



**CAESARS**  
ENTERTAINMENT®

NEWS RELEASE

# Caesars Entertainment Wins Corporate Social Responsibility Award at National Council on Problem Gambling National Awards

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LAS VEGAS--(BUSINESS WIRE)-- Caesars Entertainment, Inc. (NASDAQ: CZR), the largest casino-entertainment company in the U.S., was awarded the Corporate Social Responsibility Award at the National Council on Problem Gambling's National Awards on Friday, July 19. Caesars won the coveted award based on the Company's long-standing dedication to Responsible Gaming and its pioneering Universal Exclusion and 21+ Gaming policies implemented at the Company in 2023. The Corporate Social Responsibility Award criteria highlighted an organization that proves outstanding commitment to social responsibility related to problem gambling.

In March 2023, Caesars expanded its self-exclusion program by implementing the industry's most expansive universal exclusion policy, which applies across the Company's robust gaming portfolio. Additionally, the Company adopted an enhanced 21+ gaming policy that prevents individuals under the age of 21 from using Caesars Rewards® and limits access to gaming products for individuals under the age of 21. No customers under 21 years old are allowed to wager on any Caesars Sportsbook, Caesars Racebook and iGaming mobile apps.

"As the largest gaming company in North America, it's our special obligation to ensure that we operate on standards driven by Responsible Gaming," said Tom Reeg, CEO of Caesars Entertainment. "To be recognized for our work by the National Council on Problem Gambling and its members is a testament to the work and dedication of our Team Members and our belief that together, we can create a space where our guests can play safely and responsibly."

Caesars has been a leader in Responsible Gaming since the launch of Project 21 in 1989, setting the standard for the gaming industry's Responsible Gaming programming. In addition to the Universal Exclusion and 21+ Gaming policies, Caesars Entertainment's Responsible Gaming initiatives include awareness and education training for all Caesars Entertainment and Caesars Sportsbook & Casino Team Members, provides advanced Responsible Gaming training to over 1,800 Responsible Gaming Ambassadors to assist guests who may not be playing responsibly, a Responsible Gaming Council comprised of seven senior leaders to oversee Responsible Gaming policies on behalf of the Company, charitable giving to organizations dedicated to research, education, workforce development and treatment of problem gambling including serving as a member of the Leadership Circle for the National Council on Problem Gambling.

Caesars Entertainment's goals regarding Responsible Gaming are simple and unequivocal: Caesars wants everyone who visits and gambles at its properties or through its online products to do so for the right reason – to simply have fun. The Company's initiatives intentionally span platforms, markets, audiences and mediums to ensure all players are aware of their options when it comes to safe play. For more information about Caesars Entertainment's Responsible Gaming program, please visit <https://www.caesars.com/corporate>.

## About Caesars Entertainment, Inc.

Caesars Entertainment, Inc. (NASDAQ: CZR) is the largest casino-entertainment company in the US and one of the world's most diversified casino-entertainment providers. Since its beginning in Reno, NV, in 1937, Caesars Entertainment, Inc. has grown through development of new resorts, expansions and acquisitions. Caesars Entertainment, Inc.'s resorts operate primarily under the Caesars®, Harrah's®, Horseshoe®, and Eldorado® brand names. Caesars Entertainment, Inc. offers diversified gaming, entertainment and hospitality amenities, one-of-a-kind destinations, and a full suite of mobile and online gaming and sports betting experiences. All tied to its industry-leading Caesars Rewards loyalty program, the company focuses on building value with its guests through a unique combination of impeccable service, operational excellence, and technology leadership. Caesars is committed to its employees, suppliers, communities, and the environment through its PEOPLE PLANET PLAY framework. To review our latest CSR report, please visit [www.caesars.com/corporate-social-responsibility/csr-reports](http://www.caesars.com/corporate-social-responsibility/csr-reports). Know When To Stop Before You Start.® Gambling Problem? Call 1-800-GAMBLER. For more information, please visit [www.caesars.com/corporate](http://www.caesars.com/corporate).

## Media Contact:

Caesars Entertainment  
Dayna Calkins  
[dcalkins@caesars.com](mailto:dcalkins@caesars.com)

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