

American Airlines Earns Perfect Score on Human Rights Campaign's Corporate Equality Index for 18th Consecutive Year

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FORT WORTH, Texas — American Airlines has been honored once again by the Human Rights Campaign (HRC) with the highest possible rating in the prestigious 2020 Corporate Equality Index (CEI). American was the only airline to achieve a perfect score when the CEI launched in 2002 and continues to be one of only a handful of corporations – and the only airline — to do so every year since.

The CEI is a nationally recognized benchmark that evaluates America's top workplaces and their inclusion of LGBTQ employees and their allies. Companies like American that earn the top CEI score of 100% also are named the "Best Places to Work" in the U.S.

"American's continued support of our LGBTQ team members and customers is unwavering," said Patrick O'Keeffe, American's Senior Vice President of People. "It's always an honor to be recognized for the actions we take to foster diversity, equity and inclusion."

American has long been an ally for LGBTQ team members and customers. The airline was the first major U.S. airline to protect LGBTQ team members by including gender identity and sexual orientation in workplace nondiscrimination policies and strongly opposed discriminatory and anti-LGBTQ legislation proposed in Washington, D.C., and individual states, including Texas, Arizona and North Carolina.

Recently, the airline has taken public stands for transgender rights, endorsed the Equality Act and was the first global airline to endorse the historic United Nations LGBTI Standards of Conduct for Business, aimed at tackling discrimination globally against lesbian, gay, bisexual, transgender and intersex people globally.

About American Airlines Group

American Airlines offers customers 6,800 daily flights to more than 365 destinations in 61 countries from its hubs in Charlotte, Chicago, Dallas-Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix and Washington, D.C. With a shared purpose of caring for people on life's journey, American's 130,000 global team members serve more than 200 million customers annually. Since 2013, American has invested more than \$28 billion in its product and people and now flies the youngest fleet among U.S. network carriers, equipped with industry-leading high-speed Wi-Fi, lie-flat seats, and more inflight entertainment and access to power. American also has enhanced food and beverage options in the air and on the ground in its world-class Admirals Club and Flagship lounges. American was recently named a Five Star Global Airline by the Airline Passenger Experience Association and Airline of the Year by Air Transport World. American is a founding member of oneworld®, whose members serve 1,100 destinations in 180 countries and territories. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting news.aa.com and connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at Facebook.com/AmericanAirlines.