ZipRecruiter®

Corporate Presentation

May 2022

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ZIPRECRUITER HIGHLIGHTS

Q1 2022 Revenue

$227M

+81% y/y

Q1 2022 Quarterly Paid Employers

150.2K

+31% y/y

Q1 2022 Revenue per Paid Employer

$1,513

+38% y/y

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Note: Revenue figures are GAAP. All other figures are Non-GAAP. See Appendix below for additional information regarding non-GAAP measures used in this presentation and a reconciliation of GAAP to Non-GAAP measures

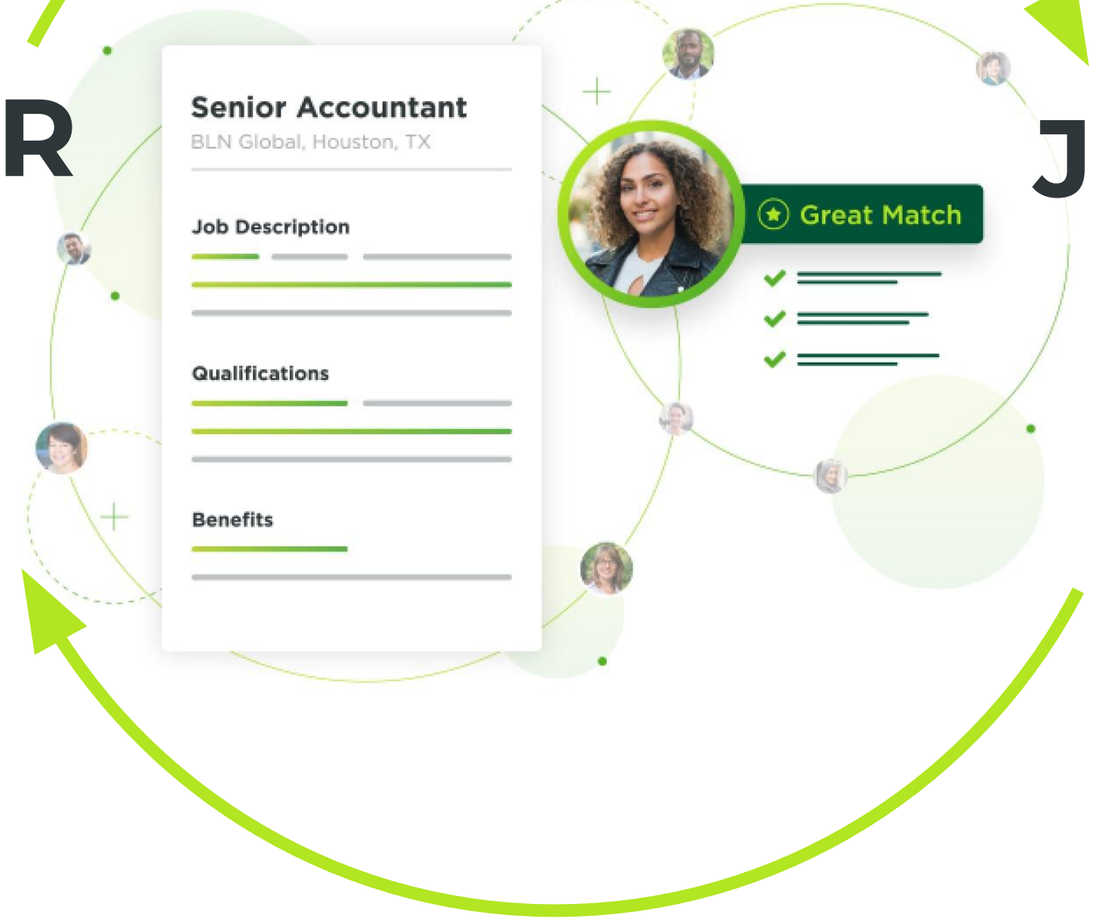
ACTIVELY CONNECTING PEOPLE TO THEIR NEXT GREAT OPPORTUNITY

TWO-SIDED MARKETPLACE CONNECTS EMPLOYERS AND JOB SEEKERS

EMPLOYER

2M+

EMPLOYERS OF ALL SIZES



JOB SEEKER

100M+

SEEKERS

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Source: Internal ZipRecruiter data
Note: Data is as of 31-Mar-2021 and includes business and job seekers who have come to ZipRecruiter for their hiring and job search needs since the founding of ZipRecruiter in 2010.

MATCHING THAT LEARNS

MARKETPLACE SIGNALS

Resume

Search Activity

Application Activity

Employer Response

Job Description

Resume Views

Candidate Ratings

Contact Info Requests

JOB SEEKERS



Suggested Jobs

Invite To Apply

Email Alerts

Employer Communication

EMPLOYERS



Suggested Candidates To Invite To Apply

Search For Similar Candidates

BETTER RESULTS

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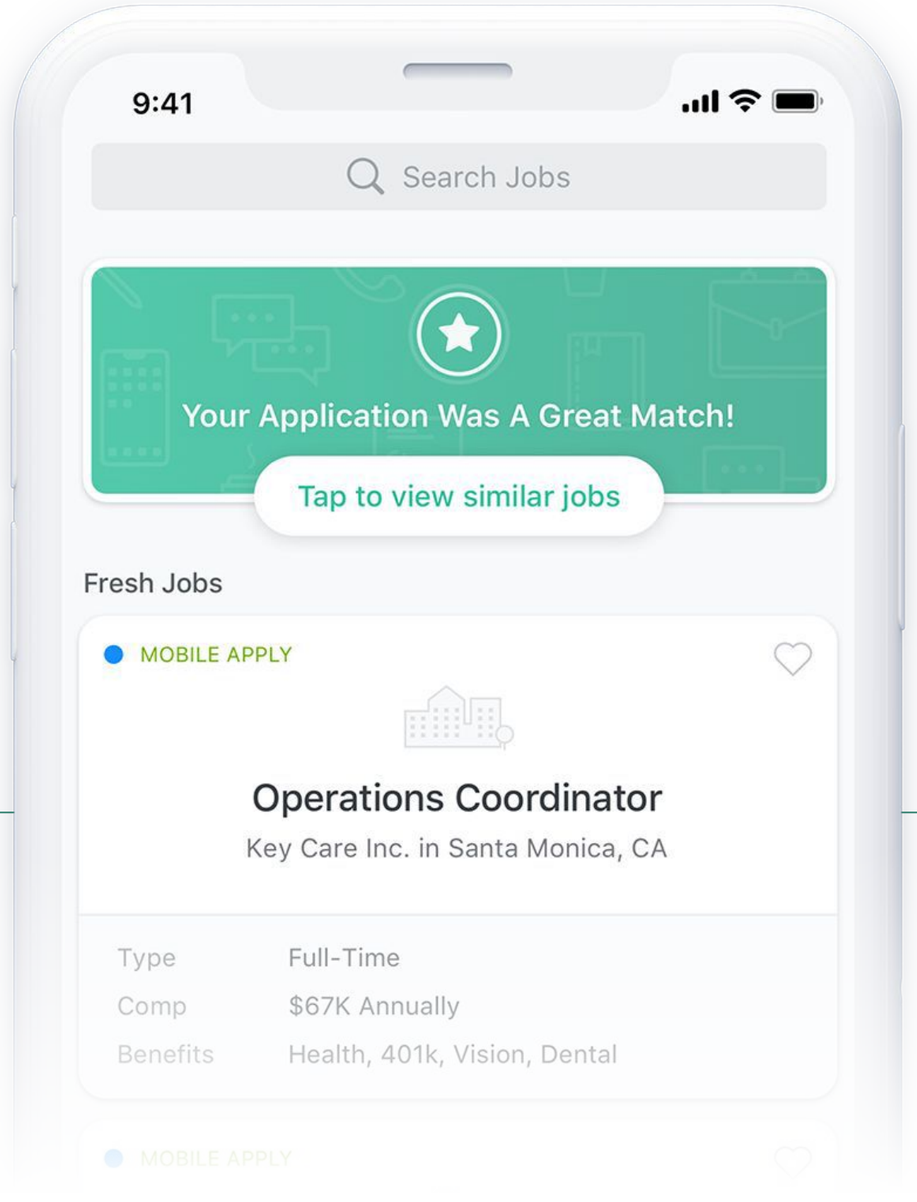
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WE ARE RATED THE #1 APP

#1

RATED JOB SEARCH APP FOR JOB SEEKERS

on iOS and Android[1]



#1

RATED EMPLOYMENT JOB SITE

in the U.S.[2]

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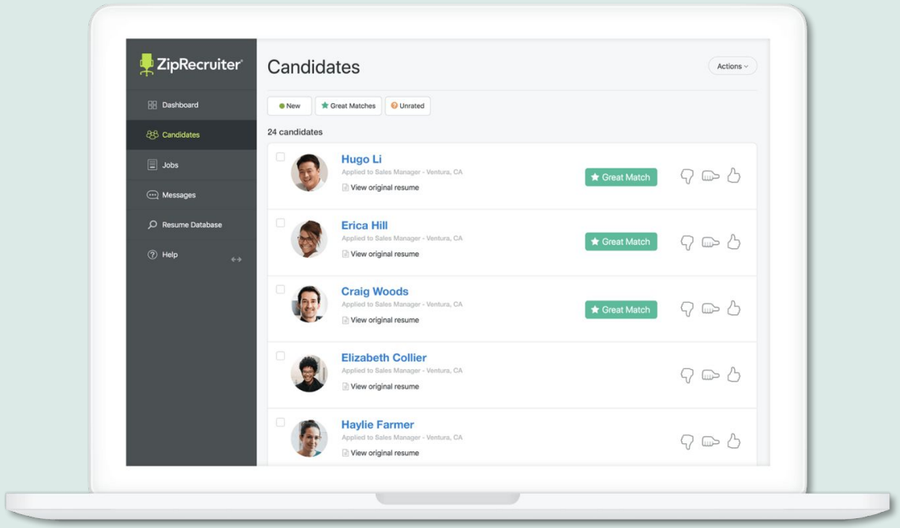
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1 Based on job seeker app ratings, Jan 2021 to Jan 2022 from AppFollow for ZipRecruiter, CareerBuilder, Glassdoor, Indeed, LinkedIn, and Monster.
2 Based on G2 satisfaction ratings as of January 1, 2022.

FLEXIBLE BUSINESS MODEL ALIGNED WITH EMPLOYER SUCCESS

Flat-Rate Pricing

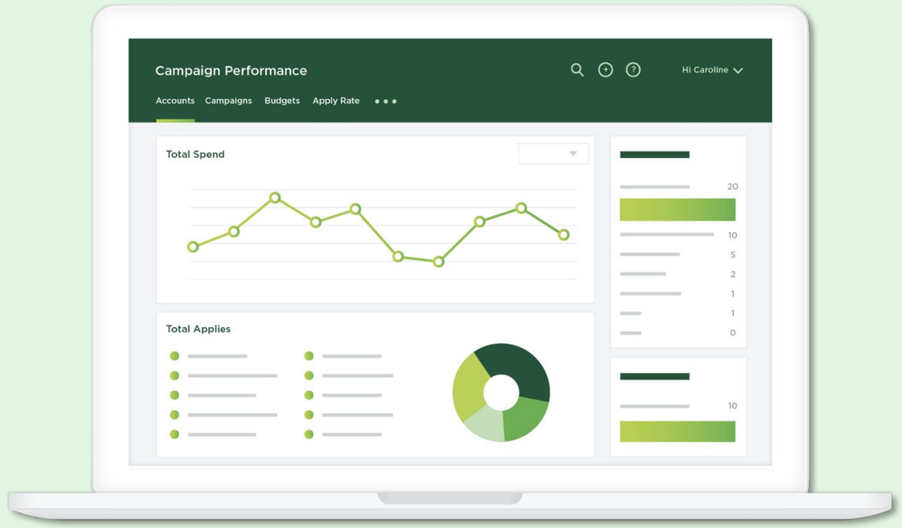
77% of revenue*



Daily, monthly and annual subscription plans

Performance-Based Pricing

23% of revenue*



Cost-per-click on job postings

We generate 100% of revenue from Employers

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Based on the three months ended March 31, 2022.

MULTIPLE REVENUE GROWTH PATHS ACROSS EACH EMPLOYER PRICING MODEL

Flat-Rate Pricing

(Subscription Plans | Daily, Monthly & Annual)

- **Broad distribution across partner network**
- **Premium placements in email alerts and other ad products**
- **Additional job slots**
- **Job posting enhancements (to help ad stand out from the rest)**
- **Personalized outreach: invite to apply**

Performance-Based Pricing

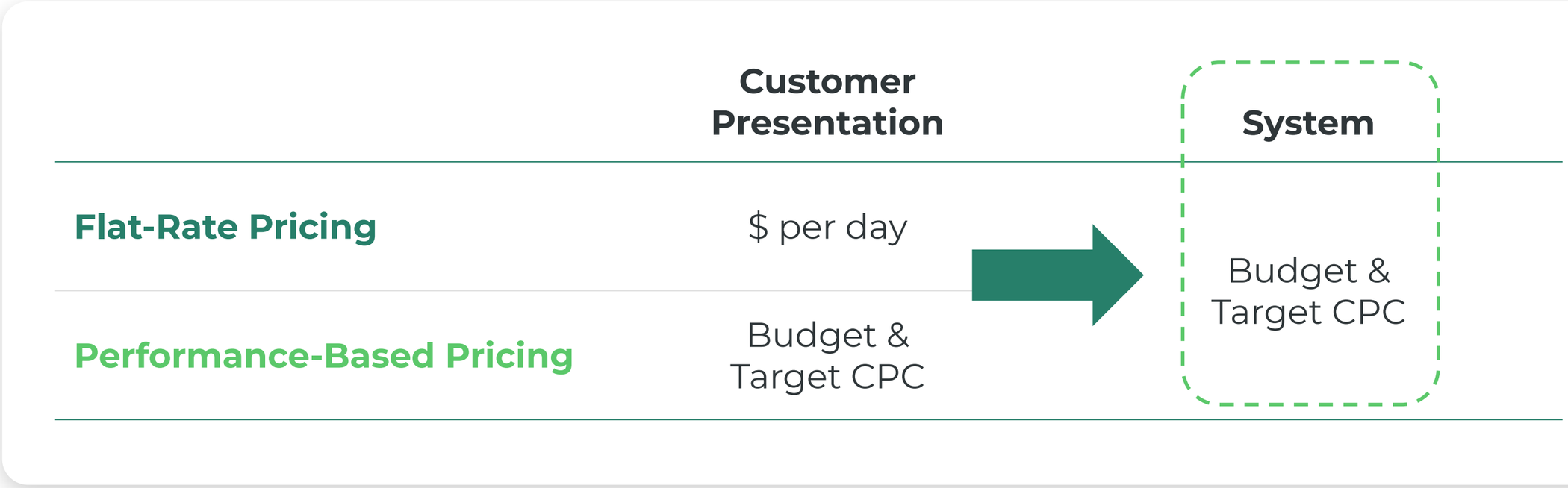
(Cost-per-click on job postings)

- **Land-and-expand: grow spend base by incorporating more of an employer's jobs into campaigns**
- **Pay more, get more: increase CPCs to get more and better job seeker traffic**

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SOPHISTICATED BACK END ENSURES RIGHT UNIT ECONOMICS FOR EACH CUSTOMER ACROSS BOTH PRICING PLANS

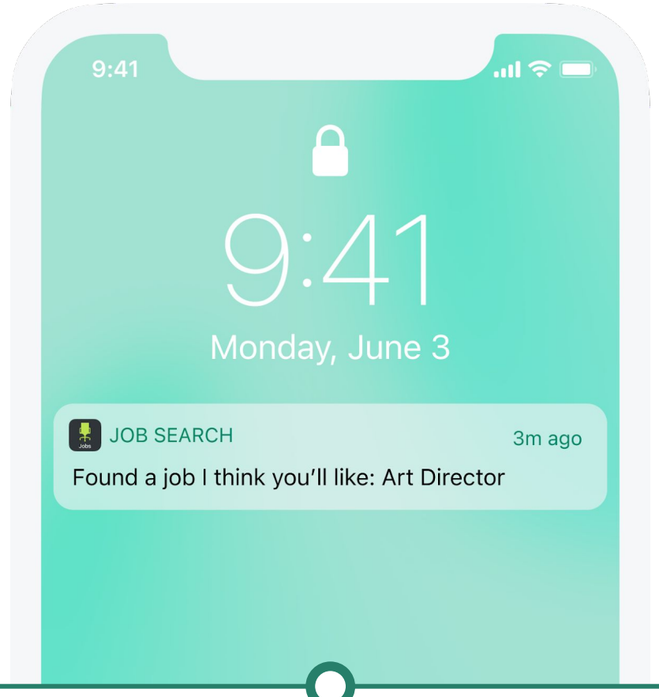
Employers / Demand



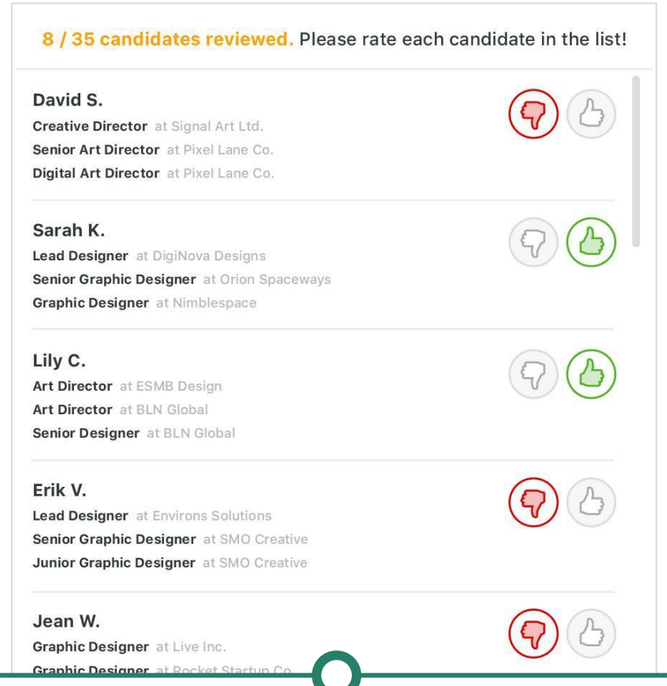
Similar margin structure between Flat-Rate and Performance-Based Pricing

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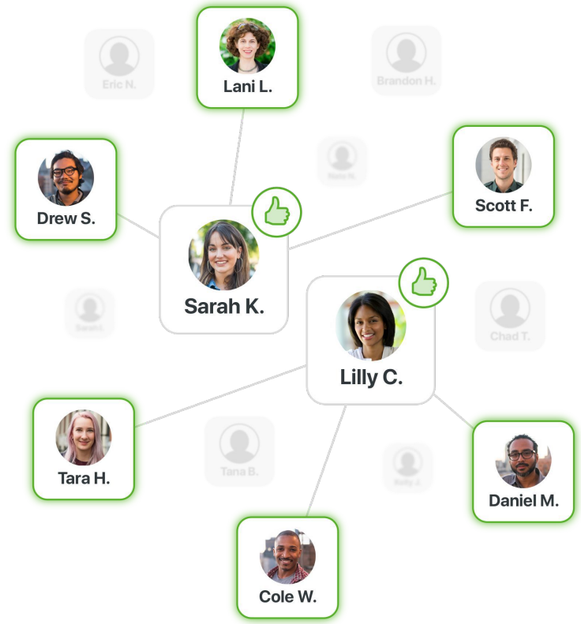
SIMPLE EMPLOYER JOURNEY



When a job is posted, AI invites the best job seekers in the ZipRecruiter marketplace to apply



Applicants can be rated by the employer as they come in



AI learns employer preferences and invites similar candidates to apply

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YOU CAN SEE THE IMPROVEMENT IN THE METRICS

We delivered **55%** more total “thumbs up” **Great Match** candidates in 2021 vs 2020



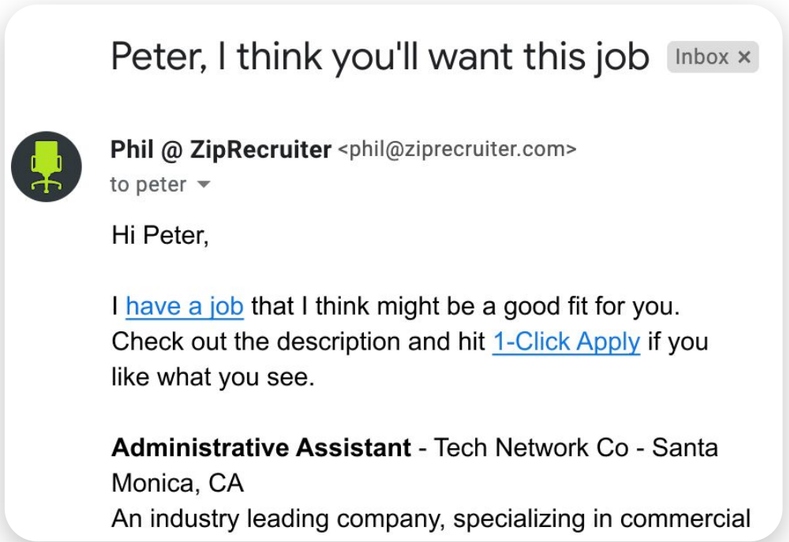
80% of companies receive a quality candidate **within the first 24 hrs**



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SIMPLE JOB SEEKER JOURNEY







Guidance on which jobs are a match

Curated opportunities

Updates when the employer reads their application or gives them a rating

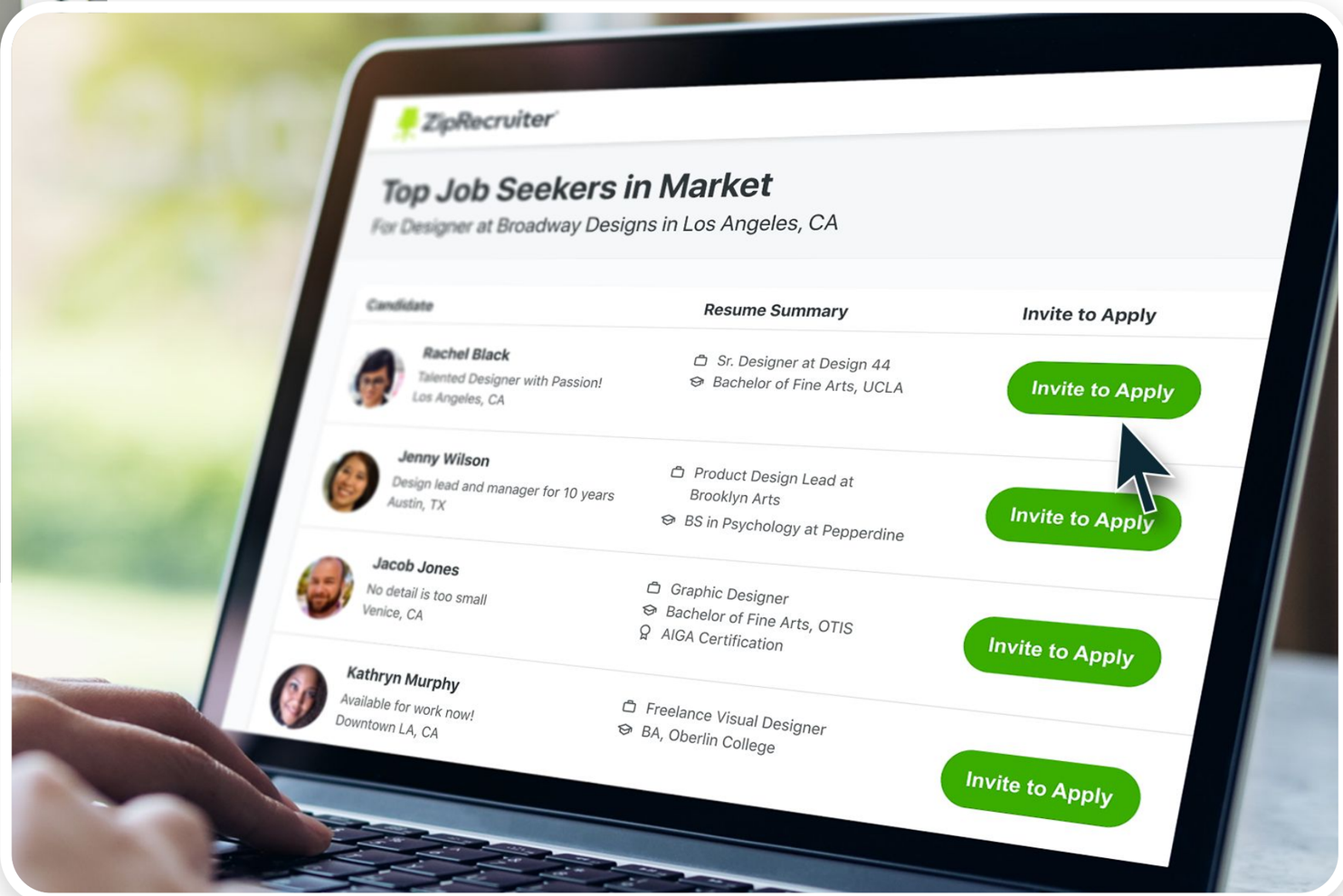
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“INVITE TO APPLY” CHANGES THE WAY THE WHOLE HIRING CATEGORY WORKS

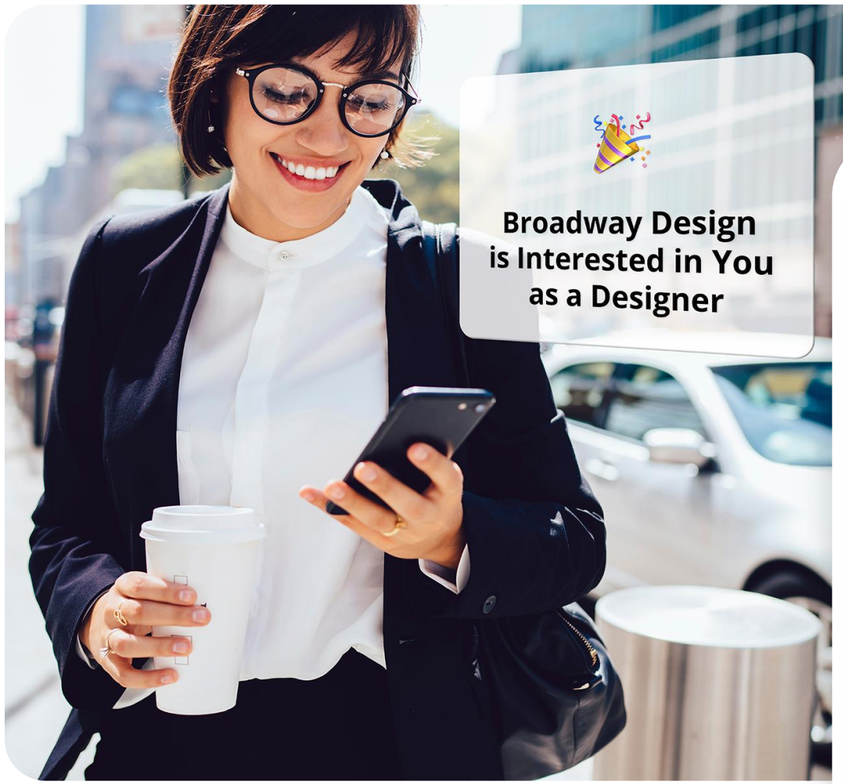


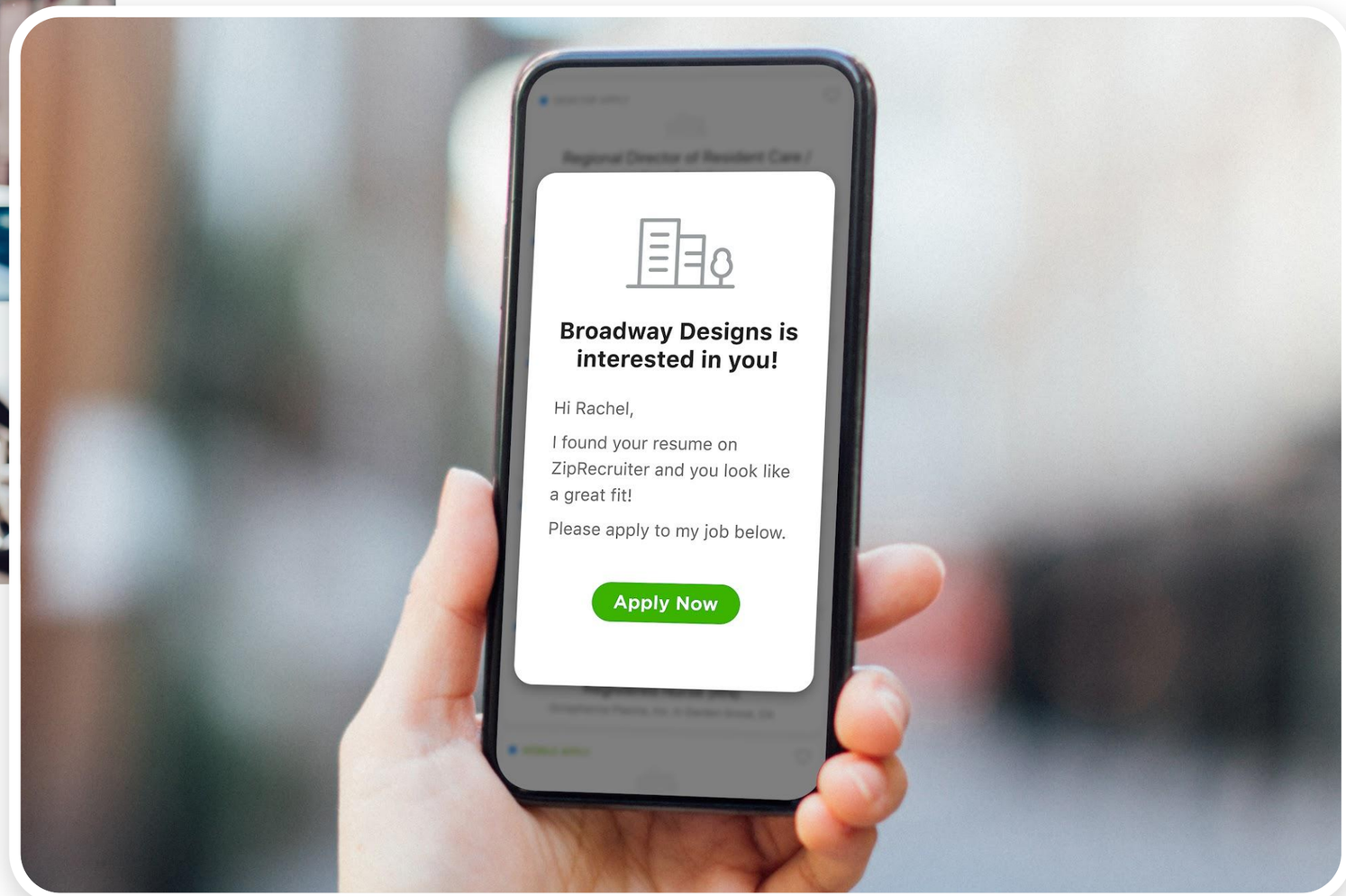
Danielle Smith
Recruiter, Broadway Designs



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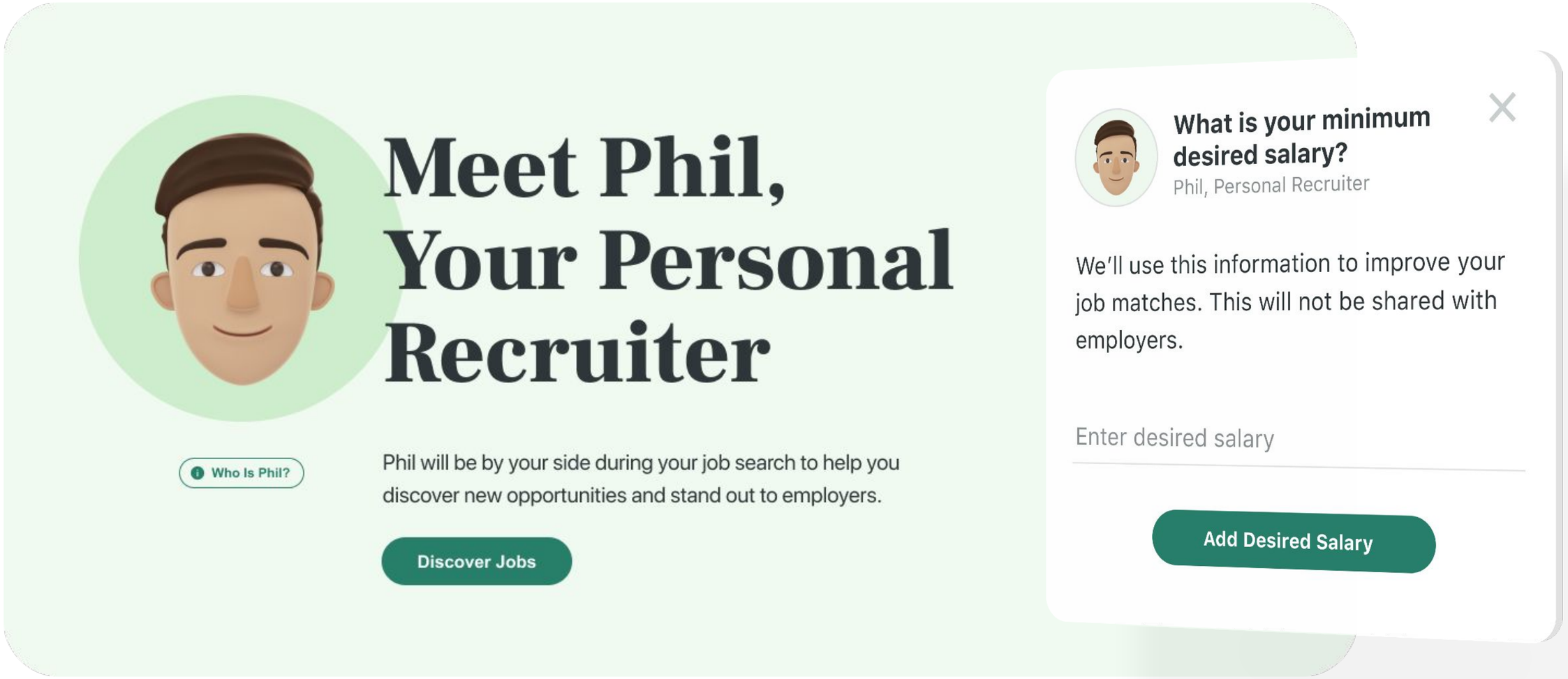
JOB SEEKERS GO FROM SEARCHING TO GETTING RECRUITED





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PHIL, OUR AI-POWERED PERSONAL RECRUITER, LEADS JOB SEEKERS THROUGH THE HIRING JOURNEY



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COMPELLING MARKETING OVER TIME HAS MADE ZIPRECRUITER A HOUSEHOLD NAME WITH OVER 80% AIDED BRAND AWARENESS

Based on our ZipRecruiter Brand Awareness Survey, 2022, an internal company-designed survey of 573 participants, which included (1) certain persons who had been involved in hiring processes and had used, or intended to use, online job posting websites within the preceding two years in connection with such hiring processes, (2) decision makers at hiring sites or systems, or influencers in the process of hiring candidates and (3) business owners, human resource managers, and non-human resource managers for various small, medium and large U.S.-based companies. The survey responses were used to measure brand health dimensions for us within the U.S. employer market and to explore how we benchmark against our competition. We designed the Brand Awareness Survey in accordance with what we believe are best practices for conducting a survey. Nevertheless, while we believe this survey is reliable, it involves a number of assumptions and limitations, and no independent sources have verified such survey.

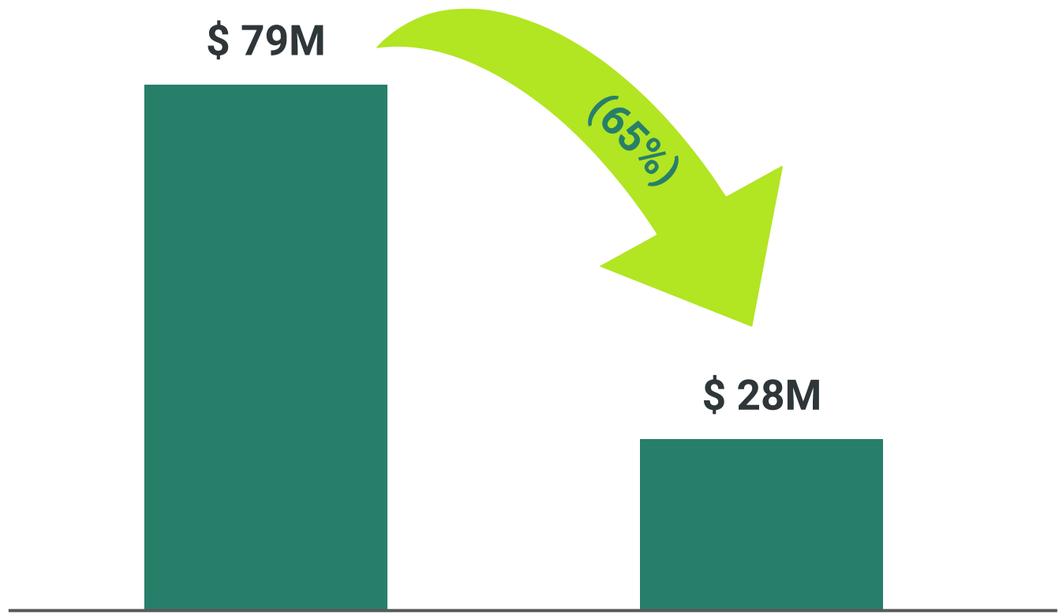
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TREMENDOUS BRAND STRENGTH

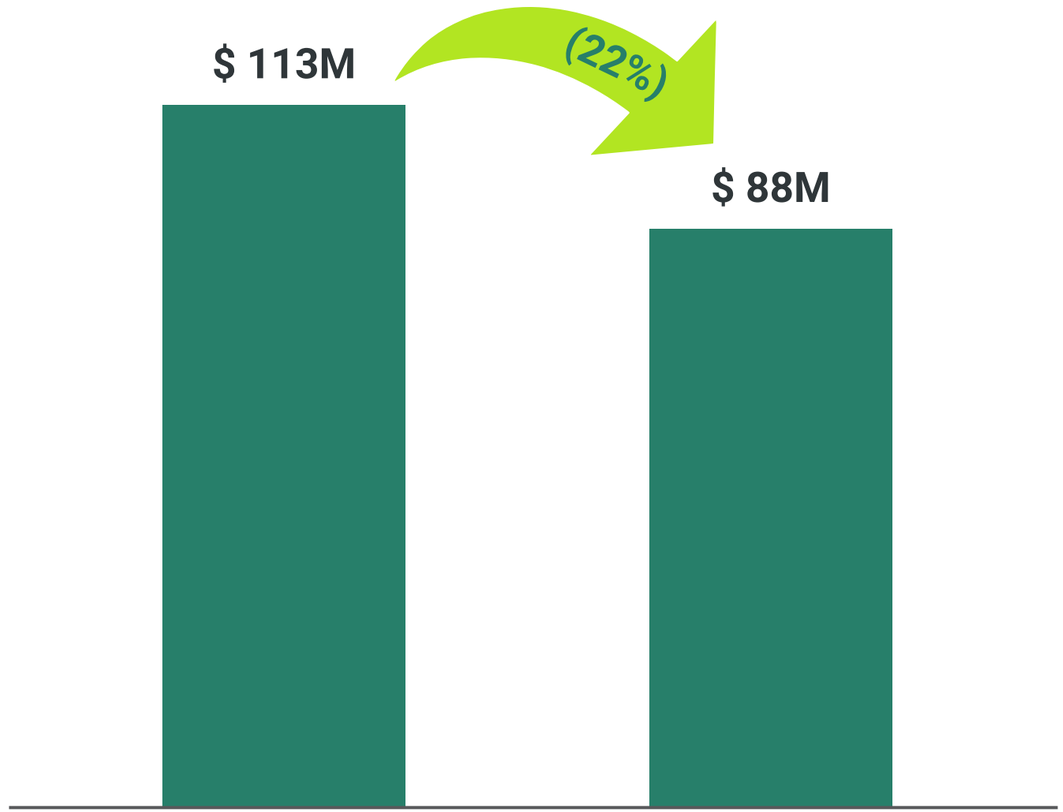
Substantial reduction in Sales & Marketing spend in response to COVID…

…but only a moderate decline in Revenue by comparison

Sales & Marketing Expense



Revenue



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Note: Sales and Marketing expense and Revenue are GAAP

RECRUITING IS A BIG CATEGORY IN THE U.S.



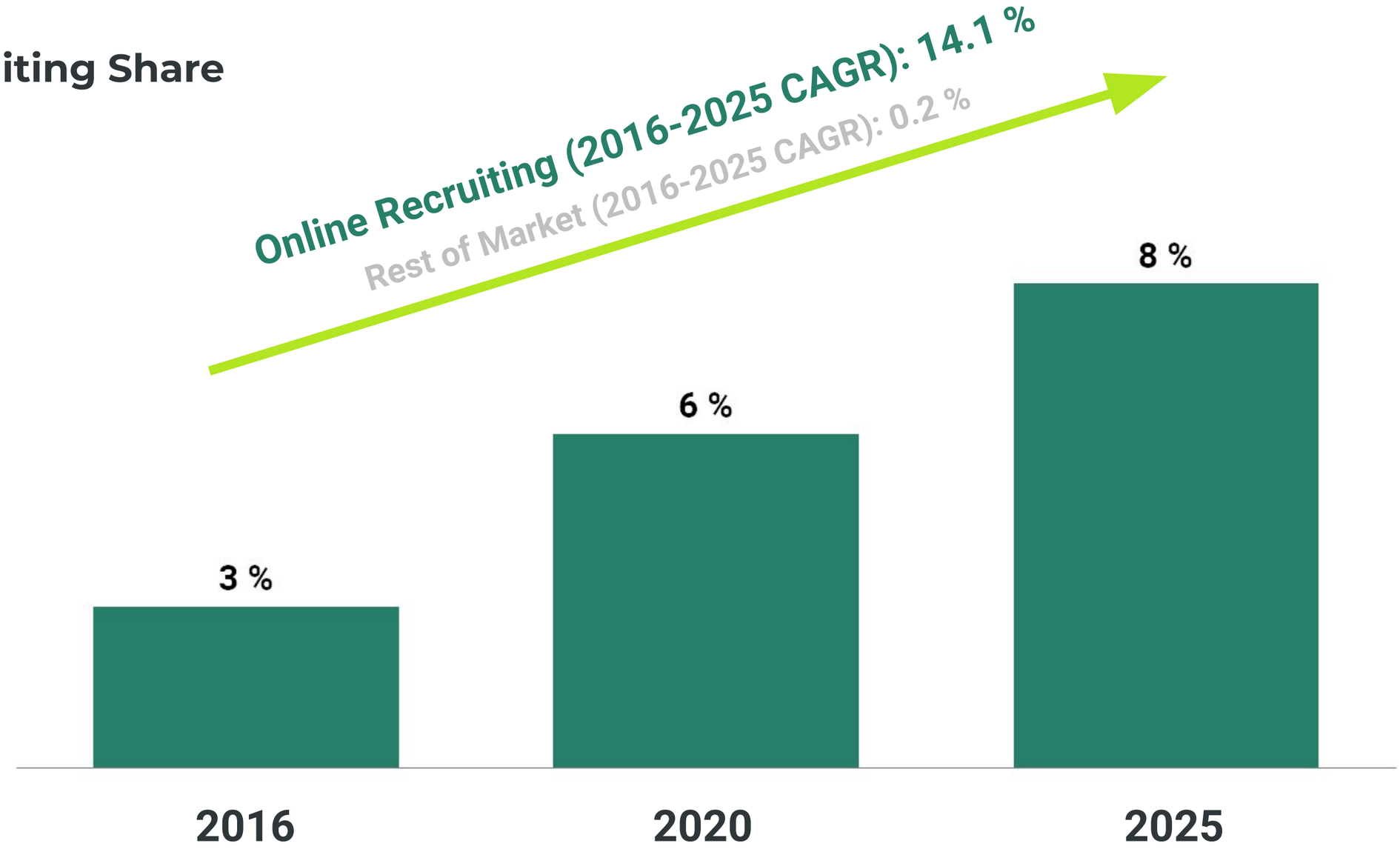
Source: Based on the following published reports: (i) IBISWorld Inc., Office Staffing & Temp Agencies in the US, Dec-2020, (ii) IBISWorld Inc., Employment & Recruiting Agencies in the US, Mar-2021, and (iii) IBISWorld Inc., Online Recruitment Sites, Mar-2021.
Note: Represents 2021 estimated market size; $205bn+ figure represents summation of "Office Staffing & Temp Agencies in the US" market and "Employment & Recruiting Agencies in the US" market.

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ONLINE RECRUITING GROWING FASTER THAN THE CATEGORY OVERALL

Online Recruiting Share

% of Total Market



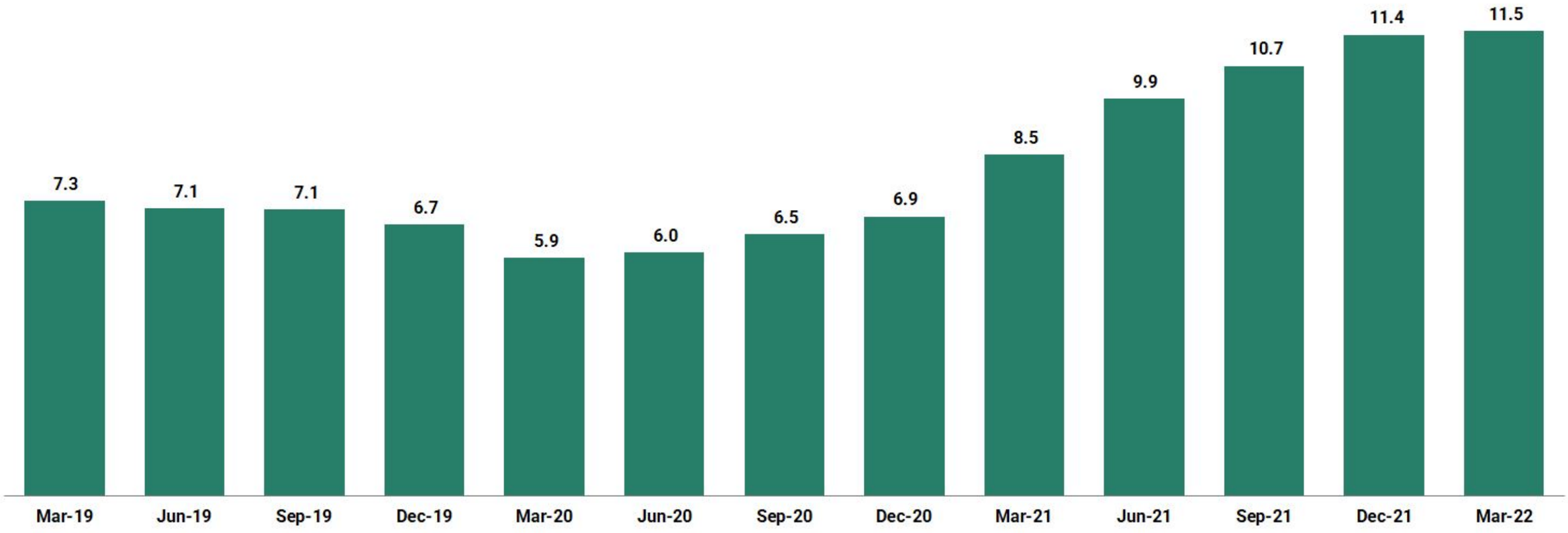
Source: Based on the following published reports: (i) IBISWorld Inc., Office Staffing & Temp Agencies in the US, Dec-2020, (ii) IBISWorld Inc., Employment & Recruiting Agencies in the US, Mar-2021, and (iii) IBISWorld Inc., Online Recruitment Sites, Mar-2021.
Note: All data is US only; Online Recruiting market based on IBISWorld "Online Recruitment Sites" market; Total Recruiting Market based on IBISWorld "Office Staffing & Temp Agencies in the US" + "Employment & Recruiting Agencies in the US."

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LABOR DEMAND IN AMERICA IS HIGH

U.S. Job Openings

(In millions)



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U.S. job openings based on JOLTS data from the U.S. Bureau of Labor Statistics as of May 3, 2022 https://www.bls.gov/charts/job-openings-and-labor-turnover/opening-hire-seps-level.htm

PENT UP LABOR SUPPLY

11+ million[1]

people are currently unemployed or underemployed in the U.S.

30+ million[2]

Americans who change jobs each year



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1: U.S. Bureau of Labor Statistics as of March 2022
2: U.S. Bureau of Labor Statistics, Employee Tenure Summary - Employee Tenure in 2020, September 22, 2020 (22% of American wage and salary workers who change jobs with a year or less of tenure)

OUR GROWTH STRATEGIES

Increasing the number of employers in our marketplace

Increasing the number of job seekers in our marketplace

Strengthening our artificial intelligence powered technology platform

Continuing to optimize performance-based pricing

Building an enduring brand

Expanding our global footprint

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OUR ZIPRECRUITER TEAM



Ian Siegel
Co-Founder & *CEO*

ebay Rent.com stamps.com Citysearch

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FedEx



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Disney Atheros The White House rustic canyon



Tim Yarbrough
Chief Financial Officer
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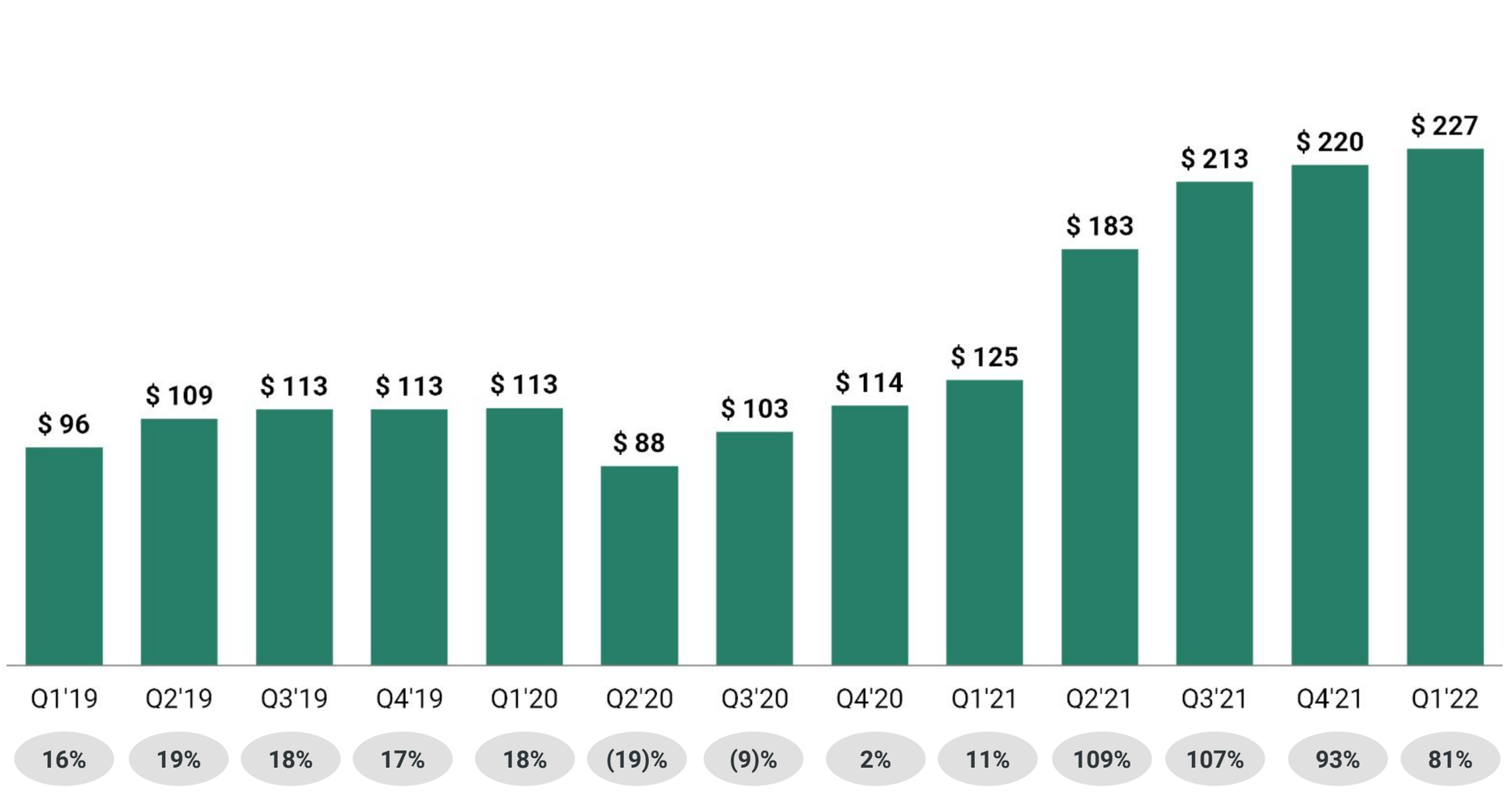
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Note: logos represent prior experience

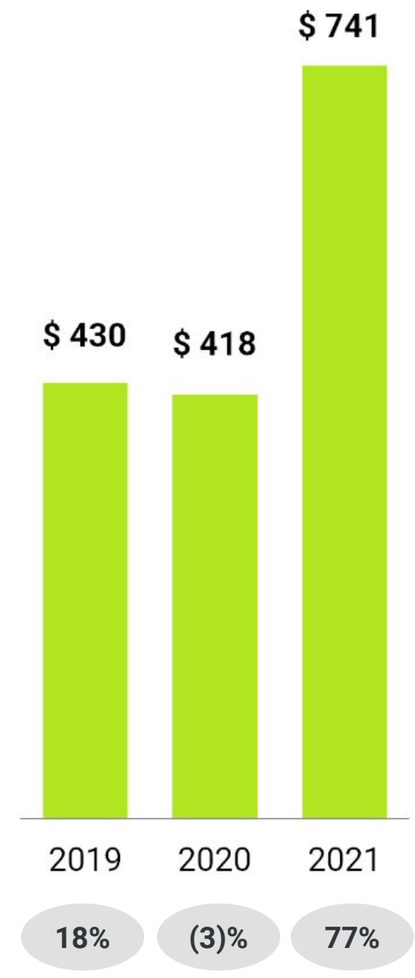
STRONG REVENUE GROWTH AT SCALE

Total Revenue

Quarterly Revenue



Annual Revenue



Total Revenue ($M) YoY Growth

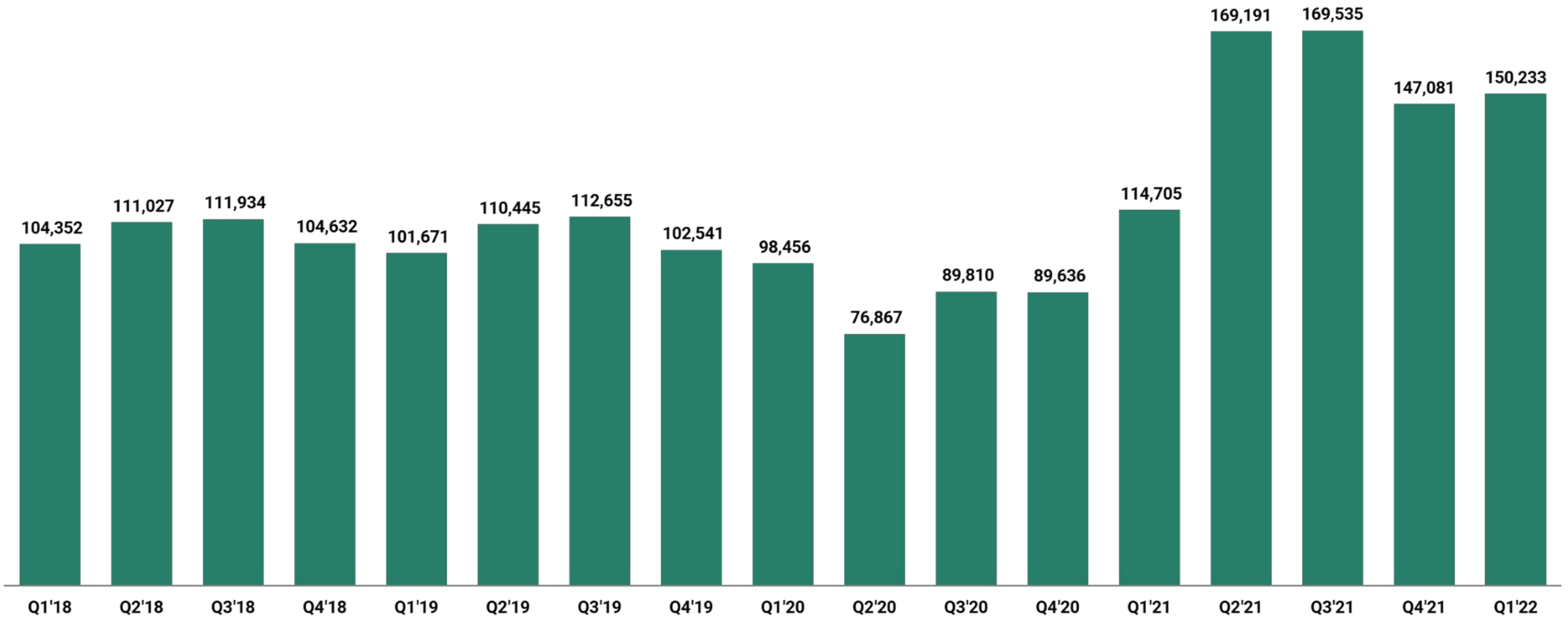
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Note: Total Revenue is GAAP

KEY REVENUE DRIVER: SCALING EMPLOYER SIDE OF MARKETPLACE OVER TIME

Quarterly Paid Employers

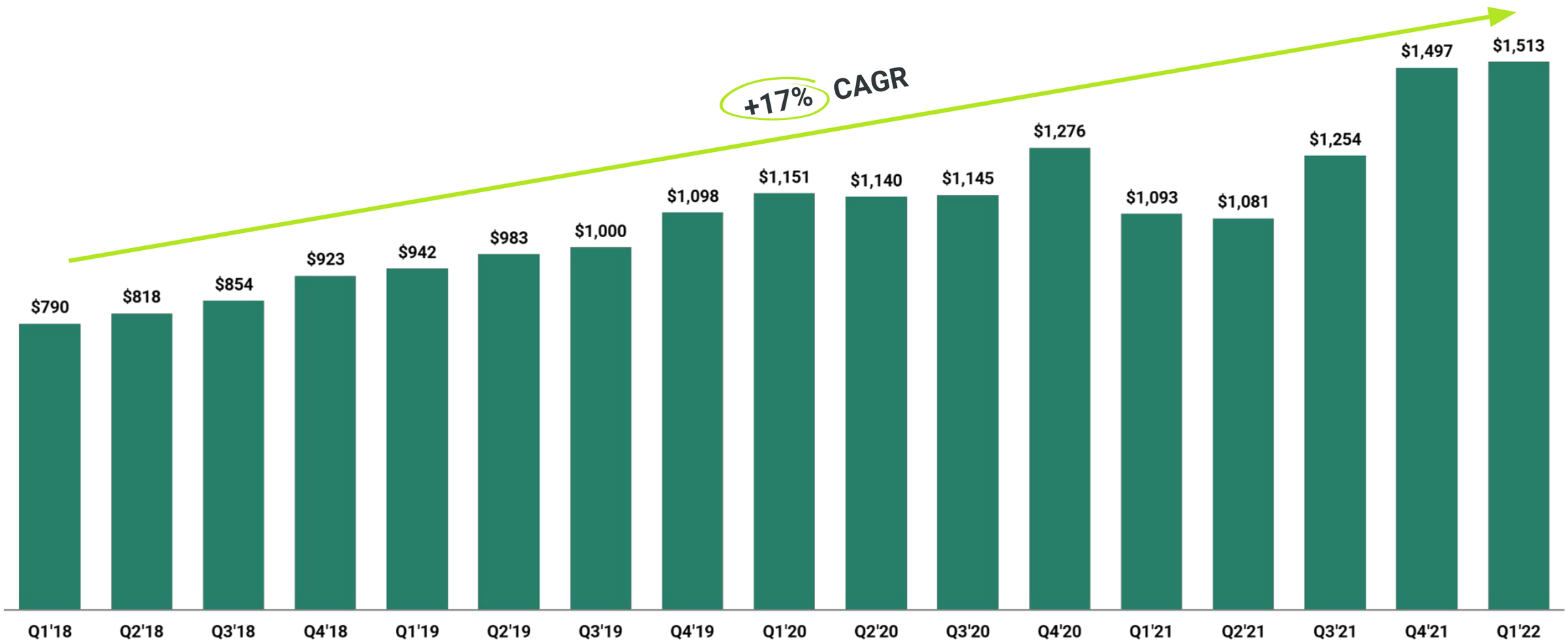


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CONSISTENTLY DELIVERING INCREASING VALUE FOR EMPLOYERS OVER TIME

Revenue Per Paid Employer

Revenue per Paid Employer equals **total Company revenue** in a period **divided by** **Paid Employers** in the **same period**



Paid Employers	**104,352**	**111,027**	**111,934**	**104,632**	**101,671**	**110,445**	**112,655**	**102,541**	**98,456**	**76,867**	**89,810**	**89,636**	**114,705**	**169,191**	**169,535**	**147,081**	**150,233**

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PROVEN ABILITY TO DEEPEN OUR ENGAGEMENT

Monthly Revenue Per Paid Employer by Cohort

Monthly Revenue per Paid Employer in Year 1 among our 2015 cohort has increased by over **6.0x** at Year 7, with increases in each consecutive year



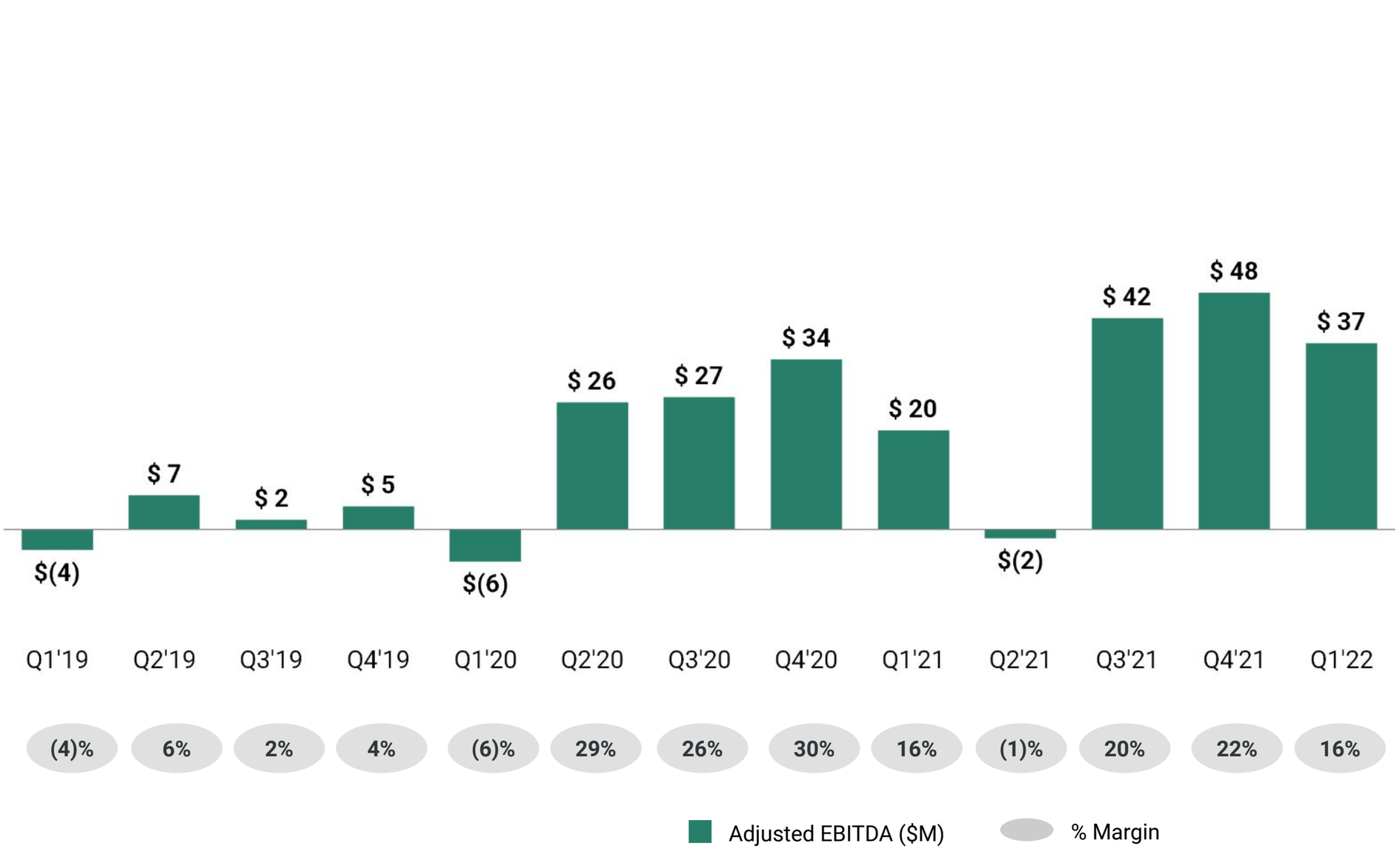
6x increase in Monthly Revenue per Paid Employer since year 1 for the 2015 cohort

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DISCIPLINED FINANCIAL APPROACH WHILE NAVIGATING THE PANDEMIC

Adjusted EBITDA

Quarterly Adjusted EBITDA



Annual Adjusted EBITDA



Adjusted EBITDA ($M) % Margin

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Q2'21 Adjusted EBITDA includes $31.9M of direct listing related expenses
See Appendix below for additional information regarding non-GAAP measures used in this presentation and a reconciliation of GAAP to Non-GAAP measures

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THANK YOU

APPENDIX

Reconciliations of non-GAAP financial measures to the most directly comparable GAAP measures

RECONCILIATION OF GAAP NET INCOME (LOSS) TO ADJUSTED EBITDA
(in thousands, except Adjusted EBITDA margin data)

	Q1'19	Q2'19	Q3'19	Q4'19	FY 2019	Q1'20	Q2'20	Q3'20	Q4'20	FY 2020	Q1'21	Q2'21	Q3'21	Q4'21	FY2021	Q1'22
GAAP net income (loss)	($7,790)	$2,780	($2,172)	$833	($6,349)	($11,082)	$21,323	$23,106	$52,701	$86,048	$13,398	($52,847)	$22,060	$20,989	$3,600	$8,417
Stock-based compensation	1,855	1,746	1,608	1,531	6,740	1,958	1,346	1,256	1,192	5,752	1,226	64,366	22,033	19,633	107,258	20,494
Depreciation and amortization	1,851	2,154	2,375	2,564	8,944	2,434	2,607	2,303	2,605	9,949	2,302	2,233	2,464	2,464	9,463	2,485
Total other expense, net	(209)	22	26	(396)	(557)	141	160	(199)	(7)	95	(177)	447	375	239	884	6,310
Income tax expense (benefit)	155	135	139	159	588	167	165	187	(22,230)	(21,711)	3,245	(15,917)	(4,467)	4,263	(12,876)	(503)
Adjusted EBITDA	($4,138)	$6,837	$1,976	$4,691	$9,366	($6,382)	$25,601	$26,653	$34,261	$80,133	$19,994	($1,718)	$42,465	$47,588	$108,329	$37,203
Adjusted EBITDA margin	-4%	6%	2%	4%	2%	-6%	29%	26%	30%	19%	16%	-1%	20%	22%	15%	16%

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Key Operating Metrics and Non-GAAP Financial Measures

This presentation includes certain key operating metrics, including Quarterly Paid Employers and Revenue per Paid Employer, and non-GAAP financial measures, including Adjusted EBITDA and Adjusted EBITDA margin.

We define Paid Employers as any employer(s) (or entities acting on behalf of an employer) on a paying subscription plan or performance marketing campaign for at least one day. Paid Employer(s) excludes employers from our Job Distribution Partners or other indirect channels, employers who are not actively searching for candidates, but otherwise have access to previously posted jobs, and employers on free trial. Job Distribution Partners are defined as third-party sites who have a relationship with us and advertise jobs from our marketplace. Quarterly Paid Employers means, with respect to any fiscal quarter, the count of Paid Employers during such fiscal quarter. Revenue per Paid Employer is the total company revenue in a particular period divided by the count of Quarterly Paid Employers in the same period.

We define Adjusted EBITDA as our net income (loss) before total other income (expense), net, income tax expense (benefit) and depreciation and amortization, adjusted to eliminate stock-based compensation expense. Adjusted EBITDA margin represents Adjusted EBITDA as a percentage of revenue for the same period.

Management and our board of directors use these key operating metrics and non-GAAP financial measures as supplemental measures of our performance because they assist us in comparing our operating performance on a consistent basis, as they remove the impact of some items not directly resulting from our core operations. We also use these key operating metrics and non-GAAP financial measures for planning purposes, including the preparation of our internal annual operating budget and financial projections, to evaluate the performance and effectiveness of our strategic initiatives and to evaluate our capacity for capital expenditures to expand our business.

Adjusted EBITDA and Adjusted EBITDA margin should not be considered in isolation, as an alternative to, or superior to net income (loss), revenue, cash flows or other measures derived in accordance with GAAP. These non-GAAP measures are frequently used by analysts, investors and other interested parties to evaluate companies in our industry. Management believes that the presentation of non-GAAP financial measures is an appropriate measure of operating performance because they eliminate the impact of some expenses that do not relate directly to the performance of our underlying business.

These non-GAAP financial measures should not be construed as an inference that our future results will be unaffected by unusual or other items. Additionally, Adjusted EBITDA and Adjusted EBITDA margin are not intended to be a measure of free cash flow for management's discretionary use, as they do not reflect our tax payments and certain other cash costs that may recur in the future, including, among other things, cash requirements for costs to replace assets being depreciated and amortized. Management compensates for these limitations by relying on our GAAP results in addition to using Adjusted EBITDA and Adjusted EBITDA margin as supplemental measures of our performance. Our measures of Adjusted EBITDA and Adjusted EBITDA margin used herein are not necessarily comparable to similarly titled captions of other companies due to different methods of calculation.

See the tables above regarding reconciliations of these non-GAAP financial measures to the most directly comparable GAAP measures.

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