JetBlue Named No. 1 Domestic Airline in the Travel + Leisure World's Best Awards 2019

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Nearly 20 Years After Revolutionizing Air Travel, JetBlue Continues to Lead The Industry

NEW YORK--(BUSINESS WIRE)-- JetBlue (NASDAQ: JBLU) today proudly announced it has been named the number one domestic airline in Travel + Leisure's World's Best Awards 2019. Each year, the readers of Travel + Leisure, the largest travel brand in the United States, vote on their favorite airlines, destinations, hotels, and more. Now approaching 20 years of low-fare flying, JetBlue continues to put the customer at the center of the travel experience in ways no airline can match.

"Whether it's new planes on new routes, our customer comfort and inflight connectivity, or our airport amenities and caring crewmembers, JetBlue strives to lead the industry in every aspect of air travel," said Joanna Geraghty, JetBlue's president and chief operating officer. "Honors like this from Travel + Leisure show that the dedication of our 22,000+ crewmembers is truly making a difference in the experiences of our customers each day and we couldn't be prouder."

This recognition comes as JetBlue recently took delivery of its first Airbus A321neo aircraft and announced future orders for the A321LR, A321XLR and A220-300 aircraft. Together the aircraft will usher in the next chapter of the JetBlue story with unmatched fuel savings, a best-in-class customer experience from award-winning crewmembers, and the promise to broaden the customer-focused airline's reach within the Americas and into Europe in the years ahead.

At the same time, JetBlue continues to make significant investments in its current fleet and customer experience through the restyling of its A320 aircraft. JetBlue's newest Airbus A320 cabin experience officially took flight this spring and introduces a new era of comfort and connectivity to travelers, bringing to the skies the widest seats available for this aircraft and the most legroom in coach of any U.S. airline (a). The refreshed experience also offers an unparalleled inflight entertainment (IFE) experience with 100+ channels of DIRECTV® and hundreds of free movies and shows, expanded coverage of free Fly-Fi® broadband connectivity almost everywhere JetBlue flies (b) and much more.

Additionally, JetBlue continues to expand its award-winning premium Mint experience on cross-country routes and in the Caribbean and Latin America. Currently, the airline operates more than 80 daily Mint flights in 15 JetBlue cities. On most of these routes, JetBlue is the only airline to offer regularly scheduled flights with a lie flat seat, which complements other Mint amenities including tapas-style dining, Hayward and Hopper amenity kits, dessert from local artisanal ice cream makers and award-winning service from hospitality-trained crewmembers.

"For 24 years, our readers have been voting in the Travel + Leisure World's Best Awards," said Jacqui Gifford, Editor in Chief, Travel + Leisure. "This annual franchise is a global collection of the top hotels, islands, cities, cruise lines, airlines, and more. Brands and properties from all over the world—from Peru to Japan, India to Italy, and right here at home in the United States—are recognized by our audience because they deliver on exceptional experiences, rooted in a sense of place. I congratulate all of this year's winners, who have worked so hard to be among the world's best."

JetBlue's honor from Travel + Leisure comes on the heels of JetBlue being named Highest in Customer Satisfaction Among Low Cost Carriers in the J.D. Power 2019 North America Airline Satisfaction Study. The airline has also recently picked up awards for its TrueBlue loyalty program, the JetBlue mobile app and was awarded for "Best Regional Business Class" and Overall "Passenger Comfort" in North America by TripAdvisor.

Travel + Leisure's 2019 Top 5 Domestic Airlines can be found here: https://www.travelandleisure.com/worlds-best/domestic-airlines-in-us

About JetBlue Airways

JetBlue is New York's Hometown Airline®, and a leading carrier in Boston, Fort Lauderdale-Hollywood, Los Angeles (Long Beach), Orlando, and San Juan. JetBlue carries more than 42 million customers a year to 100+ cities in the U.S., Caribbean, and Latin America with an average of more than 1,000 daily flights. For more information, please visit jetblue.com.

a. JetBlue offers the most legroom in coach based on average fleet-wide seat pitch for U.S. airlines.

b. Fly-Fi and live television are available on all JetBlue-operated flights. On ViaSat-2 equipped aircraft, Fly-Fi will not be available on portions of some routes, and live television will not be available while operating outside of the contiguous U.S., or until the aircraft returns to the coverage area. On all other aircraft, Fly-Fi and live television will not be available while operating outside of the contiguous U.S., or until the aircraft returns to the coverage area.

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