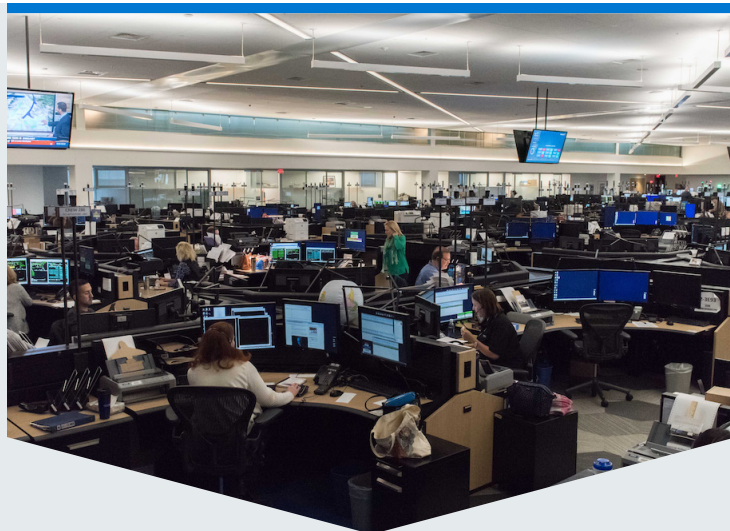


# Building for the Future

In Dec. 2013, American Airlines and US Airways created the largest airline in the world. And we've been busy ever since.

American is making significant investments at airports and other facilities to improve the experience for our customers and team members around the world.



1

Together at last. **We have co-located American and US Airways operations at more than 140 airports** around the world, and rebranded gates, ticket counters and signage at 340 airports.

2

Under one roof and under budget. We designed and built the **149,000-square-foot Robert W. Baker Integrated Operations Center (IOC)** to serve as the combined airline's mission control in just 11 months – and under budget.

3

Take a break(room). As part of the merger, **we have refurbished more than 1,100 team member spaces** around the system, including individual work areas, break rooms and Reservations offices, just to name a few.

4

In 2019, support staff and leaders will be closer to our frontline colleagues as they **move to the Robert L. Crandall Global Support Campus**, sharing the home of American's Flight Academy, DFW Reservations, IOC, the Training & Conference Center and more.

5

We're making big investments in airport infrastructure projects at our hubs. **We've spent and committed billions** at DCA, DFW, LAX, LGA, MIA, ORD and many other airports around the system.

