JetBlue to Waive Change Fees and Fare Differences to Assist Customers Affected by Inclement Weather

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Customers traveling on Dec. 25-27 to/from select Mid-Atlantic and East Coast destinations may rebook flights through Dec. 31 -

NEW YORK, Dec 24, 2010 /PRNewswire via COMTEX/ --

Due to inclement weather forecast to impact the Mid-Atlantic and Northeast, JetBlue Airways Corporation (Nasdaq: JBLU) will waive change fees and fare differences to allow customers booked for travel to or from the cities or airports listed below on Saturday, Dec. 25 through Monday, Dec. 27, to voluntarily rebook for new flights that depart anytime through Sunday, Dec. 31.

(Logo: http://photos.prnewswire.com/prnh/20090217/NY71475LOGO-b)

Eligible cities and/or airports include:

- Baltimore
- Boston
- Charlotte
- Hartford
- New York/JFK
- New York/LaGuardia
- Newark
- Newburgh/Stewart
- Raleigh/Durham
- Richmond
- Washington/Dulles
- Washington/Reagan
- White Plains

Customers may rebook their travel without change fee or fare difference by calling 800-JETBLUE (800-538-2583) anytime prior to the departure time of their originally scheduled flight. Customers may also opt for a refund to the original form of payment via 800-JETBLUE.

All customers booked for travel to/from airports in the Mid-Atlantic and Northeast are encouraged to check the status of their flight online at www.jetblue.comprior to leaving for the airport. Customers with web-enabled cell phones and PDAs may check the status of their flight via mobile.jetblue.com.

About JetBlue Airways

New York-based JetBlue Airways has created a new airline category based on value, service and style. In 2010, the carrier ranked "Highest in Customer Satisfaction Among Low-Cost Carriers in North America" by J.D. Power and Associates, a customer satisfaction recognition received for the sixth year in a row. Known for its award-winning service and free TV as much as its low fares, JetBlue offers the most legroom in coach of any U.S. airline (based on average fleet-wide seat pitch) and super-spacious Even More Legroom seats. JetBlue is also America's first and only airline to offer its own Customer Bill of Rights, with meaningful and specific compensation for customers inconvenienced by service disruptions within JetBlue's control. Visit www.jetblue.com/promise for details. JetBlue serves 63 cities with more than 600 daily flights. The airline intends to begin service to Providenciales, Turks & Caicos Islands, Anchorage, Alaska, and Martha's Vineyard in 2011. With JetBlue, all seats are assigned, all fares are one-way, and an overnight stay is never required. For information or reservations call 1-800-JET-BLUE (1-800-538-2583), TTY/TDD 1-800-336-5530 or visit www.jetblue.com.

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