JetBlue Statement Regarding Operational Impact Today

Feb 14, 2007

JetBlue Statement Regarding Operational Impact Today
NEW YORK, Feb. 14, 2007 (PRIME NEWSWIRE) -- JetBlue Airways issues the following statement regarding operational disruptions caused by a winter weather system:

"JetBlue apologizes to customers who were impacted by the ice storm at our home base of operations in New York, specifically at John F. Kennedy International Airport. Of the 505 daily flights operated by JetBlue, more than 250 flights were cancelled, and approximately 10 flights were significantly delayed at JFK with customers on board. These flights were a combination of scheduled departures from JFK that were not able to take off due to the ever-changing weather conditions, and arrivals that we were unable to move to a gate within a reasonable amount of time, due to all gates being occupied.

"This resulted in unacceptable delays for our customers.

"JetBlue sincerely apologizes to all customers impacted by today's weather and will be issuing a full refund and a free roundtrip flight to customers delayed onboard any aircraft in excess of three hours. JetBlue's customer commitment team will be contacting these customers as soon as possible."

The JetBlue logo is available at http://www.primenewswire.com/newsroom/prs/?pkgid=795

CONTACT: JetBlue Corporate Communications
(718) 709-3089

Powered by SITECORE