



Jackson Financial Inc. Board of Directors Communications Policy

9/18/2025

1. Policy Statement

Jackson Financial Inc. (“JFI” and together with its subsidiaries, the “Company”) values the input and insights of its stockholders and other interested parties and believes that effective communication strengthens the role of JFI’s Board of Directors (the “Board”) as an active, informed and engaged body. To facilitate communication, this Policy outlines the procedures for communicating with the Board, the committees of the Board (“Committees”) and the members of the Board or any Committee.

The Nominating and Governance Committee of the Board will oversee this Policy and will periodically review it and recommend any changes to the Board. The Board can modify this Policy unilaterally at any time without notice.

2. Communications to the Board

Stockholders and other interested parties can communicate with the Board as a whole, the independent directors, or any individual member of the Board or any Committee. All such communications should be submitted by mail at the following address:

Jackson Financial Inc.
c/o Corporate Secretary
1 Corporate Way
Lansing, Michigan 48951

Communications to the entire board of directors may also be sent via email to boardofdirectors@jackson.com.

3. Procedures for Handling Communications to the Board

The Board has designated the Company’s Corporate Secretary as its agent to receive and review written communications addressed to the Board, any Committee, or any Board member or group of members. The Corporate Secretary may communicate with the sender for any clarification. In addition, (i) the Corporate Secretary will promptly forward to the Company’s General Counsel and (ii) the General Counsel will review and promptly forward to the chairperson of the Audit Committee of the Board (the “Audit Committee”) any communication alleging legal, ethical or compliance issues by management or any other matter deemed by the Corporate Secretary and/or the General Counsel to be potentially material to the Company.

As an initial matter, the Corporate Secretary will determine whether the communication is a proper communication for the Board. The Corporate Secretary will not forward to the Board, any Committee or any member of the Board communications of a personal nature or not related to the duties and responsibilities of the Board, including, without limitation, junk mail and mass mailings, business solicitations, routine customer service complaints, new product or service suggestions, opinion survey polls or any other communications deemed by the General Counsel and Secretary to be immaterial to the Company (“Immaterial Communications”).

Separately, the Board has established other policies regarding reporting misconduct, copies of which are available upon request from the Corporate Secretary. These policies address the receipt, retention and treatment of complaints received by the Company regarding accounting, internal accounting controls or auditing matters and the confidential, anonymous submission by employees of the Company of concerns regarding questionable accounting or auditing matters. Relatedly, the Company's Up the Ladder Reporting Policy for Attorneys creates specific reporting protocol for attorneys who witness Evidence of a Material Violation.

The Corporate Secretary will maintain a log and copies of all communications other than Immaterial Communications, which any member of the Board may review upon request. The Corporate Secretary will review the log periodically, but not less than annually, with the chairperson of the Audit Committee.