JetBlue to Waive Change Fees and Fare Differences to Assist Customers Affected by Tropical Storm Irene

Aug 21, 2011

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Customers traveling through Tuesday, August 23 to/from Puerto Rico and the Dominican Republic may rebook flights through August 27 --

NEW YORK, Aug. 21, 2011 /PRNewswire via COMTEX/ --

Due to inclement weather forecasted to impact the Dominican Republic and Puerto Rico areas, JetBlue Airways (Nasdaq: JBLU) will waive change/cancel fees and fare differences for Customers traveling through Tuesday, August 23, 2011 to/from the following cities:

- Puerto Rico
  - San Juan (SJU)
  - Ponce (PSE)
  - Aguadilla (BQN)
- Dominican Republic
  - Santo Domingo (SDQ)
  - Santiago (STI)
  - Puerto Plata (POP)
  - Punta Cana (PUJ)

(Logo: http://photos.prnewswire.com/prnh/20110404/NY76997LOGO)

Customers may rebook their flights for travel through Saturday, August 27, 2011 by calling 1-800-JETBLUE (538-2583) prior to the departure time of their originally scheduled flight. Customers with cancelled flights may also opt for a refund to the original form of payment by calling 1-800-JETBLUE (538-2583). Original travel must have been booked on or before Sunday, August 21, 2011.

All customers traveling to/from the airports listed above are encouraged to check the status of their flight online prior to leaving for the airport. Customers with web-enabled cell phones and PDAs may check the status of their flight at mobile.jetblue.com.

Travel agents should use the Global Distribution (GDS) Waiver Code: WXB6JEEP11 to waive change/cancel fees and fare differences on GDS bookings.

About JetBlue Airways

JetBlue is New York's Hometown Airline(TM) with other focus cities in Boston, Fort Lauderdale, Los Angeles, and Orlando. Known for its award-winning service and free TV as much as its low fares, JetBlue offers the most legroom in coach of any U.S. airline* as well as super-spacious Even More Space seats. JetBlue is also America's first and only airline to offer its own Customer Bill of Rights, with meaningful and specific compensation for customers inconvenienced by service disruptions within JetBlue's control. Visit www.jetblue.com/promise for details. JetBlue serves 66 cities with 700 daily flights and later this year plans to introduce service to St. Croix and St. Thomas in the U.S. Virgin Islands as well as La Romana in the Dominican Republic, subject to government approval. With JetBlue, all seats are assigned, all fares are one-way, and an overnight stay is never required. For information or reservations call 1-800-JET-BLUE (1-800-538-2583), TTY/TDD 1-800-336-5530, or visit www.jetblue.com.

SOURCE JetBlue Airways

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