JetBlue to Waive Change Fees and Fare Differences to Assist Customers in the Northeast

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Customers traveling on Saturday, January 21 to/from select cities may rebook flights through Monday, January 23, 2012 --

NEW YORK, Jan. 20, 2012 /PRNewswire via COMTEX/ --Due to forecasted inclement weather in the Northeast, JetBlue Airways (Nasdaq: JBLU) will waive change/cancel fees and fare differences for customers traveling to/from the below cities meeting the specified travel criteria.

(Logo: http://photos.prnewswire.com/prnh/20110404/NY76997LOGO)

Eligible cities include:

- Boston, Mass.
- Hartford, Conn.
- New York (JFK and LaGuardia)
- Newark, N.J.
- Newburgh, N.Y.
- Pittsburgh, Pa.
- Westchester County, N.Y.

Customers originally booked for travel to/from the specified cities on January 21 may rebook new travel through Monday, January 23, 2012 by calling 1-800-JETBLUE (538-2583) prior to the departure of their originally scheduled flight. Customers with cancelled flights may opt for a refund. Original travel must have been booked on or before October 20.

All customers booked for travel are encouraged to check the status of their flight online at www.jetblue.com prior to leaving for the airport. Customers with web-enabled cell phones and PDAs may check the status of their flight via mobile.jetblue.com.

About JetBlue Airways

JetBlue is known for its award-winning service and free TV as much as its low fares, offering the most legroom in coach of any U.S. airline (based on average fleet-wide seat pitch) and super-spacious Even More Legroom seats. JetBlue is also America's first and only airline to offer its own Customer Bill of Rights, with meaningful and specific compensation for customers inconvenienced by service disruptions within JetBlue's control. Visit www.jetblue.com/promise for details. JetBlue serves 70 cities with 650 daily flights and later this year plans to introduce service to Dallas/Fort Worth. With JetBlue, all seats are assigned, all fares are one-way, and an overnight stay is never required. For information or reservations call 1-800-JET-BLUE (1-800-538-2583), TTY/TDD 1-800-336-5530, 1-801-365-2583, or visit www.jetblue.com.

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