JetBlue to Waive Change Fees and Fare Differences to Assist Customers Affected by Northeast and Mid-Atlantic Weather

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Customers traveling Jan. 10-12 to/from select destinations may rebook flights through Jan. 18 -

NEW YORK, Jan. 10, 2011 /PRNewswire via COMTEX/ --

Due to inclement weather forecast to impact the Northeastern United States, JetBlue Airways (Nasdaq: JBLU) will waive change fees and fare differences to give customers booked for travel to, from, or through select cities between Monday, Jan. 10, 2011 and Wednesday, Jan. 12, 2011, the opportunity to voluntarily rebook for new flights that depart anytime through Tuesday, Jan. 18, 2011.

Eligible cities include:

- Baltimore, Md.
- Boston, Mass.
- Charlotte, N.C.
- Hartford, Conn.
- New York (JFK and LaGuardia)
- Newark, N.J.
- Portland, Maine
- Raleigh/Durham, N.C.
- Richmond, Va.
- Washington, D.C. (Dulles and Ronald Reagan Washington)
- White Plains, N.Y.

Original travel must have been booked on or before January 10, 2011. Customers may rebook their travel without change fee or fare difference by calling 800-JETBLUE (800-538-2583) any time prior to the departure time of their originally scheduled flight. Customers whose flight has been cancelled may also opt for a refund to the original form of payment via 800-JETBLUE.

All customers booked for travel to/from airports in the Northeast are encouraged to check the status of their flight online at www.jetblue.comprior to leaving for the airport. Customers with web-enabled cell phones and PDAs may check the status of their flight via mobile.jetblue.com.

About JetBlue Airways

New York-based JetBlue Airways has created a new airline category based on value, service and style. In 2010, the carrier ranked "Highest in Customer Satisfaction Among Low-Cost Carriers in North America" by J.D. Power and Associates, a customer satisfaction recognition received for the sixth year in a row. Known for its award-winning service and free TV as much as its low fares, JetBlue offers the most legroom in coach of any U.S. airline (based on average fleet-wide seat pitch) and super-spacious Even More Legroom seats. JetBlue is also America's first and only airline to offer its own Customer Bill of Rights, with meaningful and specific compensation for customers inconvenienced by service disruptions within JetBlue's control. Visit www.jetblue.com/promise for details. JetBlue serves 63 cities with more than 600 daily flights. Later this year JetBlue plans to introduce service to Providenciales, Turks & Caicos; Anchorage, Alaska; and Martha's Vineyard, Mass. With JetBlue, all seats are assigned, all fares are one-way, and an overnight stay is never required. For information or reservations call 1-800-JET-BLUE (1-800-538-2583), TTY/TDD 1-800-336-5530 or visit www.jetblue.com.

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