



PerkinElmer Creates New Technical Support and Services Team in China

SHANGHAI, China and WALTHAM, Massachusetts - [PerkinElmer, Inc.](#), a global leader focused on the health and safety of people and the environment, today announced the global expansion of its new technical support and services team in Shanghai. The Company now has a dedicated team of scientists in the Asia-Pacific region that will provide technical assistance in both English and Mandarin for PerkinElmer's drug discovery research customers in the region.

PerkinElmer has made a strategic commitment to its customers in Greater China by providing technical support to foster research and development efforts within the biotechnology, pharmaceutical and academic research industries in the region. Now customers will have direct access to the Company's expertise and deep understanding of our core technologies in a variety of languages and time zones. This newly established local team is part of PerkinElmer's global support network powered by centers of excellence in the U.S. and Europe, providing near 24-hour technical coverage throughout the work week.

"We are very excited to provide direct technical support to our customers in China which builds upon our goal of providing the highest quality customer care around the world," said Paul Orange, Ph.D, Asia-Pacific sales director for Bio-discovery at PerkinElmer. "Our highly motivated and well-trained support teams feature strong international research experience, and provide our clients with the expertise and assistance they need to enable faster time to market and research program uptime."

Shanghai Technical support contact information:
Phone: 800 820 5046 option 7
Email: global.techsupport@perkinelmer.com
Website: www.perkinelmer.com/tsreagents
Hours of Operation: Monday - Friday, 9:00AM - 17:00PM CST

About PerkinElmer, Inc.

PerkinElmer, Inc. is a global leader focused on improving the health and safety of people and the environment. The Company reported revenue of approximately \$1.8 billion in 2009 has around 8,800 employees serving customers in more than 150 countries, and is a component of the S&P 500 Index. Additional information is available through www.perkinelmer.com or 1-877-PKI-NYSE.

Media Contacts:
Kim McCrossen
Phone: (781) 663-5871
Email: kim.mccrossen@perkinelmer.com