JetBlue to Waive Change Fees and Fare Differences to Assist Customers Affected by Tropical Storm Maria

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Customers booked prior to Friday, September 9 to/from select cities in the Caribbean may rebook through either Wednesday, September 14 or Thursday, September 15 -

NEW YORK, Sept. 9, 2011 /PRNewswire via COMTEX/ --

Due to the expected impact of Tropical Storm Maria, JetBlue Airways (Nasdaq: JBLU) will waive change fees and fare increases to allow Customers that booked travel prior to Friday, Sept. 9, 2011 to or from select cities in the Caribbean to voluntarily rebook their travel through either Wednesday, Sept. 14 or Thursday, Sept. 15, 2011.

(Logo: http://photos.prnewswire.com/prnh/20110404/NY76997LOGO)

Eligible cities include:

Rebook through September 14	Rebook through September 15
Puerto Rico (SJU, BQN, PSE) Original travel dates: Sept. 10-11 Dominican Republic (STI, SDQ, POP, PUJ) Original travel dates: Sept. 10-11 St. Maarten (SXM) Original travel dates: Sept. 10-11	Turks & Caicos (PLS) Original travel dates: Sept. 12-13

Customers may rebook their flights for travel through the dates indicated above by calling 1-800-JETBLUE (538-2583), if located in the Dominican Republic, 1-801-365-2583, prior to the departure time of their originally scheduled flight. Customers with cancelled flights may also opt for a refund to the original form of payment by calling 1-800-JETBLUE (538-2583). Original travel must have been booked on or before the original booking date noted above.

All customers traveling to/from the airports listed above are encouraged to check the status of their flight online prior to leaving for the airport. Customers with web-enabled cell phones and PDAs may check the status of their flight at mobile.jetblue.com.

About JetBlue Airways

JetBlue is New York's Hometown Airline(TM) with other focus cities in Boston, Fort Lauderdale, Los Angeles, and Orlando. Known for its award-winning service and free TV as much as its low fares, JetBlue offers the most legroom in coach of any U.S. airline as well as super-spacious Even More Space seats. JetBlue is also America's first and only airline to offer its own Customer Bill of Rights, with meaningful and specific compensation for customers inconvenienced by service disruptions within JetBlue's control. Visit www.jetblue.com/promise for details. JetBlue serves 66 cities with 650 daily flights and later this year plans to introduce service to St. Croix and St. Thomas in the U.S. Virgin Islands, La Romana, Dominican Republic as well as Liberia, Costa Rica, subject to government approval. With JetBlue, all seats are assigned, all fares are one-way, and an overnight stay is never required. For information or reservations call 1-800-JET-BLUE (1-800-538-2583), TTY/TDD 1-800-336-5530, or visit www.jetblue.com.

SOURCE JetBlue Airways

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