JetBlue to Waive Change Fees and Fare Differences to Assist Customers Affected by Hurricane Earl

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Customers traveling between September 2 and 4 to/from Baltimore, Bermuda, Boston, Charlotte, Nantucket, New York Metro Airports, Portland (Maine), Raleigh-Durham, Richmond and Washington/Dulles may rebook to flights through September 14 --

NEW YORK, Sept 02, 2010 /PRNewswire via COMTEX/ --

Due to Hurricane Earl's forecasted impact on the Northeast and Mid-Atlantic, JetBlue Airways Corporation (Nasdaq: JBLU) will waive change fees and fare differences to allow customers booked for travel to or from select destinations between Sept. 2 and 4, 2010. Prior to their originally scheduled departure, customers can voluntarily rebook for flights through Tuesday, Sept. 14, 2010 by calling 1-800-JET-BLUE.

Customers traveling to or from the following destinations between September 2 and 4 are eligible to rebook their travel prior to their originally scheduled departure:

- Baltimore, Md. (BWI)
- Bermuda (BDA)
- Boston (BOS)
- Charlotte, N.C. (CLT)
- Nantucket, Mass. (ACK)
- New York Metropolitan Airports (JFK, LaGuardia LGA, Newark EWR and White Plains HPN)
- Portland, Maine (PWM)
- Raleigh-Durham, N.C. (RDU)
- Richmond, Va. (RIC)
- Washington/Dulles (IAD)

All customers booked for travel to/from the Northeast and Mid-Atlantic are encouraged to check the status of their flight online at www.jetblue.comprior to leaving for the airport. Customers with web-enabled cell phones and PDAs may check the status of their flight via mobile.jetblue.com.

About JetBlue Airways

JetBlue Airways is Boston's #1 airline, offering more nonstop destinations than any other carrier. Voted "Most Eco-Friendly Airline" by Zagat's Airline Survey in 2008 and 2009, JetBlue has created a new airline category based on value, service and style. In 2010, the carrier also ranked "Highest in Customer Satisfaction Among Low-Cost Carriers in North America" by J.D. Power and Associates, a customer satisfaction recognition received for the sixth year in a row. Known for its award-winning service and free TV as much as its low fares, JetBlue is now pleased to offer customers Lots of Legroom and super-spacious Even More Legroom seats. JetBlue introduced complimentary in-flight e-mail and instant messaging services on aircraft "BetaBlue," a first among U.S. domestic airlines. JetBlue is also America's first and only airline to offer its own Customer Bill of Rights, with meaningful and specific compensation for customers inconvenienced by service disruptions within JetBlue's control. Visit www.jetblue.com/promise for details. JetBlue serves 61 cities with 650 daily flights. New service to Ronald Reagan Washington National Airport in Washington, DC and to Bradley International Airport in Hartford, CT begins in November. With JetBlue, all seats are assigned, all fares are one-way, and an overnight stay is never required. For information or reservations call 1-800-JET-BLUE (1-800-538-2583), TTY/TDD 1-800-336-5530 or visit www.jetblue.com.

SOURCE JetBlue Airways Corporation

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