

American's Miami Hub Reaches Record Passenger Numbers in 2019

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Miami's hometown airline surpassed 30 million passengers and achieved record operational results

MIAMI – In 2019, American Airlines set new records at its hub at Miami International Airport (MIA). Last year the airline carried a record 30.3 million passengers through MIA, marking an increase of 1.7% compared to the previous year.

“For the first time since establishing the Miami hub 30 years ago, we transported more than 30 million passengers,” said Juan Carlos Liscano, Vice President – Miami Hub Operations. “We also had a record operational performance at MIA with our best baggage handling numbers as well as our second best on-time performance in our history, all impressive metrics that highlight our focus on operational excellence.

“Our more than 13,000 team members at MIA are already hard at work ready to set new records, just earlier this month achieving our best holiday performance in our history. We look forward to another record-breaking year in 2020.”

The airline operates more than 340 daily flights from MIA to nearly 130 destinations, including service to more than 80 cities across Latin America and the Caribbean.

American's hub at MIA, the airline's largest international gateway, has continued strengthening its footprint in Latin

American and the Caribbean since being established 30 years ago and will continue its growth in 2020. Set to begin this year are additional frequencies to Lima, Peru (LIM); Santiago, Chile (SCL), and São Paulo, Brazil (GRU).

American is a critically important economic engine for Miami and South Florida. The airline is the third-largest private employer in Miami-Dade County with an annual payroll of \$1.8 billion, contributing more than \$21.8 billion annually to South Florida's economy.

About American Airlines Group

American Airlines offers customers 6,800 daily flights to more than 365 destinations in 61 countries from its hubs in Charlotte, Chicago, Dallas-Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix and Washington, D.C. With a shared purpose of caring for people on life's journey, American's 130,000 global team members serve more than 200 million customers annually. Since 2013, American has invested more than \$28 billion in its product and people and now flies the youngest fleet among U.S. network carriers, equipped with industry-leading high-speed Wi-Fi, lie-flat seats, and more inflight entertainment and access to power. American also has enhanced food and beverage options in the air and on the ground in its world-class Admirals Club and Flagship lounges. American was recently named a Five Star Global Airline by the Airline Passenger Experience Association and Airline of the Year by Air Transport World. American is a founding member of oneworld®, whose members serve 1,100 destinations in 180 countries and territories. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting news.aa.com and connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at Facebook.com/AmericanAirlines.