payment Volume	\$65.1	\$65.8	\$70.4	\$66.8	\$70.8
Spend & Expense Total Card Payment Volume	3.8	4.0	4.2	4.4	4.8
Invoice2go Total Payment Volume	0.3	0.3	0.3	0.2	0.3
Total Payment Volume	\$69.1	\$70.2	\$74.9	\$71.4	\$75.9
BILL Standalone Total Payment Volume					
excluding Financial Institutions Customers	\$59.7	\$60.5	\$64.6	\$60.9	\$64.4
Payment Volume from Financial Institutions Customers	5.4	5.3	5.8	6.0	6.4
BILL Standalone Total Payment Volume	\$65.1	\$65.8	\$70.4	\$66.8	\$70.8



Amounts in Millions	Q4'23	Q1'24	Q2'24	Q3'24	Q4'24
TRANSACTIONS					
BILL Standalone Transactions	11.6	11.6	12.0	11.8	12.7
Spend & Expense Transactions	11.4	12.8	13.2	13.5	14.8
Invoice2go Transactions	0.3	0.3	0.3	0.3	0.3
Total Transactions	23.4	24.8	25.6	25.7	27.8
BILL Standalone Transactions					
excluding Financial Institutions Customers	10.6	10.6	11.0	10.7	11.5
Transactions from Financial Institutions Customers	1.0	1.0	1.1	1.1	1.2
BILL Standalone Transactions	11.6	11.6	12.0	11.8	12.7



### GAAP to Non-GAAP Reconciliation

#### **Gross Profit**

Amounts in Millions	Q4'23	Q1'24	Q2'24	Q3'24	Q4'24	FY'23	F
GAAP Gross Profit	\$243.4	\$249.0	\$260.1	\$268.0	\$278.5	\$864.5	\$1,05
(+) Stock-based compensation and related Payroll Taxes	2.5	2.6	2.4	2.3	2.2	9.4	
(+) Depreciation and amortization of intangible assets	11.2	11.1	11.1	11.2	11.3	43.0	4
Non-GAAP Gross Profit	\$257.2	\$262.7	\$273.7	\$281.5	\$292.0	\$916.9	\$1,10
							120,000
GAAP Gross Margin	82.2%	81.6%	81.7%	83.0%	81.0%	81.7%	81
(+) Stock-based compensation and related Payroll Taxes	0.8%	0.9%	0.8%	0.7%	0.7%	0.9%	C
(+) Depreciation and amortization of intangible assets	3.8%	3.6%	3.5%	3.5%	3.3%	4.1%	3
Non-GAAP Gross Margin	86.9%	86.1%	85.9%	87.1%	85.0%	86.6%	86



### GAAP to Non-GAAP Reconciliation

### **Operating Expenses**

Amounts in Millions	Q4'23	Q1'24	Q2'24	Q3'24	Q4'24
GAAP Sales and Marketing Expenses	\$117.2	\$118.4	\$118.3	\$118.1	\$123.7
(+) Stock-based compensation and related Payroll Taxes	(13.8)	(14.1)	(13.0)	(11.4)	(11.6)
Non-GAAP Sales and Marketing Expense	\$103.4	\$104.3	\$105.3	\$106.7	\$112.2
GAAP Research & Development Expense	\$81.8	\$89.1	\$86.5	\$81.6	\$79.6
(+) Stock-based compensation and related Payroll Taxes	(23.9)	(27.9)	(26.5)	(26.1)	(25.3)
Non-GAAP Research and Development Expense	\$57.9	\$61.2	\$59.9	\$55.5	\$54.3
GAAP General & Administrative Expense	\$65.0	\$73.3	\$70.1	\$63.9	\$70.5
(+) Stock-based compensation and related Payroll Taxes	(18.9)	(21.4)	(20.5)	(20.9)	(19.8)
(+) Acquisition-related expenses	(1.0)	(0.1)	(0.9)	0.0	0.0
Non-GAAP General and Administrative Expense	\$45.0	\$51.8	\$48.6	\$43.0	\$50.7

FY'23	FY'24
\$515.9	\$478.5
(132.4)	(50.1)
\$383.4	\$428.5
\$314.6	\$336.8
(95.9)	(105.8)
\$218.8	\$231.0
\$249.1	\$277.7
(82.2)	(82.6)
(1.5)	(1.0)
\$165.4	\$194.1



### GAAP to Non-GAAP Reconciliation

#### Operating Income and Net Income

Amounts in Millions	0.4100	0410.4	00104	00104	0.410.4	EVIDO	EMIC
	Q4'23	Q1'24	Q2'24	Q3'24	Q4'24	FY'23	FY'2
GAAP Operating Loss	(\$41.4)	(\$56.6)	(\$67.7)	(\$27.6)	(\$22.2)	(\$295.8)	(\$174.
(+) Depreciation and amortization of intangible assets	23.6	23.9	23.5	23.4	23.0	91.5	93.
(+) Stock-based compensation and related Payroll Taxes charged to cost of revenue and operating expenses	59.2	66.0	62.6	60.6	58.8	319.9	248.
(+) Acquisition and integration-related expenses	1.0	0.1	0.9	0.0	0.0	1.5	1.
(+) Restructuring	0.0	0.0	25.1	2.1	0.4	0.0	27.
Non-GAAP Operating Income	\$42.3	\$33.4	\$44.3	\$58.5	\$60.0	\$117.1	\$196.
GAAP Net Income/ (Loss)	(\$15.9)	(\$27.9)	(\$40.4)	\$31.8	\$7.6	(\$223.7)	(\$28.
(+) Depreciation and amortization of intangible assets	23.6	23.9	23.5	23.4	23.0	91.5	93.
(+) Stock-based compensation and related Payroll Taxes charged to cost of revenue and operating expenses	59.2	66.0	62.6	60.6	58.8	319.9	248.
(+) Acquisition and integration-related expenses	1.0	0.1	0.9	0.0	0.0	1.5	1.
(+) Restructuring	0.0	0.0	25.1	2.1	0.4	0.0	27.
(+) Amortization of debt issuance costs	1.7	1.8	1.8	1.7	1.1	7.0	6.
(+) Gain on debt extinguishment and change on mark to market derivatives associated with notes repurchase and capped call unwind	0.0	0.0	0.0	(34.3)	(11.0)	0.0	(45.
(+/-) GAAP provision for (benefit from) income taxes	0.7	0.5	1.7	0.4	0.0	0.8	2.
Non-GAAP Net Income before Non-GAAP tax adjustments	\$70.3	\$64.4	\$75.0	\$85.7	\$79.9	\$196.9	\$305.
-) Non-GAAP provision for income taxes <sup>(1)</sup>	(\$14.1)	(\$12.9)	(\$15.0)	(\$17.1)	(\$16.0)	(\$39.4)	(\$61
Non-GAAP Net Income after Non-GAAP tax adjustments	\$56.3	\$51.5	\$60.0	\$68.6	\$63.9	\$157.5	\$244.



(1) Non-GAAP provision for income taxes is calculated using a blended tax rate of 20%, taking into consideration the nature of the taxed item and the applicable statutory tax rate in each relevant taxing jurisdiction. Such amounts were not included in our guidance prior to fiscal Q324

# Metrics Presentation Beginning in Q1-FY25



### Metrics Presentation Beginning in Q1-FY25

Starting in Q1 fiscal year 2025, we will be revising our metrics presentation to reflect our evolving product solution set. This new presentation will provide investors with an enhanced view of our **Integrated Platform** and of our **Embedded & Other Solutions**.

We will provide **BILL AP/AR** and **Spend & Expense** metrics, which exclude financial institution metrics. These two solutions comprise our **Integrated Platform**. Sales of these solutions and our Integrated Platform happen through our direct sales efforts and relationships with accounting firms.

We will also provide combined metrics for solutions that are not a part of our Integrated Platform in a line called **Embedded & Other Solutions**. These include embedded solutions provided by financial institutions and other organizations, Invoice2go, and other. These solutions are either completely separate from our Integrated Platform (such as Invoice2go) or use select or customized features of our Integrated Platform (such as financial institutions). Sales of these solutions to SMBs happen through our embedded partners' platforms or separate sales motions from the Integrated Platform.

The following tables provide a nine-quarter look back for the metrics we will begin to use in FY25.



## Metrics Presentation Beginning in Q1-FY25\*

Amounts in Millions	Q4'22	Q1'23	Q2'23	Q3'23	Q4'23	Q1'24	Q2'24	Q3'24	Q4'24
TOTAL AND CORE REVENUE									
Subscription Fees	\$55.2	\$58.1	\$61.5	\$66.7	\$66.9	\$62.4	\$63.3	\$65.6	\$65.8
Transaction Fees	139.6	156.5	169.6	172.8	192.6	202.7	211.6	215.7	235.5
Core Revenue	194.8	214.6	231.1	239.5	259.5	265.1	275.0	281.3	301.3
Float Revenue (Interest on Funds)	5.4	15.3	28.9	33.1	36.5	39.8	43.5	41.7	42.4
Total Revenue	\$200.2	\$229.9	\$260.0	\$272.6	\$296.0	\$305.0	\$318.5	\$323.0	\$343.7
CORE REVENUE BY SOLUTIONS									
BILL AP/AR	\$105.6	\$115.8	\$122.4	\$128.8	\$138.6	\$143.4	\$148.1	\$149.1	\$154.9
BILL Spend & Expense	69.5	78.0	86.6	88.6	99.9	106.1	110.6	114.3	126.4
Integrated Platform	175.0	193.8	209.0	217.5	238.5	249.4	258.7	263.4	281.3
Embedded & Other Solutions	19.8	20.8	22.1	22.0	21.0	15.7	16.3	17.9	20.0
Core Revenue	\$194.8	\$214.6	\$231.1	\$239.5	\$259.5	\$265.1	\$275.0	\$281.3	\$301.3



<sup>\*</sup> The information in this section represents key metrics and revenue derived therefrom that BILL will use beginning fiscal Q1'25.

"BILL AP/AR" and "BILL Spend & Expense" exclude revenue contributed by customers referred through financial institutions ("FI Channel"). "Embedded & Other Solutions" include revenue contributed from our FI channel, Invoice2go, and other solutions.

Note: Totals may not sum due to rounding.

### Metrics Presentation Beginning in Q1-FY25\*

Amounts in Millions	Q4'22	Q1'23	Q2'23	Q3'23	Q4'23	Q1'24	Q2'24	Q3'24	Q4'24
SUBSCRIPTION FEES									
BILL AP/AR	\$37.6	\$40.3	\$42.7	\$46.4	\$47.8	\$49.3	\$49.7	\$50.7	\$51.3
BILL Spend & Expense	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Integrated Platform	37.6	40.3	42.7	46.4	47.8	49.3	49.7	50.7	51.3
<b>Embedded &amp; Other Solutions</b>	17.7	17.9	18.8	20.3	19.1	13.1	13.7	14.9	14.5
Subscription Fees	\$55.2	\$58.1	\$61.5	\$66.7	\$66.9	\$62.4	\$63.3	\$65.6	\$65.8
TRANSACTION FEES									
BILL AP/AR	\$68.0	\$75.6	\$79.6	\$82.4	\$90.8	\$94.1	\$98.4	\$98.4	\$103.6
BILL Spend & Expense	69.5	78.0	86.6	88.6	99.9	106.1	110.6	114.3	126.4
Integrated Platform	137.5	153.6	166.2	171.0	190.7	200.1	209.0	212.7	230.0
<b>Embedded &amp; Other Solutions</b>	2.1	3.0	3.4	1.7	1.9	2.6	2.6	3.0	5.5
Transaction Fees	\$139.6	\$156.5	\$169.6	\$172.7	\$192.6	\$202.7	\$211.6	\$215.7	\$235.5
SUPPLEMENTAL INFORMATION									
BILL Spend & Expense: Rewards Expense	\$34	\$39	\$44	\$43	\$48.7	\$51.8	\$53.7	\$53.8	\$60.5
S&E Rewards as % of S&E Transaction Fees	49%	50%	50%	48%	49%	49%	49%	47%	48%

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Note: Totals may not sum due to rounding.

### Metrics Presentation Beginning in Q1-FY25\*

	Q4'22	Q1'23	Q2'23	Q3'23	Q4'23	Q1'24	Q2'24	Q3'24	Q4'24
<b>BUSINESSES USING SOLUTIONS ('000)</b>									
BILL AP/AR Customers	121,800	126,900	130,400	134,100	139,400	143,100	143,200	146,700	151,200
BILL Spend & Expense Spending Businesses	20,700	22,800	24,700	27,100	29,200	30,700	31,600	33,500	34,800
Integrated Platform	142,500	149,600	155,100	161,200	168,600	173,800	174,800	180,100	186,000
<b>Embedded &amp; Other Solutions Customers</b>	257,600	270,200	280,700	294,000	292,400	297,400	298,700	284,700	288,500
Total Businesses Using Solutions	400,100	419,800	435,800	455,300	461,000	471,200	473,500	464,900	474,600
TOTAL PAYMENT VOLUME (TPV, \$B)									
BILL AP/AR	\$55.1	\$55.7	\$57.5	\$55.0	\$59.7	\$60.5	\$64.6	\$60.9	\$64.4
BILL Spend & Expense	2.7	3.0	3.3	3.4	3.8	4.0	4.2	4.4	4.8
Integrated Platform	57.8	58.7	60.8	58.3	63.4	64.6	68.8	65.2	69.2
Embedded & Other Solutions	5.9	6.2	6.5	6.3	5.7	5.6	6.1	6.2	6.7
Total Payment Volume	\$63.7	\$64.9	\$67.3	\$64.7	\$69.1	\$70.2	\$74.9	\$71.4	\$75.9
TRANSACTIONS (M)									
BILL AP/AR	9.6	9.9	10.0	9.9	10.6	10.6	11.0	10.7	11.5
BILL Spend & Expense	7.3	8.5	9.4	10.2	11.4	12.8	13.2	13.5	14.8
Integrated Platform	17.0	18.3	19.5	20.0	22.1	23.4	24.2	24.3	26.3
Embedded & Other Solutions	1.2	1.3	1.3	1.3	1.3	1.3	1.4	1.4	1.6
Transactions	18.2	19.6	20.8	21.4	23.4	24.8	25.6	25.7	27.8



<sup>\*</sup> The information in this section represents key metrics and revenue derived therefrom that BILL will use beginning fiscal Q1'25.

"BILL AP/AR" and "BILL Spend & Expense" exclude revenue contributed by customers referred through financial institutions ("FI Channel"). "Embedded & Other Solutions" includes revenue contributed from our FI channel, Invoice2go, and other solutions.