

Regions Bank Offers Consumer and Small Business Relief Following Hurricane Harvey

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BIRMINGHAM, Ala.--(BUSINESS WIRE)-- [Regions Bank](#) today announced a variety of financial services to help people in communities impacted by Hurricane Harvey and ongoing flooding related to the storm. Special offers include:

- Regions fees waived for our customers at other banks' ATMs in the affected areas for a limited time.¹
- Regions ATM fees waived for non-customers at Regions ATMs in the affected areas for a limited time.¹
- Payment extensions available for current credit card holders.
- One penalty-free CD withdrawal.²
- Personal loan payment extensions and forbearances through the Regions Customer Assistance Program.³
- A dedicated team to assist Regions customers who are facing difficulties making payments on credit cards, loans or lines of credit. Customers may call 1-800-411-9393 for immediate assistance.

"Several of our communities have been overwhelmed by unprecedented flooding and ongoing rainfall related to Hurricane Harvey, and many homeowners and businesses are facing a long road to recovery," said Marc Angle, Texas Area President for Regions Bank. "By providing this assistance, we hope we can help make the recovery easier. Our associates in Texas are committed to providing the advice and assistance our customers and communities need."

Regions has established a dedicated toll-free number (1-800-411-9393) to expedite assistance to affected customers. Through its [Customer Assistance Program](#) Regions provides assistance to consumers and businesses facing financial challenges. General account services are also available at any time via [regions.com](#) and Regions' mobile services.

For the safety of customers and associates, Regions branches in Houston remain closed. Branches in the impacted areas will be reopened as soon as possible.

About Regions Financial Corporation

Regions Financial Corporation (NYSE:RF), with \$125 billion in assets, is a member of the S&P 500 Index and is one of the nation's largest full-service providers of consumer and commercial banking, wealth management, mortgage, and insurance products and services. Regions serves customers across the South, Midwest and Texas, and through its subsidiary, Regions Bank, operates approximately 1,500 banking offices and 1,900 ATMs. Additional information about Regions and its full line of products and services can be found at [www.regions.com](#).

Disclosure:

EHL LOGO/Statement FDIC logo © Regions Bank, Member FDIC. Special offers are available for a limited time and only to individuals and businesses in a designated FEMA disaster area in the Houston area, may be subject to other exclusions and restrictions, and are subject to change without notice. All loans and lines, extensions and forbearances are subject to required documentation and credit approval. Residency restrictions may apply.

1 ATM services to non-customers may be subject to fees charged by other banks. Customers who use non-Regions ATMs may be charged an ATM service fee by the owner of the ATM.

2 The no-penalty offer allows customers to make one partial or complete withdrawal without penalty. The penalty-free withdrawal must be made more than seven days after the issue date or the most recent renewal date (whichever is later). Any other withdrawals will be subject to penalties.

3 Payment extensions and forbearances are subject to credit approval. Interest will continue to accrue during the period that the payment is extended, skipped or deferred. For installment loans, extending, deferring or skipping payment will extend the maturity of your loan but will not automatically extend any optional insurance.

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