



NEWS RELEASE

## COVID-19: A message from Jay Hennick

3/23/2020

To our clients around the world,

As the rapidly evolving COVID-19 outbreak has forced lots of change globally, I want to assure you that during this unprecedented time of uncertainty and change, protecting the health and wellbeing of our people and our clients is of paramount importance to us.

Staying true to our values, we have a global obligation to do what's right by our people and communities to curb the spread of COVID-19. Our professionals are the backbone of our success, and we continue to keep them informed of changes to the business and have put alternative working arrangements in place where possible to protect their health.

As leaders in the industry, we recognize the critical importance technology plays in keeping us all connected and productive. We are using our systems and leveraging our technological infrastructure to help our people support our clients wherever they may be working.

Through all this disruption, our business is moving forward. Our 18,000 people are the most enterprising and collaborative in the business. Whether it's the **Knowledge Leader** platform launched by the U.S. team, or content microsites with insights and recommendations developed for you by **Asia-Pacific, Canada** and **EMEA** – these are great examples of our enterprising spirit in action and the type of advisory service we are both proud to share and

that you have come to expect from Colliers. Our teams are working with colleagues around the globe, sharing best practices to ensure you continue to receive a high level of service. We understand your challenges and I urge you to reach out to our professionals with any questions.

At our core, we have been and always will be focused on helping you maximize the potential of property to accelerate your success. Despite today's uncertainties, our commitment is no different. We look forward to continuing to be the experts you can rely on during the good times and in the face of adversity.

Regards,

Jay S. Hennick  
Global Chairman and CEO