



Our Most Common Questions

We know you may have questions about our program. Here are some of the most common.

1. What is a diverse or women-owned business?

Diverse-or women-owned members are United States citizens or permanent residents who have either ethnically diverse, LGBTQ or Veteran owned business enterprises. Ownership means the business is at least 51% owned by such individuals or, in the case of a publicly-owned business, at least 51% of the stock is owned by one or more such individuals (i.e. the management and daily operations are controlled by those minority group members). [Click here to learn more about certifying agencies.](#)

2. How long does the process take once I submit my Supplier Information form?

The process takes about four weeks. The registration process includes the review and verification of the information that you submit against the current and future needs and requirements of the departments and divisions that would buy your services or products.

3. Is there any cost to participate in the program?

There is no cost payable for registering with Macy's Supplier Diversity program. There are costs associated with being certified as a diverse or woman-owned company, and these costs are paid to the certifying organization.

4. How do I become a certified company?

You can contact the National Minority Supplier Development Council (NMSDC) or the Women's Business Enterprise National Council (WBENC) National LGBT Chamber of Commerce (NGLCC) and National Veteran Business Development Council (NVBDC) for certification or one of their affiliates for certification.

5. How many new suppliers does Macy's accept each year?

There is no limit to the number of vendors that we add in a given year to the program. We welcome all vendors that meet the standards and requirements of our organization.

6. What are my chances of being selected as a vendor?

Our commitment is to provide opportunities and to include diverse and women-owned entities in our purchasing process. Your chance of being selected as a vendor to Macy's depends on your company's offerings and how it matches up to the opportunity.

7. How large does my company have to be?

Your company has to be large enough and complex enough to handle the project or merchandise category that you want to bid on or sell to us. It is about being able to deliver what we need in the time frame, quality and standards that we are looking for.

8. What are the typical purchase terms when I sell something to Macy's?

We have established different base terms for various departments in the merchandise areas; in the non-merchandise areas, we will negotiate terms as part of the contract. You can visit us at www.macysnet.com for more information on terms as it relates to merchandise.

9. How can I learn what Macy's might need to buy?

Companies that sell merchandise can visit our stores to see the many categories that we buy.

10. Should I contact a Macy's division directly?

If you have questions at any time in the process, please visit the contact us page on our website.

11. Who should I contact if I have questions during the process?

If you have questions at any time in the process, please visit the contact us page on our website.