JetBlue Extends Waiver to Assist Customers Affected by Winter Storm in New York and Boston

Dec 19, 2009

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NEW YORK, Dec 19, 2009 /PRNewswire-FirstCall via COMTEX/ -- JetBlue Airways (Nasdaq: JBLU) has expanded its winter storm waiver, to allow customers booked to travel to, from or through Boston today and tomorrow (Saturday, Dec. 19 and Sunday, Dec. 20) to voluntarily rebook their travel through Tuesday, Dec. 22 without incurring standard change fees or fare differences, due to inclement weather forecasted to impact the region.
(Logo: http://www.newscom.com/cgi-bin/prnh/20090217/NY71475LOGO-b)

In addition, JetBlue's existing Mid-Atlantic and New York City weather waiver remains in effect for travelers scheduled to jet with JetBlue to, from, or through the following airports today, Saturday, Dec. 19. Customers may move to new flights, between the same city pairs, that depart anytime through Monday, Dec. 21.

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--  Baltimore (BWI)
--  Charlotte, N.C. (CLT)
--  New York (JFK)
--  New York (LGA)
--  Newark, N.J. (EWR)
--  Newburgh, N.Y. (SWF)
--  Richmond, Va. (RIC)
--  Raleigh/Durham, N.C. (RDU)
--  Washington/Dulles (IAD)
--  White Plains, N.Y. (HPN)
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Customers may rebook their travel online at www.jetblue.com anytime prior to their originally scheduled departure. To check on the status of flights or to check the availability of alternate flights, customers are encouraged to log on to www.jetblue.com or to call 1-800-JETBLUE (538-2583) for the latest flight information.

All customers booked for travel this weekend are encouraged to check the status of their flight online at www.jetblue.com prior to leaving for the airport. Customers with web-enabled cell phones and PDAs may check the status of their flight via mobile.jetblue.com.

About JetBlue Airways

New York-based JetBlue Airways has created a new airline category based on value, service and style. In 2009, the carrier ranked "Highest in Customer Satisfaction Among Low-Cost Carriers in North America" by J.D. Power and Associates, a customer satisfaction recognition received for the fifth year in a row. Known for its award-winning service and free TV as much as its low fares, JetBlue is now pleased to offer customers Lots of Legroom and super-spacious Even More Legroom seats. JetBlue introduced complimentary in-flight e-mail and instant messaging services on aircraft "BetaBlue," a first among U.S. domestic airlines. JetBlue is also America's first and only airline to offer its own Customer Bill of Rights, with meaningful and specific compensation for customers inconvenienced by service disruptions within JetBlue's control. Visit www.jetblue.com/promise for details. JetBlue serves 60 cities with 650 daily flights. With JetBlue, all seats are assigned, all travel is ticketless, all fares are one-way, and an overnight stay is never required. For information or reservations call 1-800-JET-BLUE (1-800-538-2583), TTY/TDD 1-800-336-5530 or visit www.jetblue.com.

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