

# American Airlines Names Julie Rath Vice President of Customer Planning

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FORT WORTH, Texas – Today, American Airlines announced that Julie Rath, managing director – Service Recovery, has been named vice president – Customer Planning. Julie will report to Kerry Philipovitch, senior vice president – Customer Experience, and succeeds Tim Lindemann who announced his retirement earlier this year.

In this role, Rath will oversee American’s many teams supporting both customers and frontline team members, including Customer Planning and Analysis and Customer Experience Planning, as well as American’s training, Premium Customer Services and Service Recovery teams.

“Julie’s in-depth understanding of our Customer Planning team, vast industry and operational experience and exemplary leadership skills have prepared her for this important role,” said Philipovitch. “Julie’s dedication to her teams, strong commitment to delivering results and unwavering optimism make her a true asset to our leadership team. I know that she will continue the great work Tim leaves behind and will carry our team into the future.”

Rath joined American in 2016 and brings nearly three decades of industry experience to her new position. She earned a bachelor’s degree from St. Olaf College and a master’s in business administration from the University of Minnesota’s Carlson School of Management.

Julie Rath, vice president – Customer Planning

## About American Airlines Group

American Airlines and American Eagle offer an average of nearly 6,700 flights per day to nearly 350 destinations in more than 50 countries. American has hubs in Charlotte, Chicago, Dallas/Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix, and Washington, D.C. American is a founding member of the **oneworld®** alliance, whose

members and members-elect serve nearly 1,000 destinations with 14,250 daily flights to 150 countries. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL. In 2015, its stock joined the S&P 500 index. Connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at [Facebook.com/AmericanAirlines](https://www.facebook.com/AmericanAirlines).