

NEWS RELEASE

American Airlines Recognized for Commitment to Combating Human Trafficking

10/16/2019

Airline partners with Texas Secretary of State, other Texas businesses to fight exploitation and raise awareness

AUSTIN, Texas — The Office of the Texas Secretary of State and Secretary Ruth Hughs have recognized American Airlines for its commitment to combating human trafficking, making the airline the latest company to join the Texas Businesses Against Trafficking (TBAT) initiative as a partner.

American was recognized by the Secretary of State for adopting a zero tolerance policy toward human trafficking, for taking action to ensure compliance with that policy and for raising awareness of human trafficking among team members and the flying public.

During a TBAT forum held in Austin today, Patrick Sanders, Director of Government Contracts and Compliance for American, participated in a panel discussion with other Texas business representatives and accepted a certificate of recognition from Secretary Hughs.

"Sex and labor trafficking have no place in our communities, and Texas will not stand for these heinous acts," said Secretary Hughs. "Today's TBAT Partnership Forum was a positive step for businesses in Texas towards finding new ways to work collaboratively to combat human trafficking, and we are proud to welcome American Airlines as one of our partners in this fight."

1

-

Texas Businesses Against Trafficking is a business partnership established by the Office of the Texas Secretary of State in 2016. Aimed at preventing and combating human trafficking, partners promote collaboration between the public and private sectors in Texas.

"As a prominent part of the worldwide travel industry and the Texas business community, we know American Airlines has a leadership role to play in preventing human trafficking from happening on our watch," said Nate Gatten, Senior Vice President of Global Government Affairs for American. "We sincerely appreciate this recognition of our company's efforts, and we look forward to working alongside Secretary Hughs, her team and the other Texas Businesses Against Trafficking partners to stay vigilant in taking action against this terrible practice."

American provides human trafficking awareness training to nearly 60,000 team members, including flight attendants, pilots and customer service team members. It also provides antitrafficking training to team members with relevant purchasing responsibilities, including to teams that conduct on-site visits to American's international suppliers. The company's policies and other information about human trafficking, including links to educational and training resources, are made available to all American team members. In 2018, American signed ECPAT-USA's Tourism Child Protection Code of Conduct, signifying a commitment to helping frontline team members identify and report signs of human trafficking.

As a partner member of TBAT, American pledges to participate in public awareness campaigns each year and will share its best practices for combating human trafficking with the Office of the Texas Secretary of State.

You can find more information on TBAT online.

Patrick Sanders discusses American's efforts to combat human trafficking alongside other representatives of the Texas business community.

About American Airlines Group

American Airlines offers customers 6,800 daily flights to more than 365 destinations in 61 countries from its hubs in Charlotte, Chicago, Dallas-Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix and Washington, D.C. With a shared purpose of caring for people on life's journey, American's 130,000 global team members serve more than 200 million customers annually. Since 2013, American has invested more than \$28 billion in its product and people and now flies the youngest fleet among U.S. network carriers, equipped with industry-leading high-speed Wi-Fi, lie-flat seats, and more inflight entertainment and access to power. American also has enhanced food and beverage options in the air and on the ground in its world-class Admirals Club and Flagship lounges. American was recently named a Five Star Global Airline by the Airline Passenger Experience Association and Airline of the Year by Air Transport World. American is a founding member of oneworld®, whose members serve 1,100 destinations in 180 countries and territories. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL

2

-

and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting **news.aa.com** and connect with American on Twitter **@AmericanAir** and at **Facebook.com/AmericanAirlines**.