

80/20 101 Andy Silvernail, IP CEO

August 14, 2024

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80/20 Strategic Approach

Accelerating Profitable Growth



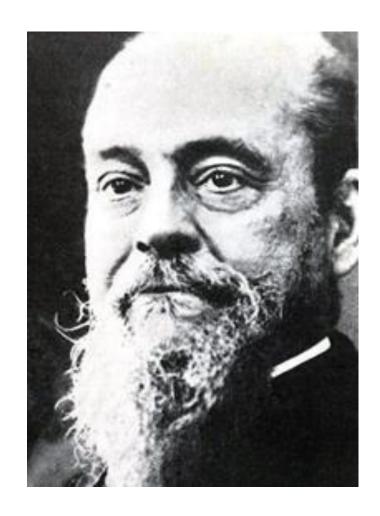
Intense Focus on Where You Are Going ... Right Resources to Maximize Performance ... and Acceleration





The Origin of 80/20

- Discovered in the early 1900s
 - Italian Economist Vilfredo Pareto
 - Pareto Principle The Law of Imbalance
- Application to business
 - 1940s Joseph Juran quality control
 - 1980s ITW
 - 2010s IDEX





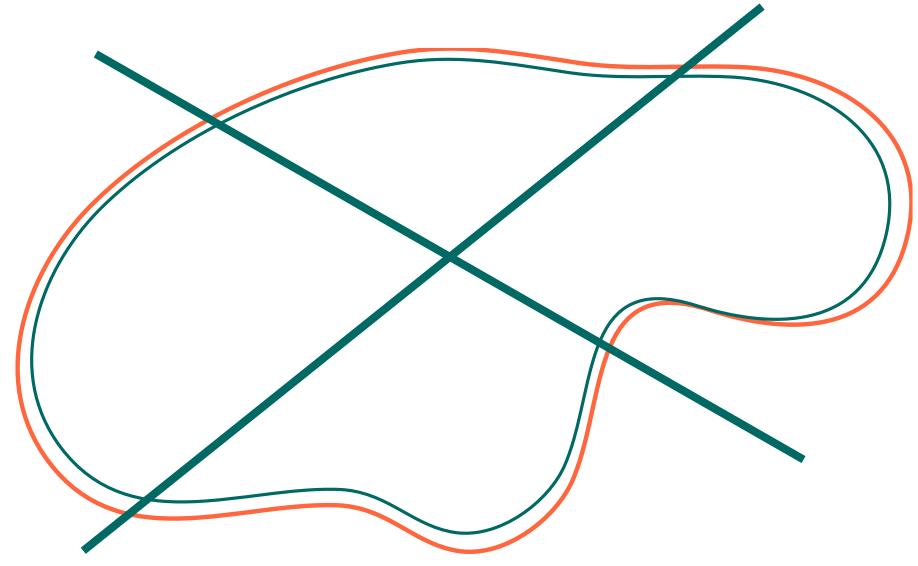
80 / 20

What it isn't . . .

- Trendy program or initiative
- Restructuring
- Cost cutting... for the sake of cost cutting
- Getting smaller
- Becoming more generic / one size fits all



Typical Approach to Improvement





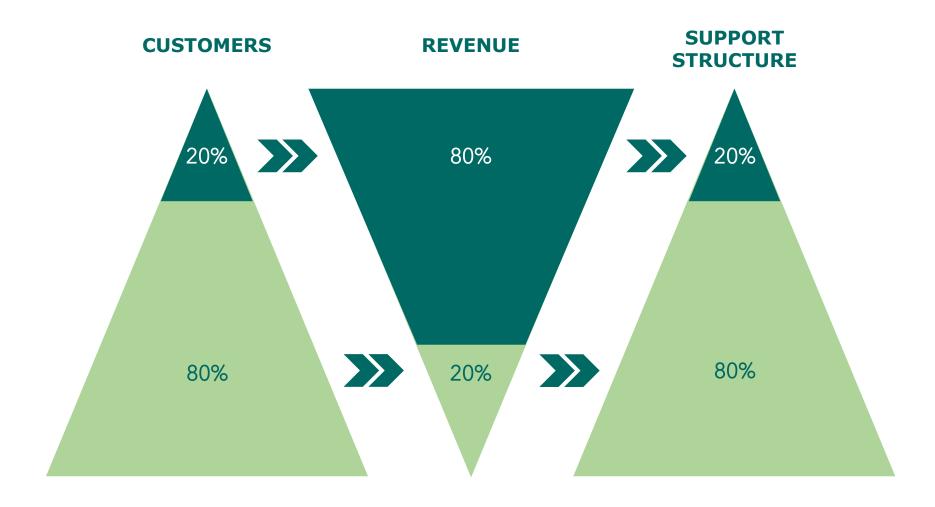
What is 80/20?

- Data-driven methodology that identifies the critical few for strategic differentiation
- Mindset that focuses on key priorities
- Alignment of resources to drive results (cause and effect)

A Differentiated Approach to Winning ... To Achieve Dramatic Profitable Market Share Growth



Aligning Resources with Opportunity





80/20 Key to Success

TREAT THEM **DIFFERENTLY**



FAIRLY - NOT EQUALLY



80/20 A Proven Approach for Success

IDEX Experience



The Problem

HISTORICAL PERFORMANCE

1989-2011 +1,200%... 5X MARKET 2005-2011

BOTTOM 1/3 OF PEER GROUP

ASSOCIATE ENGAGEMENT

50TH PERCENTILE



The Problem

IDEX Experience

Poor Quality Growth + Disengaged Teams

2005 to 2011 CAGR / Δ

Sales 8.4%

OP% -290 bps

EPS 6.6%

ROI -400 bps

Engagement 50th %ile

5 YR CAGR

TSR 8.0%



Root Cause Not Delivering On Commitments



IF ACHIEVED GOALS:

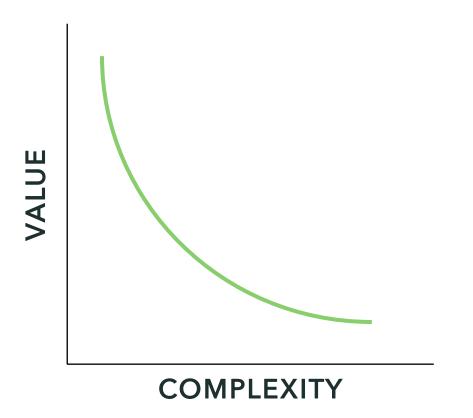
EPS INCREASE OF > 50%

WOULD HAVE BEEN #1 IN PEER GROUP



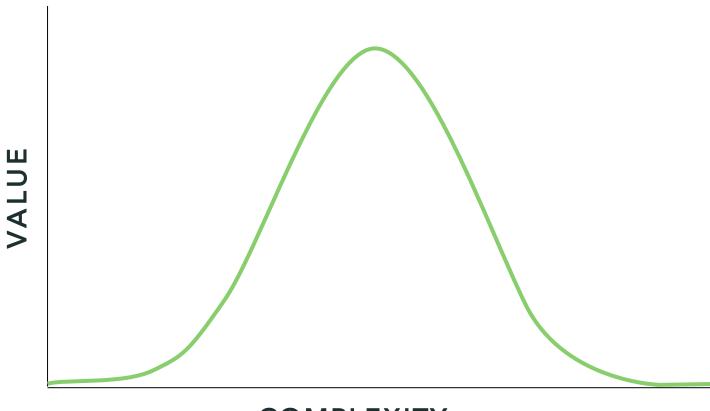
Complexity → Theory

CLASSIC VIEW OF VALUE AND COMPLEXITY





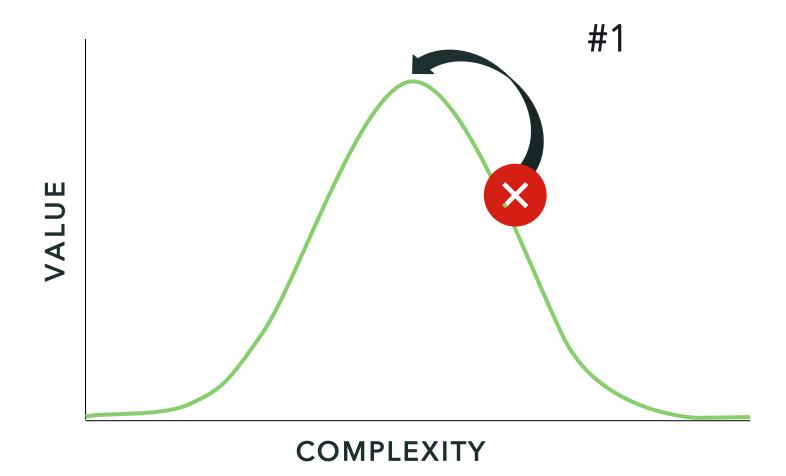
Complexity → Reality





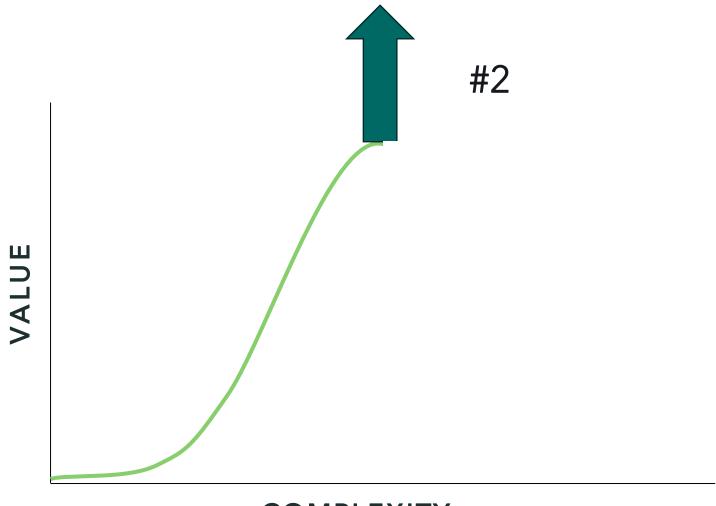


80/20 Impact -> Complexity Reduction





80/20 Impact -> Investing in Critical Few







80/20 Implementation



2 home runs, 1 mess...

eyes opened!



2/3rds of company in

implementation





IDEX Experience

The Results: 80/20 Delivers

2011 to 2019 CAGR / Δ

Sales 5.9%

OP% 820 bps

EPS 12.7%

ROI 690 bps

Engagement 80th %ile

9 YR CAGR

TSR 21.7%



The 80 / 20 Approach



Four Steps to 80/20



Simplify
 Choose our crops



2. Segment
Separate tomatoes and pumpkins



3. Resource
Only water as needed



4. Grow
Fertilize, Grow, Harvest



Simplify -> Quartile Analysis Reveals Hidden P&L

QUARTILE	CUSTOMERS or PRODUCTS	% REVENUE	% PROFIT
	1st	89%	> 100%
	2nd	7%	Breakeven
	3rd	3%	(\$\$)
	4th	1%	(\$\$\$\$)



80%

PRODUCTS

20%

QUAD 1

80%

Resource

Sales % = 64%

Effort / OH % = 25%

Partner

QUAD 2

Sales % = 16%

Effort / OH = 25%

CUSTOMERS

20%

QUAD 3

Cost-to-Serve (C2S)

Sales % = 16%

Effort / OH % = 25%

QUAD 4

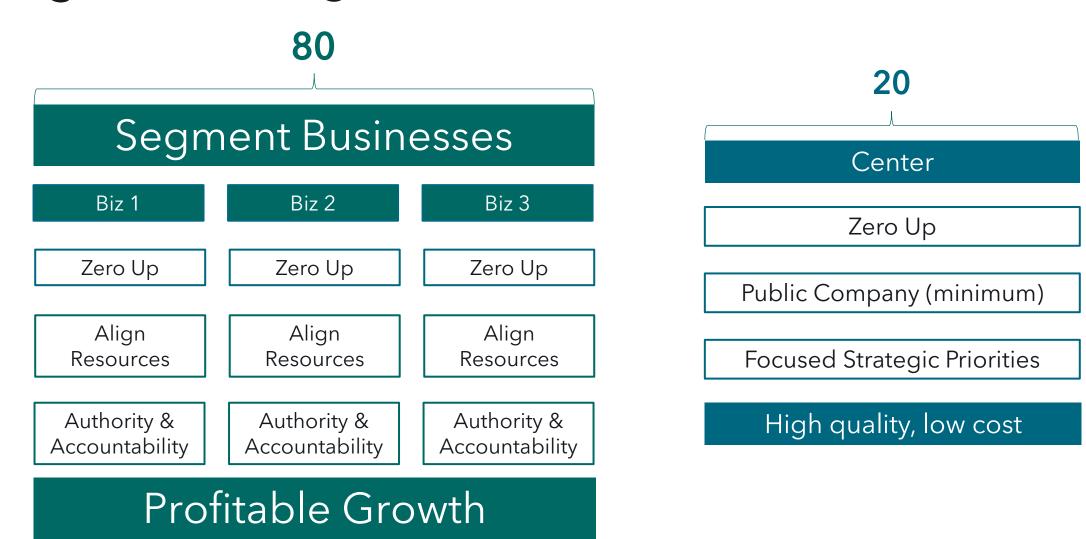
Transition

Sales % = 4%

Effort / OH % = 25%

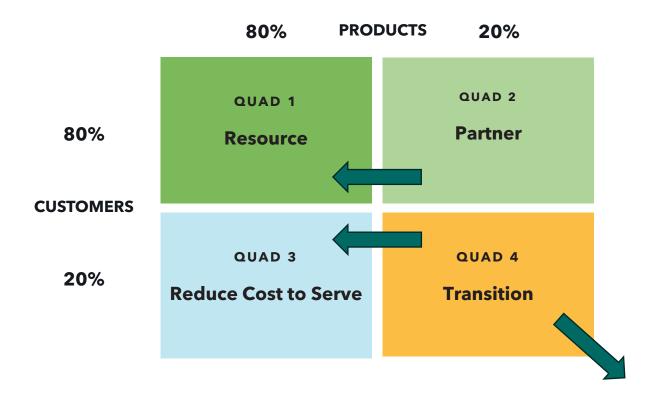


Segment \rightarrow Align and Focus Resources





Simplify and Segment → Quad 2 & 4 Strategies



Quad 2 Strategies: Partner

- First do no harm
- Collaborative innovation for shared benefit
- Price to value

Quad 4 Strategies: Transition

- Product & service simplification
- Price to value
- Exit if necessary



Resource → Invest for Differentiation and Profitable Growth in Quads 1 & 3

QUAD 1

Resource

QUAD 2

Partner

QUAD 3

Reduce Cost to Serve

Quad 1 Strategies:

- Dedicate resources aggressively for:
 - Quality
 - Delivery
 - Service
 - Innovation
- Become "embedded"
- Continuously "walk" the customer Value Stream

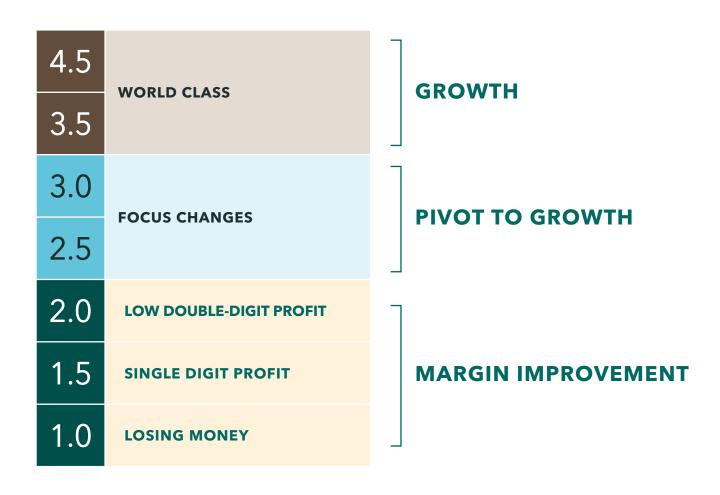
Quad 3 Strategies:

- Radically reduce cost-to-serve
- Leverage Quad 1 products and production
- Focused, small dedicated team and resources who own these customers



Profitable Growth → Using the Key Ratio

Material Margin \$
Total Employee Costs \$





80 / 20 Strategy at IP



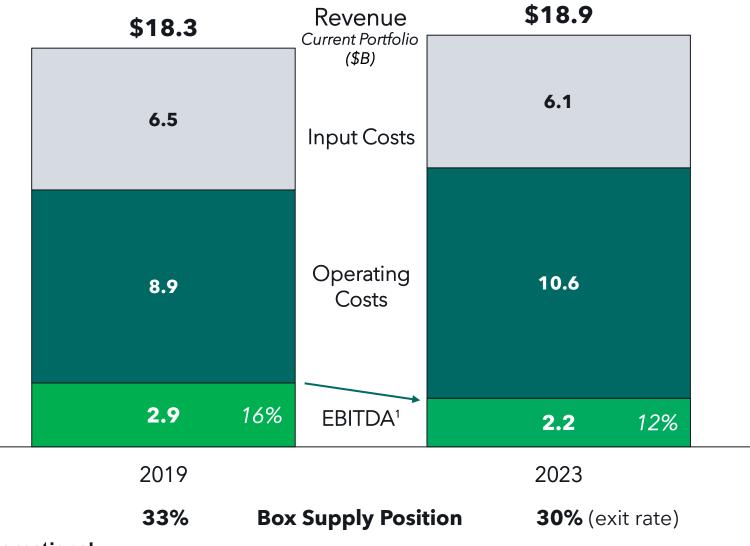
Initial Observations - IP Primed for 80/20

- Inside-out focused
- Too much complexity & cost
- Peanut butter resource allocation
- Underinvested for profitable growth
- Opportunity to get paid for value

We've Earned Our Results



Substantial Opportunity to Drive Profit Improvement and Liberate Resources ...



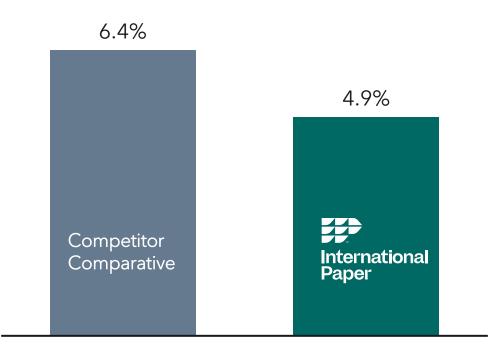
- \$12.8 B Material Margin
- Complexity has grown cost
- Opportunity to optimize and reallocate costs and capital



... and to Invest for Profitable Market Share Growth

Underinvested in capital relative to competitors

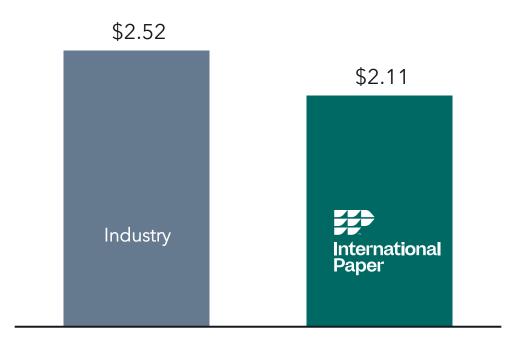
Capex as a % of revenue (2018-2023 avg.)



Source: Public filings¹

Box business underspent in maintenance expense relative to industry

Maintenance \$ per MSF (2018-2023 avg.)



Source: FBA



80/20 Example Focus on Customer Excellence and Investing for Growth

New Customer Win

Regional Account (~20k TPY)

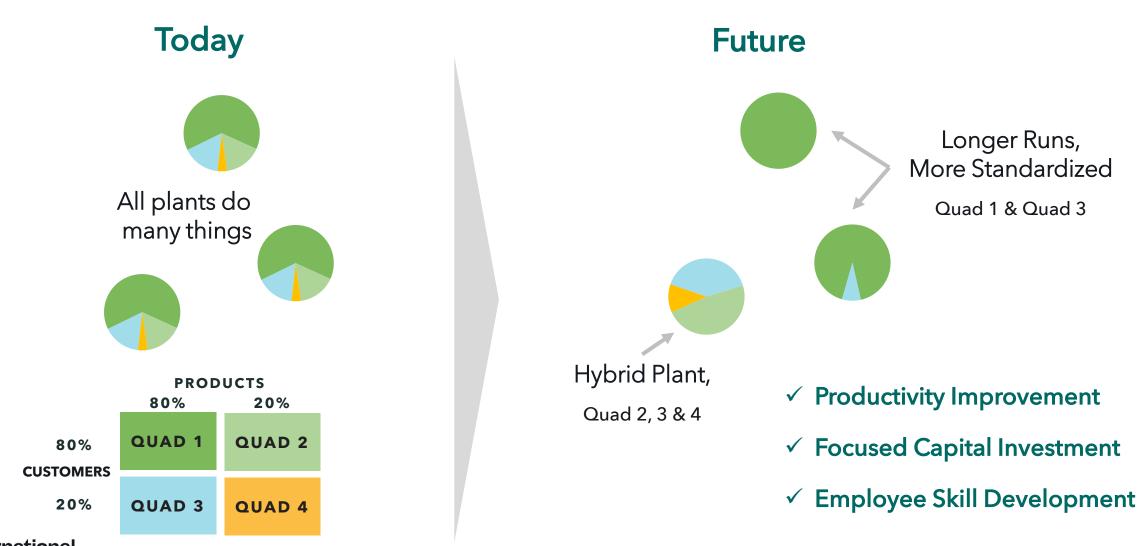
Targeted Segment

- ✓ Capital Investments to Improve Segment Capability
- ✓ Quadrupled Customer Intensity
 - Account Manager Oversight
 - 1 Dedicated Project Manager
 - 2 Dedicated Designers



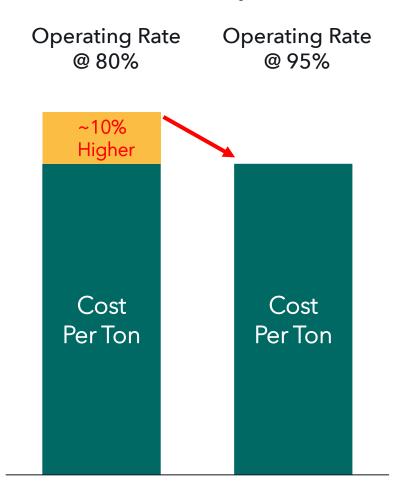
80/20 Example - Box Plant Pilot

Focus on Segmentation, Resource Alignment and Simplification



80/20 Example Resource Misalignment is Very Costly

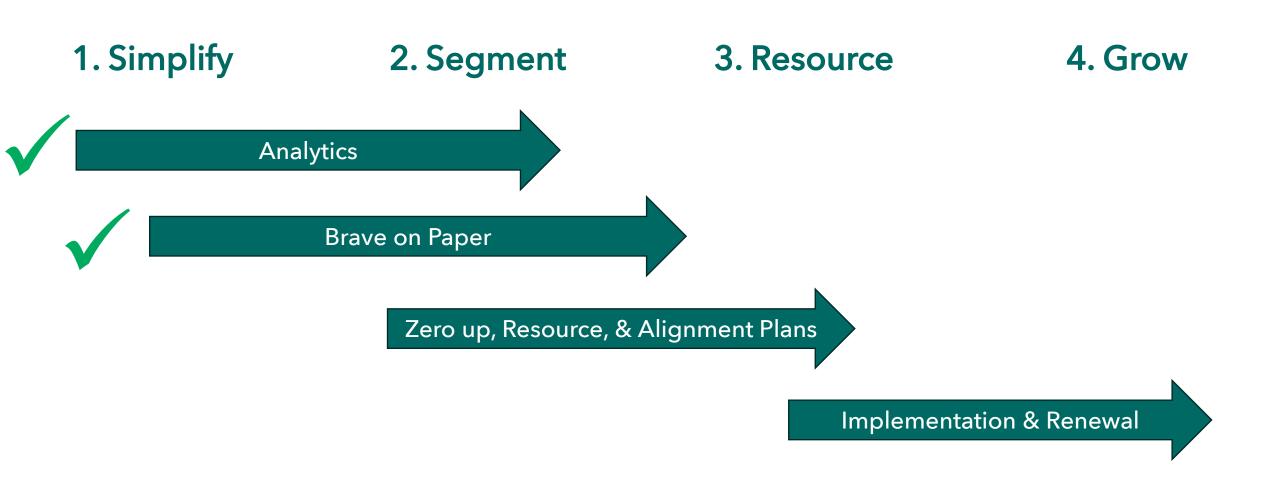
Mill Example



Operating Rate Improvement from

80% to $95\% = \sim 10\%$ Cost Reduction

Where Are We On The Journey?



International Paper

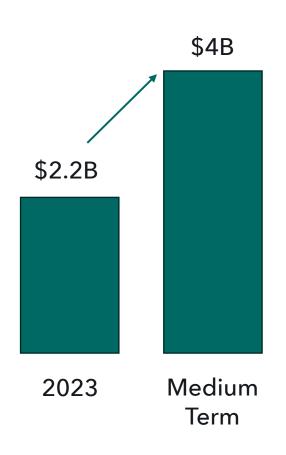
April 2024

4Q 24

Today

80/20 Approach to Drive Transformational Performance at IP

EBITDA



Focus on People, Customers & Products where we win

Simplify, align and reduce cost structure

Invest for reliability, productivity, innovation

Price to value

