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Feb 24, 2007

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NEW YORK, Feb. 24, 2007 (PRIME NEWSWIRE) -- JetBlue is waiving change fees and fare differences for customers booked to/from or through the following cities due to winter storm warnings and inclement weather:

For customers booked today, Feb. 24, to/from Chicago/O'Hare:

JetBlue has cancelled flights to/from Chicago/O'Hare due to inclement weather. Customers booked for travel today may rebook without change fee or fare difference through Thursday, March 1. Customers are asked to call JetBlue at 1-800-JETBLUE (1-800-538-2583) to rebook. Alternatively, customers may cancel their flight and receive a credit in the full amount of the fare paid to be used toward the purchase of future JetBlue travel, or may opt to receive a full refund to the original form of payment.

For customers booked Monday, Feb. 26 to/from the following cities, customers may rebook anytime between Sunday, Feb. 25 and Thursday, March 1 without change fee or fare difference.

Boston, MA

Chicago/O'Hare

Columbus, OH

Newark, NJ

New York/LaGuardia

New York/JFK

Pittsburgh, PA

Washington, D.C./Dulles

Customers are asked to call JetBlue at 1-800-JETBLUE (1-800-538-2583) to rebook their travel.

Under key provisions of the JetBlue Customer Bill of Rights, JetBlue customers who experience ground delays for any reason can expect the following compensation:

Ground Delays upon Arrivals:

* Customers who experience a Ground Delay on Arrival for 30-60 minutes are entitled to a $25 Voucher good for future travel on JetBlue.

* Customers who experience a Ground Delay on Arrival for 1-2 hours are entitled to a $100 Voucher good for future travel on JetBlue.

* Customers who experience a Ground Delay on Arrival for 2-3 hours are entitled to a Voucher good for future travel on JetBlue in the amount paid by the customer for the oneway trip.

* Customers who experience a Ground Delay on Arrival for more than 3 hours are entitled to a Voucher good for future travel on JetBlue in the amount paid by the customer for the roundtrip.

Ground Delays on Departures:

* Customers who experience a Ground Delay on Departure for 3-4 hours are entitled to a $100 Voucher good for future travel on JetBlue.

* Customers who experience a Ground Delay on Departure for more than 4 hours are entitled to a Voucher good for future travel on JetBlue in the amount paid by the customer for the roundtrip.

The JetBlue logo is available at http://www.primenewswire.com/newsroom/prs/?pkgid=795

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