

# Supplemental 3Q'21 Earnings Presentation

November 9, 2021

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### **3Q'21 Performance Highlights**

### Strong Execution: Beat & Raise

# Beating the Largest Marketing Clouds

### Delivering on our Growth Drivers

- ✓ Sales transformation ahead of pace, with revenue above high-end of guidance, up 21% YtY and 25% ex-Pres. cycle
- ✓ Increasing midpoint of FY21 revenue guidance by \$12.5M to \$446.5M
- ✓ Increasing Adj. EBITDA guidance by \$4.8M to \$61.3M

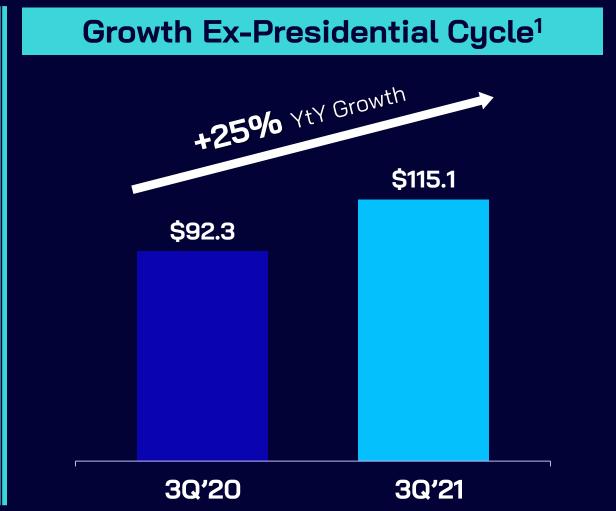
- ✓ Executing on our plan to add more multi-year, software subscription and minimum usage contracts
- ✓ Booked 6 multi-year,
   recurring revenue deals
   at \$16M of TCV
- ✓ Opportunity Explorer continues to be a sales accelerator

- ✓ Continued positive mix shift towards higher margin solutions with 74% of revenue from Direct Platform
- ✓ Two-thirds of YtY growth generated from new customers
- ✓ Increased scaled customer count QtQ and accelerated scaled customer ARPU



### Strong Revenue Growth in 3Q'21, Ahead of Guidance







<sup>3</sup>Q'21 year to year revenue growth percentage normalized for \$3M of Presidential Cycle revenue generated in 3Q'20 that did not repeat in 3Q'21

#### **Growth in Scaled Customer Count and ARPU**

Scaled Customer Count

347

2Q'21: 343

1Q'21: 333

Scaled Customer ARPU

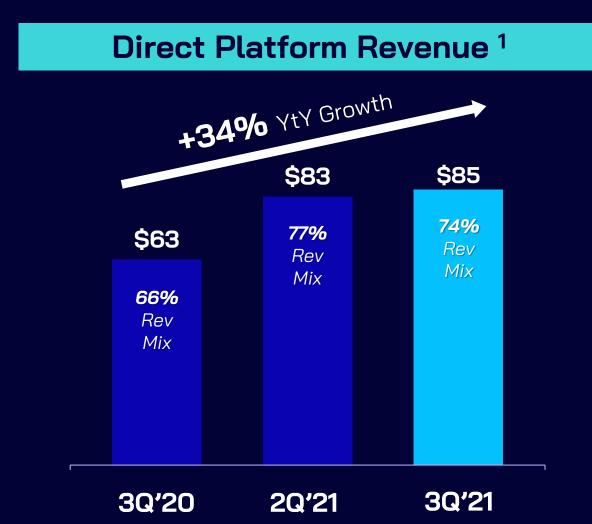
\$320k

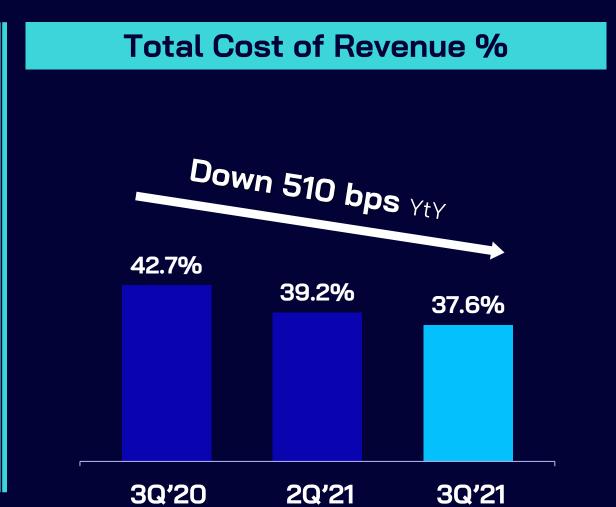
+23% YtY +7% QtQ

Scaled Customer Growth Drivers

More Use Cases More Channels

## Long-term Shift Towards Direct Platform Revenue Leads to Lower Cost of Revenue %



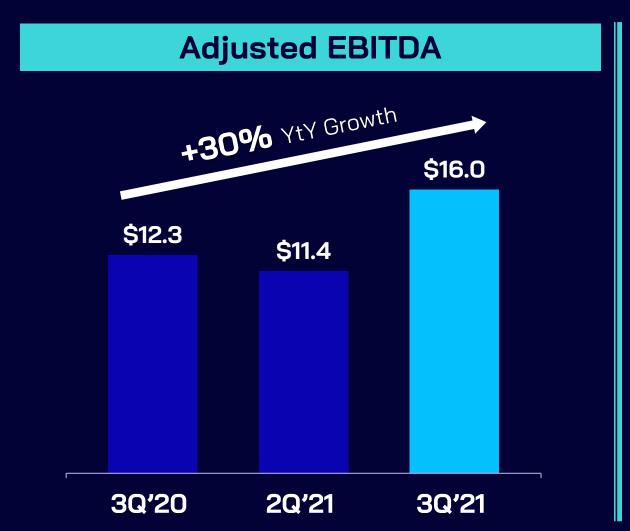


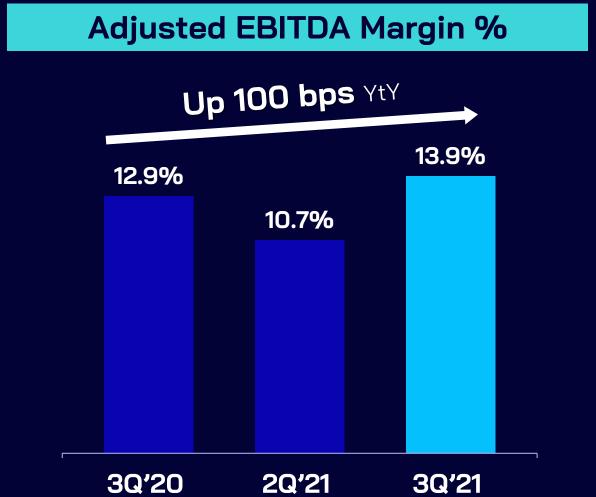


Direct Platform Revenue: Revenue generated by the ZMP comprised of subscription software and utilization fees generated by channels owned and operated by Zeta, resulting in stronger operating leverage.

2. All values in millions unless otherwise stated.

### Adjusted EBITDA Growing Faster than Revenue YtY and QtQ







Adjusted EBITDA, Adjusted EBITDA Margin are non-GAAP metrics, see reconciliation in Appendix.

## 2021 Guidance Reflects Increased Revenue Visibility and Momentum On Growth Driver Execution

	Prior 4Q'21 Implied Guidance Midpoint <sup>1</sup>	Current 4Q'21 Guidance
Revenue	\$116.5M	\$121M - \$124M
Apptness Revenue <sup>2</sup>	N/A	\$2M
% Growth YTY <sup>3</sup>	2%	6% - 9%
Excl. Presidential Cycle  % Growth YTY	14%	19% - 21%
Adj. EBITDA <sup>4</sup>	\$18.8M	\$20.6M - \$21.1M
% Growth YTY	6%	16% - 19%
Adj. EBITDA Margin <sup>4</sup>	16.2%	16.6% - 17.4%
<b>BPS Change YTY</b>	~70 BPS	~110 to ~190 BPS
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<sup>1.</sup> Prior 4Q'21 implied guidance was calculated by taking our prior full year 2021 guidance less actual results from 1H'21 and less the midpoint of our prior 3Q'21 guidance.

<sup>4.</sup> We calculate forward-looking non-GAAP Adjusted EBITDA and Adjusted EBITDA margin based on internal forecasts that omit certain amounts that would be included in forward-looking GAAP net income (loss). We do not attempt to provide a reconciliation of forward-looking non-GAAP Adjusted EBITDA and Adjusted EBITDA margin guidance to forward looking GAAP net income (loss) because forecasting the timing or amount of items that have not yet occurred and are out of our control is inherently uncertain and unavailable without unreasonable efforts. Further, we believe that such reconciliations would imply a degree of precision and certainty that could be confusing to investors. Such items could have a substantial impact on GAAP measures of financial performance.



<sup>2.</sup> Acquired the digital survey platform of Apptness on October 4, 2021. See Form 8-K on file with the Securities and Exchange Commission.

<sup>3.</sup> Revenue Growth compared to equivalent prior period.

## 2021 Guidance Reflects Increased Revenue Visibility and Momentum On Growth Driver Execution

	Prior FY'21 Guidance	Current FY'21 Guidance	Long-Term Targets <sup>1</sup>		
Revenue	\$432M - \$436M	\$445M - \$448M			
Apptness Revenue <sup>2</sup>	N/A	\$2M	Greater than		
% Growth YTY <sup>3</sup>	17% 19%	21% - 22%	25% YTY Revenue		
Excl. Presidential Cycle  % Growth YTY	22% - 24%	26% - 27%	Growth		
Adj. EBITDA <sup>4</sup>	\$55.5M - \$57.5M	\$61.0M - \$61.5M			
% Growth YTY	40% - 45%	54% - 55%	At least 20% Adj. EBITDA		
Adj. EBITDA Margin <sup>4</sup> 12.7% - 13.3%		13.6% - 13.8%	Margins		
<b>BPS Change YTY</b>	197 BPS – 255 BPS	~280 to ~300 BPS			

<sup>1.</sup> These are not projections; they are goals/targets and are forward-looking, subject to significant business, economic, and competitive uncertainties and contingencies, many of which are beyond the control of the Company and its management and are based upon assumptions with respect to future decisions, which are subject to change. Actual results will vary, and those variations may be material.. Nothing in this presentation should be regarded as a representation by any person that these goals/targets will be achieved, and the Company undertakes no duty to update its goals.

<sup>4.</sup> We calculate forward-looking non-GAAP Adjusted EBITDA and Adjusted EBITDA margin based on internal forecasts that omit certain amounts that would be included in forward-looking GAAP net income (loss). We do not attempt to provide a reconciliation of forward-looking non-GAAP Adjusted EBITDA and Adjusted EBITDA margin guidance to forward looking GAAP net income (loss) because forecasting the timing or amount of items that have not yet occurred and are out of our control is inherently uncertain and unavailable without unreasonable efforts. Further, we believe that such reconciliations would imply a degree of precision and certainty that could be confusing to investors. Such items could have a substantial impact on GAAP measures of financial performance.



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Hear How Zeta's Customers Leverage the Zeta Marketing Platform





### **Bridge To Adjusted EBITDA** And Adjusted EBITDA Margin

	Q3′21	Q3'20	YTD'21	YTD'20
Net loss	(69,129)	(13,003)	(188,425)	(44,437)
Interest expense	1,342	3,823	5,705	12,548
Depreciation and amortization	11,783	10,133	33,135	30,171
Stock based compensation	69,343	26	188,613	79
IPO related expense	-	-	2,705	-
Gain on extinguishment of debt	-	-	(10,000)	-
Income tax provision / (benefit)	428	301	(565)	1,319
Acquisition related expenses	480	1,230	1,516	4,321
Restructuring expenses	30	259	467	1,950
Change in fair value of derivatives	-	9,700	5,000	16,400
Dispute settlement expense	1,196	-	1,196	-
Other expenses / (income)	496	(188)	1,031	(546)
Adjusted EBITDA	15,969	12,281	40,378	21,805
Adjusted EBITDA Margin	13.9%	12.9%	12.5%	8.6%



### 3Q 2021 and 2020 P&L Bridge

For the three months ended September 30, 2021

For the three months ended September 30, 2020

	As Reported	Stock Based Comp.	One-time Other Items	Depr. & Amort.	As Adjusted	As Reported	Stock Based Comp.	One-time Other Items	Depr. & Amort.	As Adjusted
Revenues	\$115,133	\$-	\$-	\$-	\$115,133	\$95,284	\$-	\$-	\$-	\$95,284
Operating expenses:										
Cost of revenues	44,525	(1,183)			43,342	40,705				40,705
General and administrative expenses	50,643	(28,243)	(1,196)		21,204	17,150	(26)			17,124
Selling and marketing expenses	60,537	(35,114)			25,423	18,269				18,269
Research and development expenses	13,998	(4,803)			9,195	6,905				6,905
Depreciation and amortization	11,783			(11,783)		10,133			(10,133)	
Acquisition related expenses	480		(480)			1,230		(1,230)		
Restructuring expenses _	30	-	(30)	-	<u>-</u>	259	-	(259)	_	_
Total operating expenses	\$181,996	(\$69,343)	(\$1,706)	(\$11,783)	\$99,164	\$94,651	(\$26)	(\$1,489)	(\$10,133)	\$83,003
Operating (loss) / income	(\$66,863)	\$69,343	\$1,706	\$11,783	\$15,969	\$663	\$26	\$1,489	\$10,133	\$12,281
Interest expense	1,342				1,342	3,823				3,823
Other expenses / (income)	496				496	(188)				(188)
Dispute settlement expense			1,196		1,196					
Change in FV of warrants and derivatives						9,700				9,700
Stock based compensation		69,343			69,343		26			26
Restructuring and acquisition related expenses			510		510			1,489		1,489
Depreciation and amortization	-	-	_	11,783	11,783	<u> </u>	-	-	10,133	10,133
Total other expenses	1,838	\$69,343	\$1,706	\$11,783	\$84,670	\$13,335	\$26	\$1,489	\$10,133	\$24,983
Loss before income taxes	(68,701)				(68,701)	(12,702)				(12,702)
Income tax provision	428				428	301				301
Net loss	(\$69,129)	\$-	\$-	\$-	(\$69,129)	(\$13,003)	\$-	\$-	\$-	(\$13,003)



### 3Q 2021 and 2020 Cash Flow

	3Q'21	3Q'20	Variance
Net loss	(69,129)	(13,003)	(56,126)
Adjustments to reconcile net loss to net cash provided by operating activities:			
Depreciation and amortization	11,783	10,133	1,650
Stock-based compensation	69,343	26	69,317
Change in fair value of warrants and derivatives	-	9,700	(9,700)
Deferred income taxes & others, net	1,448	577	871
Change in non-cash working capital (net of effect of acquisitions):			
Accounts receivable	(742)	(3,511)	2,769
Prepaid expenses & other current/non-current assets	(252)	(739)	487
Accounts payable	(3,878)	(4,206)	328
Accrued expenses and other current liabilities	1,260	7.655	(6,395)
Deferred revenues and other non-current liabilities	330	339	(9)
Net cash provided by operating activities	10,163	6,971	3,192
Purchases of property and equipment	(2,502)	(879)	(1,623)
Website and software development costs	(3,892)	(5,767)	1,875
Net cash used for investing activities	(6,394)	(6,646)	252
Payments of IPO issuance cost	(825)	-	(825)
Payment for share repurchases related to IPO	(338)	-	(338)
Exercise of options	69	-	69
Net cash used for financing activities	(1,094)	-	(1,094)
Effect of foreign exchange on cash	(63)	(53)	(10)
Net increase in cash and cash equivalents	2,612	272	2,340
Opening cash and cash equivalents	113,568	40,682	72,886
Closing cash and cash equivalents	116,180	40,954	75,226



### Overview of stock-based compensation expense

- Historically, Zeta did not recognize any stock compensation expense for grants of restricted stock awards or restricted stock units (collectively, "the RSA's/RSU's"). Pursuant to the Company's stock compensation plan, the RSA's/RSU's did not vest until a "change of control" and as such the expense was not recognized.
- In March 2021, the Board of Directors of the Company approved the modification of the plan to:
  - Include the IPO in the definition of change of control.
  - Extend the vesting schedule of certain grants.
- This resulted in a repricing and expensing of the modified grants post-IPO.
- Zeta continues to estimate approximately \$800M of future stock-based compensation expense related to the pre-IPO grants.
- Zeta adopted the graded vesting attribution method for expensing stock-based compensation, which will result in a
  greater stock-based compensation expense in the first 1-2 years and lower expense in years 3-6. Zeta elected to recognize
  forfeitures as they occur and does not estimate forfeitures in stock-based compensation expense.



### Estimated stock-based compensation expense

	1Q'21	2Q'21	3Q'21	4Q'21	FY2021	FY2022	FY2023	FY2024	FY2025	FY2026	FY21-26 Total
Stock-based compensation expense (Pre-IPO Issuances)		\$119.3	\$69.3	\$69.3	\$257.9	\$255.8	\$152.3	\$77.8	\$33.0	\$4.5	\$781.3

#### Notes:

- 1) All amounts shown above are in millions.
- 2) 2Q '21 and 3Q '21 stock-based compensation shown above are actuals, other periods are estimates.
- 3) The stock-based compensation estimate presented here relates to the pre-IPO issuances only and does not include any grants that the Company expects to issue in the future. Further, the Company estimates to grant approximately 6M-8M restricted stock on an annual, go-forward basis.

