JetBlue Travel Products Extends Long-Term Relationship with Allianz Partners USA

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Partnership With Allianz Offers JetBlue Customers Tailored Travel Insurance Products to Protect Their Flights and Vacation Packages

DANIA BEACH, Fla.--(BUSINESS WIRE)-- JetBlue Travel Products, a subsidiary of JetBlue Airways (NASDAQ:JBLU), today announced a multi-year partnership extension with Allianz Partners USA, bolstering their relationship for the busy summer season and beyond. The partnership provides JetBlue customers the ability to protect both their flights and vacation packages with travel insurance. The contract re-affirms Allianz Partners as the official travel insurance provider of JetBlue Airways and JetBlue Travel Products.

JetBlue Travel Products also announced that JetBlue Vacations Travel Experts will now be able to offer Allianz Travel Insurance plans over the phone to customers purchasing JetBlue Vacations packages. Allianz Travel Insurance products* offered by JetBlue Vacations includes Allianz's Epidemic Endorsement, which covers travelers for cancellations, interruptions and medical emergencies due to illness with COVID-19 or a future epidemic.

Since the onset of the pandemic, JetBlue Travel Products has seen a surge in demand for travel insurance. Customers are thinking about the types of unforeseen circumstances that may impact their trips, and they're taking precautions to protect their travel investments. Being able to offer customers peace of mind in an uncertain world is central to how JetBlue delivers value for its customers.

"Through our extended partnership with Allianz Partners, we're giving our customers more insurance options, so they can feel comfortable and prepared for their unique travel needs," said Andres Barry, president, JetBlue Travel Products. "JetBlue has been proud to partner with Allianz for over a decade because they're the gold standard in the travel insurance and assistance industry. As we continue to adjust to a constantly changing travel landscape, developing quality products that ensure customers have the appropriate level of support and coverage for their changing needs is at its utmost importance."

Travel insurance from Allianz Partners can help protect JetBlue customers from losses caused by the unexpected travel problems and medical emergencies that are covered by Allianz's plans. Through the extended agreement, Allianz will offer JetBlue customers new tailored products specific for their trips, at various price points to accommodate all types of travel. JetBlue customers will continue to have access to Allianz's industry leading travel insurance products and award-winning 24/7 customer service and travel assistance for flights and vacation packages offered through JetBlue Vacations.

"We're very proud to extend our partnership with JetBlue and continue to offer their valued customers the award-winning products and services that have been designed with their travelers in mind," said Jeff Wright, CEO at Allianz Partners USA. "Now more than ever, consumers want to protect their travel experience from unexpected events that may disrupt their trip. Our goal is to provide safety, security, and peace of mind throughout their journey – and we couldn't be more thrilled to be doing it in partnership with JetBlue."

About JetBlue Travel Products

JetBlue Travel Products is a wholly owned subsidiary of JetBlue Airways Corporation, which consists of the JetBlue Vacations brand (offering flight + hotel and flight + cruise packages) and other non-air travel products including Paisly, JetBlue's homegrown travel website that helps customers who have purchased a JetBlue flight easily find deals relevant to their trip. Headquartered in Fort Lauderdale, Florida with a fully dedicated team of more than 300 crewmembers, JetBlue Travel Products builds on the JetBlue brand and brings to market innovative, quality products for customers, while infusing humanity into every step of the travel experience. For more information, visit jetbluevacations.com or paisly.com.

About JetBlue

JetBlue is New York's Hometown Airline®, and a leading carrier in Boston, Fort Lauderdale-Hollywood, Los Angeles, Orlando and San Juan. JetBlue carries customers to more than 110 cities throughout the United States, Latin America, Caribbean, Canada and United Kingdom. For more information and the best fares, visit jetblue.com

About Allianz Partners

Allianz Partners (AGA Service Company) is a leading consumer specialty insurance and assistance company with operation centers in 35 countries. In the United States, the company offers Allianz Travel-branded travel protection plans and serves millions of customers each year. In addition to travel protection, the company offers event ticket protection, registration protection for endurance events and unique travel assistance services such as international medical assistance and concierge services. The company also serves as an outsource provider for in-bound call center services and claims administration for property and casualty insurers and credit card companies. AGA Service Company is doing business as Allianz Global Assistance Insurance Agency in California (License # 0B01400) and Massachusetts.

* While the new Epidemic Coverage Endorsement adds certain covered reasons that apply to specific epidemic-related situations, products otherwise generally do not cover claims due to known, foreseeable, or expected events, epidemics, government prohibitions, warnings, or travel advisories, or fear of

travel, and coverage can vary by state. Please see our Coverage Alert for information about other temporary accommodations that may be available. Benefits for quarantines only apply when an eligible traveler is specifically named and individually ordered to quarantine by order or official directive of a government, public regulatory authority, or the captain of a commercial vessel on which that eligible traveler is booked to travel during the covered trip, based on that eligible traveler's exposure to COVID-19. The benefit does not cover travel restrictions (whether or not they are referred to as "quarantine") that apply generally or broadly (a) to some segment or all of a population, geographical area, building, or vessel (including without limitation shelter-in-place, stay-at-home, safer-at-home, or other similar restriction), or (b) based on to, from, or through where the person is traveling. Coverage may not cover the full cost of your quarantine and is subject to applicable benefit limits. See your plan for details. Terms, conditions, and exclusions apply to all plans. Plans are available only to U.S. residents. Not all plans are available in all jurisdictions. Availability of Epidemic Coverage Endorsement, including specific benefits and covered reasons described here, varies by product and by state. Products may not include all benefits or covered reasons described here. All benefits are subject to maximum limits of liability, which may in some cases be subject to sublimits and daily maximums. Benefits and limits vary by plan. For a complete description of the coverage and benefit limits offered under your specific plan, carefully review your plan's Letter of Confirmation/Declarations and Certificate of Insurance/Policy. Insurance coverage is underwritten by BCS Insurance Company (OH, Administrative Office: Oakbrook Terrace, IL), rated "A" (Excellent) by A.M. Best Co., under BCS Form No. 52.201 series or 52.401 series, or Jefferson Insurance Company (NY, Administrative Office: Richmond, VA), rated "A+" (Superior) by A.M. Best Co., under Jefferson Form No. 101-C series or 101-P series, depending on state of residence. A+ (Superior) and A (Excellent) are the 2nd and 3rd highest, respectively, of A.M. Best's 13 Financial Strength Ratings. Except as otherwise specified, AGA Service Company d/b/a Allianz Global Assistance is the licensed producer and administrator of Allianz Travel-branded travel protection plans in the U.S. and an affiliate of Jefferson Insurance Company. Allianz Global Assistance and Allianz Travel are marks of AGA Service Company or its affiliates. The insured shall not receive any special benefit or advantage due to the affiliation between Allianz Global Assistance and Jefferson Insurance Company. Plans include insurance and assistance services. Noninsurance benefits/products are provided and serviced by Allianz Global Assistance.

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