

Regions Bank Offers Assistance to Individuals and Businesses Affected by Hurricane Michael

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BIRMINGHAM, Ala.--(BUSINESS WIRE)-- [Regions Bank](#) today announced a series of financial services, including payment extensions and the waiving of certain fees, to help people and businesses in FEMA-declared disaster areas affected by Hurricane Michael.

“Regions Bank is committed to helping our customers and communities affected by Hurricane Michael,” said Steve Nivet, Consumer Banking Regional Executive. “By providing financial resources, guidance and services, we hope we can make the recovery easier.”

[Disaster-recovery financial services](#)¹ available in FEMA-declared disaster areas, for a limited time, include:

- No check-cashing fee for FEMA-issued checks
- Regions Mortgage Disaster Relief Purchase and Renovation loan programs
- Personal and business loan payment assistance²
- One penalty-free CD withdrawal³
- 0.50% discount and waiver of \$150 loan processing fee on new personal unsecured loans⁴
- Business loan payment deferrals available up to 90 days²
- Payment extensions for current credit card holders²
- Surcharges and foreign ATM fees waived for 30 days
- 0.50% discount on standard rates for new business loans/lines of credit up to \$1 million to help with recovery needs for those in affected area⁵
- 0.50% discount on new unsecured business term loan up to \$50,000 with up to 36 month term including waived origination/loan document fees and options for first payment to be deferred up to 90 days⁵

Hurricane Michael updates are available through the [Disaster Resource Center](#) on [Regions.com](#). Resources for Regions Mortgage customers can also be received through the Regions [Customer Assistance Program](#). General account services are also available at any time via [regions.com](#) and Regions' mobile services.

For questions regarding a mortgage, customers may call Regions' mortgage hotline at 1-800-986-2462. For assistance regarding home equity and other consumer loans, customers may call 1-866-298-1113. A dedicated team is available at 1-800-411-9393 to help with other questions and concerns regarding banking needs.

About Regions Financial Corporation

Regions Financial Corporation (NYSE:RF), with \$125 billion in assets, is a member of the S&P 500 Index and is one of the nation's largest full-service providers of consumer and commercial banking, wealth management, and mortgage products and services. Regions serves customers across the South, Midwest and Texas, and through its subsidiary, Regions Bank, member FDIC, operates approximately 1,500 banking offices and 2,000 ATMs. Additional information about Regions and its full line of products and services can be found at [www.regions.com](#).

¹Special offers are available for a limited time and only to individuals and businesses affected by storm damage in FEMA-declared disaster areas and may be subject to other exclusions and restrictions and are subject to change without notice. All loans and lines, extensions and forbearances are subject to required documentation and credit approval. Residency restrictions may apply.

²Payment deferrals, extensions and forbearances are subject to credit approval. Interest will continue to accrue during the period that the payment is extended, skipped or deferred. For installment loans, extending, deferring or skipping payment will extend the maturity of your loan but will not automatically extend any optional insurance.

³The no-penalty offer allows customers to make one partial or complete withdrawal without penalty. The penalty-free withdrawal must be made more than seven days after the issue date or the most recent renewal date (whichever is later). Any other withdrawals will be subject to penalties.

⁴Applications submitted online are not eligible for the loan application fee waiver.

⁵New business loan rate discount may not be combined with other special offers or discounts. Interest will accrue during the optional 90 day payment deferral period for unsecured business loans if elected.

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