JetBlue to Waive Change Fees and Fare Differences to Assist Customers Affected by Winter Storm in the Northeast

Jan 06, 2009

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Customers traveling Jan. 10-11 to impacted cities may rebook through Jan. 13

NEW YORK, Jan. 10 /PRNewswire-FirstCall/ -- JetBlue Airways Corporation (Nasdaq: JBLU) will waive change fees and fare differences to allow customers booked to travel to, from or through New York metro airports or Boston on Saturday, Jan. 10 or Sunday, Jan. 11 to voluntarily rebook their travel through Tuesday, January 13, 2009, due to inclement weather forecasted to impact the region.

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   Boston Logan and eligible New York metro airports include:
   -- Newark, NJ (EWR)
   -- Newburgh, NY (SWF)
   -- New York City - JFK and LaGuardia (LGA)
   -- White Plains, NY (HPN)
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Customers may rebook their travel online at www.jetblue.com anytime prior to their originally scheduled departure. To check on the status of flights or to check the availability of alternate flights, customers are encouraged to log on to www.jetblue.com or to call 1-800-JETBLUE (538-2583) for the latest flight information.

All customers booked to travel to/from the Northeast are encouraged to check the status of their flight online at www.jetblue.com prior to leaving for the airport. Customers with web-enabled cell phones and PDAs may check the status of their flight via mobile.jetblue.com.

New York-based JetBlue Airways has created a new airline category based on value, service and style. Known for its award-winning service and free TV as much as its low fares, JetBlue is now pleased to offer customers Lots of Legroom and super-spacious Even More Legroom seats. JetBlue introduced complimentary in-flight e-mail and instant messaging services on aircraft "BetaBlue," a first among U.S. domestic airlines. JetBlue is also America's first and only airline to offer its own Customer Bill of Rights, with meaningful and specific compensation for customers inconvenienced by service disruptions within JetBlue's control. Visit www.jetblue.com/promise for details. JetBlue serves 51 cities with 600 daily flights. New service to Bogota, Colombia, and San Jose, Costa Rica, begins in 2009. With JetBlue, all seats are assigned, all travel is ticketless, all fares are one-way, and an overnight stay is never required. For information or reservations call 1-800-JETBLUE (1-800-538-2583) or visit www.jetblue.com.

This press release contains statements of a forward-looking nature which represent our management's beliefs and assumptions concerning future events. Forward-looking statements involve risks, uncertainties and assumptions, and are based on information currently available to us. Actual results may differ materially from those expressed in the forward-looking statements due to many factors, including, without limitation, our extremely competitive industry; increases in fuel prices, maintenance costs and interest rates; our ability to implement our growth strategy, including the ability to operate reliably the EMBRAER 190 aircraft and our new terminal at JFK; our significant fixed obligations; our ability to attract and retain qualified personnel and maintain our culture as we grow; our reliance on high daily aircraft utilization; our dependence on the New York metropolitan market and the effect of increased congestion in this market; our reliance on automated systems and technology; our being subject to potential unionization; our reliance on a limited number of suppliers; changes in or additional government regulation; changes in our industry due to other airlines' financial condition; and external geopolitical events and conditions. Further information concerning these and other factors is contained in the Company's Securities and Exchange Commission filings, including but not limited to, the Company's 2007 Annual Report on Form 10-K and Quarterly Reports on Form 10-Q. We undertake no obligation to update any forward-looking statements to reflect events or circumstances that may arise after the date of this release.

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SOURCE  JetBlue Airways Corporation

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