

Regions Bank Announces Disaster-Recovery Financial Services Following Hurricane Delta

Oct 13, 2020

Deferred payments and additional offers available as recovery moves forward.

LAFAYETTE, La.--(BUSINESS WIRE)-- [Regions Bank](#) on Tuesday announced a series of financial services, including payment extensions and the waiving of certain fees, to help people and businesses in portions of Louisiana¹ that were impacted by Hurricane Delta.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20201013005061/en/>



Regions Bank is ready to serve people and businesses in southern Louisiana that have been impacted by Hurricane Delta. (Photo: Business Wire)

“In addition to the services we’re announcing today, Regions Bank is ready to offer financial advice and guidance based on our experience with disaster recovery,” said Steve Nivet, regional consumer banking executive for Regions Bank. “We encourage clients to visit our branches, consult [Regions.com](#) or give us a call to let us know about your individual needs. We have worked with clients through many natural disasters, including Hurricanes Laura and Sally. And we are here – ready to serve – as we recover from Hurricane Delta together.”

Disaster-recovery financial services available for a limited time in impacted areas¹ include:

- No check-cashing fee will be assessed for FEMA-issued checks cashed at Regions branches in impacted areas.²
- Regions will waive or refund fees charged by non-Regions ATMs for bank clients in impacted areas for 15 days beginning Tuesday, Oct. 13.³
- Regions will waive ATM surcharge fees for non-Regions clients using the bank’s ATMs in impacted areas for 15 days beginning Tuesday, Oct. 13.⁴
- One penalty-free CD withdrawal is available.⁵
- A 0.50% interest rate discount is available on new personal unsecured loans.⁶
- Payment extensions are available for current credit card holders. People in affected areas can contact Regions to discuss individual needs.⁷
- Regions Mortgage Disaster Relief purchase and renovation loan programs are available.
- Business loan payment deferrals will be available for up to 90 days beginning Tuesday, Oct. 13.⁷
- Personal and business loan payment assistance is available.

Helpful recovery information is available through the [Disaster Resource Center](#), [linked here on Regions.com](#). Additionally, Regions maintains a year-round Customer Assistance Program. Through this program, bankers listen to the unique needs of individual clients and explore various options to help address financial challenges, such as those prompted by a natural disaster.

Also, for questions regarding a mortgage, clients may call Regions’ mortgage hotline at 1-800-986-2462. For assistance regarding home equity and other consumer loans, clients may call 1-866-298-1113. A dedicated team is available at 1-800-411-9393 to help with other questions and concerns regarding banking needs.

General account services are available at any time via [regions.com](#) and the updated [Regions mobile app](#).

About Regions Financial Corporation

Regions Financial Corporation (NYSE:RF), with \$144 billion in assets, is a member of the S&P 500 Index and is one of the nation’s largest full-service providers of consumer and commercial banking, wealth management, and mortgage products and services. Regions serves customers across the South, Midwest and Texas, and through its subsidiary, Regions Bank, operates approximately 1,400 banking offices and 2,000 ATMs. Regions Bank is an Equal Housing Lender and Member FDIC. Additional information about Regions and its full line of products and services can be found at [www.regions.com](#).

¹ Offers are available for a limited time and only to individuals and businesses affected by the recent disaster, may be subject to other exclusions and restrictions, and are subject to change without notice. All loans and lines, deferrals, extensions or forbearances are subject to required documentation and credit approval. Residency restrictions may apply; offers are only available in the following ZIP codes: 70380, 70392, 70397, 70501, 70502, 70503, 70504, 70505, 70506, 70507, 70508, 70509, 70510, 70511, 70512, 70513, 70514, 70515, 70516, 70517, 70518, 70519, 70520, 70521, 70522,

70523, 70524, 70525, 70526, 70527, 70528, 70529, 70531, 70532, 70533, 70534, 70535, 70537, 70538, 70540, 70541, 70542, 70543, 70544, 70546, 70548, 70549, 70550, 70551, 70552, 70554, 70555, 70556, 70558, 70559, 70560, 70562, 70563, 70569, 70570, 70571, 70575, 70576, 70577, 70578, 70580, 70581, 70582, 70583, 70584, 70585, 70586, 70589, 70591, 70592, 70593, 70596, 70598, 70601, 70602, 70605, 70606, 70607, 70609, 70611, 70612, 70615, 70616, 70629, 70630, 70631, 70632, 70633, 70634, 70637, 70638, 70640, 70643, 70644, 70645, 70646, 70647, 70648, 70650, 70651, 70652, 70654, 70655, 70656, 70657, 70658, 70660, 70662, 70663, 70664, 70665, 70668, 70669, 70715, 70732, 70747, 70750, 70753, 70755, 70756, 70757, 70759, 71320, 71322, 71325, 71327, 71329, 71330, 71333, 71339, 71341, 71345, 71346, 71350, 71351, 71353, 71355, 71356, 71358, 71362, 71367, 71369, 71430, 71433, 71448, 71463

2 Available only at branches in the above ZIP codes. Regions retains the right to refuse to cash any check.

3 Customers who use non-Regions ATMs may be charged an ATM service fee by the owner of the ATM.

4 Applies only to ATMs in the above ZIP codes. ATM services for non-customers may be subject to fees charged by other banks.

5 The no-penalty offer allows customers to make one partial or complete withdrawal without penalty. The penalty-free withdrawal must be made more than seven days after the issue date or the most recent renewal date (whichever is later). Any other withdrawals will be subject to penalties.

6 Applications submitted online are not eligible for the loan rate discount.

7 Subject to credit approval. Interest will continue to accrue during the period that the payment is skipped or deferred. For installment loans, deferring or skipping payment may extend the maturity of your loan but will not automatically extend any optional insurance. Forbearances, skipped payments and deferrals generally (a) vary by customer, (b) postpone — rather than forgive — certain payment obligations and (c) require payment in full of the postponed payments at the end of the forbearance or deferral period, in addition to any other amounts that come due, unless you make other arrangements with Regions to resolve the delinquency.

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