

# Charlotte

In Dec. 2013, American Airlines and US Airways created the largest airline in the world. And we've been busy ever since.

Making milestone investments where our team members and customers live, work and play is key. Take a look at some of the ways we've done that in the Queen City over the last five years.



**1** We're building an airport fit for a queen. American has invested more than **\$100 million in improvements at CLT**, including team member support spaces, an onsite medical clinic and an additional bag transfer site.

**2** Now our customers enjoy first class treatment not just in the air, but on the ground, too, with our **Cadillac ramp transfer service** for our most valued customers.

**3** Keeping North Carolina first in flight, in 2016, **American signed a 10-year lease with Charlotte Douglas International Airport**. This added to our previous 30-year lease and furthered our commitment to the Queen City for years to come.

**4**

CLT is American's second-largest hub and is the sixth busiest airport in the country based on aircraft movements. Over the last five years, **American has added 23 new routes from CLT**, with new international service to Munich beginning early 2019.

**5**

**We've granted more than \$3.5 million to North Carolina nonprofit organizations**, along with a \$400,000 donation in 2016 to benefit Goodwill Industries, Renaissance West Community Initiative and the Foundation for the Carolinas.

