JetBlue to Waive Fees to Assist Customers Affected by Hurricane Bill

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-- Customers traveling to/from Bermuda August 21-22 may postpone travel through August 25 --

NEW YORK, Aug. 19 /PRNewswire-FirstCall/ -- JetBlue Airways (Nasdaq: JBLU) will waive change fees and fare differences to allow customers booked to or from Bermuda to postpone their travel plans due to the projected path of Hurricane Bill. JetBlue serves Bermuda with daily flights from Boston and New York/JFK.

(Logo: http://www.newscom.com/cgi-bin/prnh/20090217/NY71475LOGO-b)

Customers who are booked to travel August 21-22 to or from Bermuda may opt to change to new flights -- between the same cities -- that depart anytime through August 25. All changes are subject to seat availability and must be made prior to the customer's originally scheduled departure. Customers may rebook their travel online at www.jetblue.com.

To check on the status of flights or to check the availability of alternative flights, customers are encouraged to log on to www.jetblue.com or call 1-800-JETBLUE (538-2583). Customers with web-enabled cell phones and PDAs may also check the status of their flight via mobile.jetblue.com.

About JetBlue Airways

New York-based JetBlue Airways has created a new airline category based on value, service and style. In 2009, the carrier ranked "Highest in Customer Satisfaction Among Low-Cost Carriers in North America" by J.D. Power and Associates, a customer satisfaction recognition received for the fifth year in a row.

Known for its sincere, personal service and free TV as much as its low fares, JetBlue is now pleased to offer customers Lots of Legroom and super-spacious Even More Legroom seats. JetBlue introduced complimentary in-flight e-mail and instant messaging services on aircraft "BetaBlue," a first among U.S. domestic airlines. JetBlue is also America's first and only airline to offer its own Customer Bill of Rights, with meaningful and specific compensation for customers inconvenienced by service disruptions within JetBlue's control. Visit www.jetblue.com/promise for details. JetBlue currently serves 56 cities with 650 daily flights. New service to Baltimore begins on September 9. The airline also intends to commence service to Barbados (October 1); Saint Lucia (October 26); and Kingston, Jamaica (October 30), subject to government operating authority. With JetBlue, all seats are assigned, all travel is ticketless, all fares are one-way, and an overnight stay is never required. For information or reservations call 1-800-JET-BLUE (1-800-538-2583), TTY/TDD 1-800-336-5530 or visit www.jetblue.com..

SOURCE JetBlue Airways
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