# JetBlue to Waive Fees to Assist Customers Affected by Tropical Storm Gustav

Aug 29, 2008

JetBlue to Waive Fees to Assist Customers Affected by Tropical Storm Gustav

**Customers Traveling to New Orleans Aug. 31 - Sept. 2 May Postpone Travel Through Sept. 4**

NEW YORK, Aug 29, 2008 (GlobeNewswire via COMTEX News Network) -- JetBlue Airways (Nasdaq:JBLU) will waive change fees and fare differences to allow customers booked to or from New Orleans to postpone their travel plans due to the projected path of Tropical Storm Gustav.

Customers who are booked to travel August 31 - Sept. 2 to or from New Orleans may opt to change to new flights -- between the same cities -- that depart anytime through September 4. All changes are subject to seat availability and must be made prior to the customer's originally scheduled departure. Customers may rebook their travel online at www.jetblue.com.

To check on the status of flights or to check the availability of alternate flights, customers are encouraged to log on to www.jetblue.com or call 1-800-JETBLUE (538-2583). Customers with web-enabled cell phones and PDAs may also check the status of their flight via mobile.jetblue.com.

About JetBlue Airways

New York-based JetBlue Airways has created a new airline category based on value, service and style. Known for its award-winning service and free TV as much as its low fares, JetBlue is now pleased to offer customers Lots of Legroom and super-spacious Even More Legroom seats. JetBlue introduced complimentary in-flight e-mail and instant messaging services on aircraft "BetaBlue," a first among U.S. domestic airlines. JetBlue is also America's first and only airline to offer its own Customer Bill of Rights, with meaningful and specific compensation for customers inconvenienced by service disruptions within JetBlue's control. Visit www.jetblue.com/promise for details. JetBlue serves 53 cities with 600 daily flights. With JetBlue, all seats are assigned, all travel is ticketless, all fares are one-way, and an overnight stay is never required. For information or reservations call 1-800-JETBLUE (1-800-538-2583) or visit www.jetblue.com.

The JetBlue logo is available at http://www.globenewswire.com/newsroom/prs/?pkgid=795

This news release was distributed by GlobeNewswire, www.globenewswire.com

SOURCE: JetBlue Airways Corporation


```
JetBlue Airways Corporation
          Corporate Communications
            (718) 709-3089
            CorporateCommunications@jetblue.com
          For Reservations and Customer Service
            800-JETBLUE (800-538-2583)
            www.jetblue.com
```


Powered by SITECORE